

Parking Citation Indigent Payment Plan Terms and Conditions

- To participate, the COVID-19 Relief Payment Plan must be applied for and include a declaration of financial hardship due to COVID-19.
- There is no application fee or fee for the payment plan.
- The plan requires minimum monthly payments based on the total amount included in the payment plan, up to an 18-month term.
- Enrollment in the payment plan waives late fees and penalties, subject to meeting the terms and conditions of the program.
- There is no penalty for paying off the balance prior to the expiration of the payment period.
- A one-time 45-day extension for late payments is available (but only one-time).
- Plan cancellation and restoration of penalties and charges will occur if payments are not made timely and after a one-time extension or full payment is not made by the end of the payment plan.
- Returned payments may result in the payment plan cancellation.
- A payment plan, once cancelled, cannot be reestablished for the same citations/bills/fees. Extensions and revisions to an outstanding plan are also not available.
- Deadline to apply is May 17, 2021 for parking citations.
- Eligible parking citations are those issued between March 16, 2020 and March 31, 2021.
- The City will not submit the parking citations included in a payment plan for DMV Holds while the terms and conditions of the payment plan are being met.
- If a payment plan is cancelled, DMV Holds will be established for the applicable citations, based on the issuance date of the citations.
- The City has an existing payment plan program for parking citations and that program would apply for parking citations issued April 1 or later. Different terms and conditions apply.

I certify, under penalty of perjury, that information provided on the application are true and correct. Any false or incomplete information may result in the cancellation of my payment plan. I further certify that by completing and submitting this electronic application, I am claiming COVID-19 financial hardship.