

# BUSINESS PARTNER BRIEF

## FEBRUARY 2023



### Director's Message

We have so much to share with you this month. Please be sure to read about our year-end passenger numbers, new flights to New Orleans, added CLEAR service and more in this edition of Long Beach Airport's Business Partner Brief. —Cynthia Guidry

### LGB Welcomes CLEAR

Long Beach Airport is the 9th airport in California and the 49th in the nation to add CLEAR identity verification technology services. Launched at LGB last month, the optional member-based program allows users to verify their identity with their eyes or fingers, instead of a driver's license, and members are escorted through a dedicated security lane to save time waiting in checkpoint lines. We are excited to offer our travelers more options for making the travel experience as smooth as possible. For details, visit [clearme.com](https://clearme.com).



## LGB Business Partner Spotlight: Plane Fax and Hangar Sisters

This month we're pleased to introduce you to the dynamic duo of sisters Lauren and Cat Stevens, co-owners and operating managers of Plane Fax and Hangar Sisters.

**Q: Can you please tell us a bit about your backgrounds?**

A: We have been around general aviation our whole lives. Our dad was an aircraft dealer and founded Plane Fax back in 1989 when they would send out ads via fax machines. Since we grew up exposed to general aviation, we both knew we had a knack for planes. Back in 2019 our dad unfortunately passed away, so we took on Plane Fax and eventually started Hangar Sisters! We feel so lucky to be able to keep our dad's legacy going and build on what he started.



**Q: Can you please tell us a little bit about your company, including the year it was founded and the services it provides?**

A: Plane Fax is a business aviation advertising company. We use email campaigns to send customized flyers to our two curated email lists. Anything aviation-related, whether it's a Maintenance, Repair and Overhaul (MRO) facility, private jet, tug, or painting company, can be advertised on Plane Fax. Plane Fax was founded in 1989 and continues to be the leading dealer-to-dealer source of communication.

Hangar Sisters is our hangar management/social media company. We have a hangar here at LGB and document our day-to-day lives at the airport. You can follow us @hangarsisters to keep up with our aviation adventures!

**Q: What do you enjoy most about working at LGB?**

A: Something we enjoy most about being at Long Beach Airport is the community! We have the most amazing neighbors that are always lending a helping hand. There has not been a person at the airport that we haven't been able to have a nice conversation with. You'll never have someone turn you down for a wing walk.

**Q: Can you please tell us a bit about yourselves outside of work?**

A: Lauren is a pilot with her private license and currently working on her instrument rating. I (Cat) am very excited to be following in her footsteps towards getting mine as well. We also have two dogs that keep us very active. When we're on the ground we take them on beach walks or hiking trails.

## Airport Badging and Dispatch Offices Move

Later this month, the Badging and Dispatch offices will move to the first floor of the NuSpace building, located at 4401 East Donald Douglas Drive. Parking will be available in parking structures A or B, and validation will be provided upon request. Stay tuned for more details about the specific move dates. We look forward to serving you in our new space!

## Transitioning to Unleaded Aviation Fuel

Long Beach's own Curt Castagna, President of the National Air Transportation Association (NATA), was one of the featured speakers in a free one-hour webinar for anyone interested in learning more about the Federal Aviation Administration's (FAA) goal to safely eliminate the use of leaded fuel by the end of 2030 without adversely impacting existing piston-engine planes. The webinar shared details about the FAA's Eliminate Aviation Gasoline Lead Emissions (EAGLE) initiative, which is a government-industry partnership working toward that goal with fuel producers, distributors, airport operators, environmentalists and communities that support airports. The webinar took place on January 31, and a recording is [now available](#) on the NATA website.

## New Mosaic Tiles Uncovered

As part of the renovation work in the Historic Terminal, Airport staff expects to find three mosaic tile vignettes that were previously covered by flooring in the Airline Ticket Offices (ATOs). The team recently uncovered the first of these vignettes - three swimming fish - one of many references to the sea in artist Grace Clements' work. The Airport has a historic resource consultant, John Thomas, on hand to advise us on the best practices for preserving the unique heritage of the Historic Terminal. Mr. Thomas was pleased to see the good condition of the vignette. Can't wait to see even more about this important piece of our history!



## Southwest Flies to New Orleans

Southwest Airlines has launched weekly nonstop flights on Sundays from LGB to Louis Armstrong New Orleans International Airport (MSY), just in time for Mardi Gras season! To celebrate the first flight to Louisiana on January 8, Long Beach Airport hosted the New Orleans Traditional Jazz Band to perform a second line parade—a musical tradition that typically signifies the beginning of a new life together—for departing passengers. Travelers going to New Orleans also received customized stickers commemorating the first flight. We're thrilled to have this new addition to our route map!



## Next Stop: Kansas City

Southwest Airlines announced they will also launch daily nonstop flights to Kansas City International Airport (MCI) this spring, with the first flight set to depart on March 9. Flights to the Show-Me State are initially scheduled to depart LGB at 1:20 p.m. daily and arrive at their destination at 6:30 p.m. Arriving flights will leave from MCI at 11:25 a.m. and land at LGB at 12:40 p.m. The March launch for the new service is timed to coincide with the spring 2023 completion of a major \$1.5 billion terminal renovation at MCI. We are so excited to have this new connection with Kansas City!

