

Participant Rights

At the Homeless Services Bureau, we are committed to ensuring that all services and contracted programs uphold the fundamental rights of every participant. We believe these rights are essential and non-negotiable, guiding every aspect of our work and partnerships.

These rights include, but are not limited to:

- The right to be treated with dignity and respect
- The right to religious liberty
- The right to privacy
- The right to be treated with cultural sensitivity
- The right to self-determination in identifying and setting goals
- The right to present complaints and grievances
- The right to have an advocate present during appeals and grievance processes
- The right to have all records and disclosures maintained according to written standards and rules regarding confidentiality and privacy
- The right to review their records and external disclosures of any personal participant information, as governed by written program standards and rules regarding confidentiality and privacy
- The right to be clearly informed, in understandable and applicable language, about the purpose of the services being delivered

