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## **FAQs for COVID-19 Testing at Long Beach Airport (LGB)**

### **Am I required to present a negative COVID-19 test when departing from LGB?**

LGB does not require a negative COVID-19 test, but it is important to review any health orders that may be in place at your destination. For example, travelers to Hawaii can bypass the quarantine by providing proof of a negative COVID-19 test, within certain parameters. Review the State of Hawaii's requirements at <https://hawaiiicovid19.com/travel/getting-to-hawaii/>.

### **What COVID-19 testing options are available at LGB?**

Two drive-thru testing options are available at LGB:

Worksite Labs, in collaboration with Hawaiian Airlines, is exclusively for Hawaiian Airlines passengers departing from any airport, as well as well as testing for employees of Long Beach Airport (including tenants located on Airport property). They are a Trusted Testing Partner for the State of Hawaii and offer \$90 PCR tests, with results guaranteed back within 24 hours.

CityHealth, in collaboration with Southwest Airlines, is open to any ticketed LGB passenger, as well as employees of Long Beach Airport (including tenants located on Airport property), and Southwest passengers departing from any airport. CityHealth is a Trusted Testing Partner for the State of Hawaii. They offer two types of tests: (1) Molecular PCR tests, which provide results within 48 hours and 2) Rapid Molecular tests, which provides results within two hours. Both tests are accepted by the State of Hawaii and cost \$20 for anyone with health insurance OR a US-issued identification card. If the patient has neither, the cost is \$220.

### **Are appointments required? How do I schedule an appointment?**

Yes, appointments are required. Book an appointment with Worksite Labs at [www.hawaiianairlines.com/covid-test-options/long-beach](http://www.hawaiianairlines.com/covid-test-options/long-beach). For CityHealth, book an appointment at [www.cityhealthuc.com/lgb](http://www.cityhealthuc.com/lgb).



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### **What are the days and hours for testing?**

Worksite Labs offers appointments from 6 a.m. until 2 p.m.

CityHealth offers appointments from 8:30 a.m. until 4:30 p.m.

### **If I have multiple people in the car, can we book one appointment or do we need book separate appointments for each member of the party?**

Worksite Labs: Individuals who are 18 years or above have to create their own account and schedule their own appointment. Adults with accompanying minors need only one appointment. Having multiple people in your vehicle is fine, regardless of how you scheduled your appointment.

CityHealth: Each individual will need to create their own account and schedule their own appointment. Multiple people in a vehicle is fine.

### **Does LGB offer the Hawaii Pre-Clear program that allows travelers to bypass long waits upon their arrival in Hawaii?**

Yes, both Hawaiian Airlines and Southwest Airlines offer this service at LGB. Sign up prior to your departure [here](#) for Hawaiian Airlines and [here](#) for Southwest Airlines.

### **Who can I contact if I have additional questions about the State of Hawaii's travel requirements?**

The best source of information about the State of Hawaii's Travel Requirements is the [travel.hawaii.gov](http://travel.hawaii.gov), which will guide you through the account creation process so that you can upload the necessary travel documentation.

Worksite Labs also has a help center to answer questions: <https://support.worksitelabs.com/hc/en-us> or (213) 948-2461.

You may also contact your airline in advance of your departure if you have additional questions that are not answered here.



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**Are there any travel restrictions in place when I arrive in Long Beach? My airline said I might be subject to quarantine when I land at LGB.**

The State of California currently has a Travel Advisory in place, which recommends that “All persons arriving in or returning to California from other states or countries, should self-quarantine for 10 days after arrival.” Read more [here](#).

The City of Long Beach has its own Health and Human Services Department, which is following the State of California’s guidelines. The Los Angeles County Public Health Department’s Travel Advisory and Guidance does not apply to the City of Long Beach.