## Airport Expands Recycling Program

The Airport's Building Services team recently began separating out non-California Refund Value (CRV) recyclables and are now diverting more waste from landfills than ever before. Plastic milk jugs and steel cans are two examples of common items that are non-CRV and are now being recycled. Building Services staff also worked with the Office of Noise and Environmental Affairs to make several improvements to our waste and recycling bins that help travelers understand what goes in what bin. This is just the latest in a tremendous number of improvements we've made to our sustainability program.



## Construction Updates

Construction in the Historic Terminal, new Baggage Claim and Plaza area continues to progress. The Historic Terminal will close to the traveling public later this month, while it undergoes major renovation. Although preliminary work began last fall, the complete closure will allow contractors to make more progress and restore the crown jewel of Long Beach Airport to its former glory. The project is expected to be complete in early 2024.

The construction barricades have shifted once again as we enter the final stages of the Baggage Claim project. This next phase required the closure of the Baggage Claim 1 conveyor, which is now relocated north of Baggage Claim 2 and operating with bag portering. This will continue until the new Baggage Claim opens this spring. Can't wait!



New barricade layout around Baggage Claim #1 and temporary restroom trailers



The interior of the Baggage Handling System

## Seen at the Scene

Rain did not keep Long Beach Airport employees and volunteers from participating in the 35th Annual Martin Luther King, Jr. Parade and Celebration.



Long Beach Airport was an exhibitor at the annual NBAA Schedulers & Dispatchers Conference, which took place in Tennessee! Guests of the conference took home LGB-branded promo items and learned more about our quaint airport.



The Long Beach Airport Historic Terminal was illuminated red in honor of Lunar New Year!



## Save the Date: Festival of Flight

Go ahead and mark your calendar for the biggest and best event of the year at LGB: Festival of Flight is coming in for a landing on October 21, 2023. This year, Festival of Flight will also serve as the kickoff celebration of Long Beach Airport's 100th anniversary. What better way to start commemorating this important milestone than by inviting 10,000+ community members onto our airfield to celebrate all things aviation!



## February Celebrates Black History

In honor of Black History Month, LGB will share several stories of black leaders on its social media feeds during February. For example, did you know Captain Patrice Clarke Washington was the first Black woman to graduate from Embry-Riddle Aeronautical University? She was also the first Black woman to serve as captain for a major U.S. airline. What a trailblazer! Stay tuned to our social media pages for more inspiring stories.



## Updated Aviation History Webpage

In anticipation of our 100th anniversary, we've consolidated and updated the historical information on our website into a new [Long Beach Aviation History webpage](#). You can view a historical timeline and learn about the early days of aviation, the role of women during World War II and the post-war manufacturing era in Long Beach. We officially kick off our 100th anniversary in November 2023. Stay tuned for more information on how we plan to celebrate this significant milestone!



## November Passenger Activity

LGB served 287,558 passengers in November 2022. Airline passenger traffic at LGB increased 14.8% in November 2022 compared with the same time in 2021. Total air cargo carried by aircraft, both inbound and outbound, decreased 13.9% in November 2022 compared to the same time the previous year; 1,244 tons passed through LGB in November 2022.

	Nov 2022	Nov 2021	% Change	Nov 2020	% Change	Nov 2019	% Change	YTD 2022	YTD 2021	% Change	YTD 2020	% Change	YTD 2019	% Change
<b>Passenger Traffic</b>														
Enplanements	143,815	125,673	14.4%	27,082	431.0%	153,951	-6.6%	1,502,336	922,918	62.8%	496,694	202.5%	1,632,277	-8.0%
Deplanements	143,743	124,916	15.1%	29,061	394.6%	154,608	-7.0%	1,493,210	920,568	62.2%	500,263	198.5%	1,630,240	-8.4%
<b>Total Passenger Traffic</b>	<b>287,558</b>	<b>250,589</b>	<b>14.8%</b>	<b>56,143</b>	<b>412.2%</b>	<b>308,559</b>	<b>-6.8%</b>	<b>2,995,546</b>	<b>1,843,486</b>	<b>62.5%</b>	<b>996,957</b>	<b>200.5%</b>	<b>3,262,517</b>	<b>-8.2%</b>
<b>Total Air Cargo (Tons)</b>	<b>1,244</b>	<b>1,444</b>	<b>-13.9%</b>	<b>1,158</b>	<b>7.4%</b>	<b>1,589</b>	<b>-21.7%</b>	<b>12,536</b>	<b>12,807</b>	<b>-2.1%</b>	<b>13,899</b>	<b>-9.8%</b>	<b>18,803</b>	<b>-33.3%</b>

## Airport Administrative Offices Holiday Closure

Long Beach Airport administrative offices will be closed on Monday, February 20, in observance of Presidents Day. Airport operations, security and building services will continue uninterrupted.



Cynthia Guidry  
Airport Director