Housing Assistance & Resources

Affordable Housing Developments that May Have Openings

For a list of affordable rental housing units in Long Beach, please visit:

longbeach.gov/lbds/hn

Please note, these properties are privately-owned, so the City does not have information on vacancies or required application processes. You are encouraged to contact each individual property to find out about pricing and availability.

Shelter Plus Care Program

The Shelter Plus Care Program provides rental assistance for individuals with a disability who are experiencing homelessness in connection with supportive services in partnership with external agencies. For more information, visit longbeach.gov/haclb/programs/spc or call 562.570.6985.

Homeless Services

The Multi-Service Center (MSC) provides the following services to individuals and families experiencing or on the brink of homelessness: outreach services, intake and assessment services, case management, as well as referrals to shelters and other social service programs.

If you or someone you know is currently experiencing homelessness or is on the brink of homelessness, please visit the MSC:

1301 W. 12th St.
Long Beach, California 90813
Phone: 562.570.4500
Street Outreach Hotline: 562.570.4MSC (4672)

The MSC is open Monday – Friday from 8 a.m. – 4 p.m., and is closed daily from noon - 1 p.m.
Housing Opportunities for Individuals with AIDS (HOPWA)

The Housing Authority of the City of Long Beach offers rental assistance for individuals who qualify for the Housing Opportunities for Persons with AIDS (HOPWA) program. For more information, visit longbeach.gov/haclb/programs/hopwa or call 562.570.6985.

Right to Legal Counsel for Tenants

The City has dedicated new funding to support right to legal counsel and rental assistance to Long Beach renters through the Stay Housed LA County Program. This program provides first-come, first-served legal services and short-term rental assistance to income eligible tenants.

Resources include:

- Tenant outreach and education to inform renters of their rights and services offered through the Stay Housed LA Program.
- Access to related support services to help individuals and families falling into homelessness
- Additional resources to know your rights: dcbalacounty.gov/noevictions

For more information, visit stayhousedla.org or call 888.694.0040 for assistance in English or Spanish. For all other languages, call 833.225.9415.

Statewide Tenants' Rights Hotline

The Statewide Tenants' Rights Hotline provides counseling and information about tenants' rights and is comprised of tenants' rights advocates, counselors, and community members, but does not provide legal advice. The hotline is voicemail-based, which means that in order to receive assistance, you will have to leave a voicemail, and one of the hotline counselor volunteers will reach out to you with resources as soon as possible, either by phone or other electronic communication. Counseling is available in English and Spanish.

Before calling the hotline, review the Tenant Defense Toolkit to look up more information on your issue by visiting tenantstogether.org/covid-19-tenant-defense.

To learn more about your protections, text “HELPLINE” to 650.600.7821 or call the hotline at 888.495.8020.
Fair Housing Foundation

The Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone. Their services include:

- Landlord & tenant counseling
- Rental counseling
- Outreach & education

To learn more, visit fhca.org or call 562.989.1206 or 800.466.3247

Legal Aid Foundation of Los Angeles (LAFLA)

LAFLA provides services related to:

- Eviction defense/housing (organized by area/city)
- Tenant protections - Frequently Asked Questions (organized by area/city)
- Government benefits
- Commercial tenants

For more information, lafla.org or call 800.399.4529.

Utility Assistance

Department of Energy Resources

The Long Beach Energy Resources Department (LBER) provides a 20% discount on monthly gas bills for eligible households, payment arrangement plans and a utility users tax exception program, as well as, additional discounts for older adults and individuals with a disability.

To apply:

Download/print applications are available in English and Spanish or apply online at forms.longbeach.gov/Forms/GasDiscount. You may also obtain an application by calling 562.570.2068. Applications should be returned to the address listed on the application.

For more information, visit longbeach.gov/utilitieservices/billing-and-payments/utility-assistance or call: 562.570.5700.
Long Beach Community Action Partnership

Long Beach Community Action Partnership’s (LBCAP) programs provide supportive services, community advocacy and family services, energy assistance, income tax assistance and youth services.

To learn more about the programs offered, visit lbcap.org/our-services or call 562.216.4600.

Business and Worker Resources

BizCare Hotline

For business and nonprofit support, contact the BizCare Hotline at 562.570.4BIZ (4249) or by email at 4Biz@longbeach.gov, Monday through Friday, from 8 a.m. - 5 p.m. City staff will respond to voicemails made after business hours within 24 hours.

BizCare Pop-Ups

BizCare pop-ups are available to all Long Beach small businesses and are located in communities that have been most impacted by the pandemic. The pop-ups provide business owners or their representatives with free one-on-one, in-person support with completing local, non-profit, state and federal grant applications. Businesses are also provided with community resources, such as loans and free technical assistance. Multilingual translation services are available on-site at each of the pop-ups.

To view the current Bizcare pop-up schedule, visit longbeach.gov/ed/business-development/bizcare-program.

Business Support

The City of Long Beach Business Development Bureau's goal is to build a supportive economic ecosystem that creates reliable pathways for entrepreneurs to successfully start and grow. There are a number of resources that are available to help you start and grow your business.

For more information, visit: longbeach.gov/ed/business-development or call 562.570.6099.
Worker Resources

The WorkPlace (Job Center) is open and is assisting Long Beach families, workers and small businesses affected by COVID-19. The Job Center is located at 4811 Airport Plaza Dr. and is managed by Pacific Gateway Workforce Innovation Network.

To learn more, visit pacific-gateway.org or call 562.570.3700.

To view a list of other programs and services that are available to local workers, visit longbeach.gov/ed/covid-19-business-support/worker-resources.

Additional Community Resources

Hunger Action LA

Hunger Action Los Angeles (HALA) works to end hunger and promote healthy eating through advocacy, direct service and organizing.

Information about how residents can get food, financial assistance, housing, health care and access to other government programs and community services in Los Angeles County:

- The People's Guide to Welfare, Health and Other Services (English)
- The People's Guide to Welfare, Health and Other Services (Spanish)

To learn more, visit hungeractionla.org

LiBRE Legal Clinic/Clinica Legal de Vivienda

Long Beach Residents Empowered has partnered with the Legal Aid Foundation of Los Angeles to bring weekly legal clinics to Long Beach during the COVID-19 pandemic. Clinics take place on Mondays from 5 - 7 p.m.

To learn more, visit wearelbre.org/resources, email contact@wearelbre.org or call 562.514.2680.