Oral Health Long Beach Program– Meeting Minutes
December 3, 2018 (12 -2 pm)
Long Beach Dept. of Health & Human Services
2525 Grand Ave., Long Beach, CA 90815

Vision: Oral health for all.
Mission: Through collaboration with stakeholders, the Oral Health Long Beach serves the greater Long Beach community, by connecting people to quality oral health education and dental care.

Attendees:

Cortez, Santos – Harbor Dental Society- LB Pediatric Dentist Specialist
Petrillo, Jean - Children's Dental Clinic
Ly, Anthony - LBDHHS MCO
Riano, Nancy - LBDHHS Nursing
Sanchez, Maria - LBDHHS OHP
Thompson, Jason - LBDHHS OHP
Smith, Leslie - McCormick LA

	Discussion	Action items
Call to Order	OHLB Program Coordinator Maria Sanchez called the meeting to order at 12:15 p.m. Meeting Objective: Create a list of data needs and decide how we collect and assess data. The Workgroup agreed to observe the same norms as the larger Advisory Committee. **Norms:** • End decisions are Public - Deliberation – Confidential • Speak as one voice • Meet time – 12 to 2pm with lunch • Meeting day – Monday but will re-check • Meet as needed – send out calendar, RSVP to Maria / Dez • Early during months of Nov / Dec. because of holidays • Agenda email ahead • Email minutes – within 2 weeks after meeting • Agenda items – New business • Healthy Debate is welcome	

	• Absent – email Maria or send a proxy • Can add members • Reporting out – "How" to be decided. • Observe **Communication guidelines**: "I" Statements, Active listening, Patience, Respect, Risk Taking, Honesty, Personal Responsibility, Cultural sensitivity	
Data	Leslie Smith presented the minimum data requirements from the state of California as follows: **SOURCES OF DATA** - Kindergarten assessment - School-based dental programs - 3rd grade basic screening survey **CONTRIBUTORS TO POOR ORAL HEALTH** - Tobacco, sugar-sweetened beverages and tap water use - Lack of consumption of water fluoridation - Insurance coverage/Medi-Cal enrollees - Provider shortages **RESULTS OF POOR ORAL HEALTH** - Preventable dental emergency room visits o *The group defined this as Medical ER visits due to pain or infection in the mouth (longstanding dental decay, not trauma)* - Oral and pharyngeal cancer The group added these data points to the list: - Pregnancy (limited insurance coverage) - Dental home (whether they have one; pregnant women, et al) - Seniors - Homeless population	

Survey Development & Method	Nancy shared that the survey does not need to be a high-level survey. The group discussed the survey to be created and the parameters for collection as follows: • There will be a set of universal questions and then additional questions for each population sector we want to assess. • We will **avoid** questions that allow "check all that apply" answers • Sample Size: 400-500 is good; however, for some populations (ex. Cambodian) as few as 20 can be helpful. - Can collect responses at the Cambodian New Year in April 2019 • Universal questions for all <u>vulnerable populations</u> we survey: - Surveys will be anonymous - Zip code (for dental providers) - Age/Date of Birth - Whether they are insured (Y or N). If so, what kind of insurance? - Date of last dental visit - Active treatment now? - Race - Chronic disease – diabetes and HIV patients can be captured through the LBDHHS; other diseases - Tobacco use including vaping, chewing, smoking of any kind - Gender M/F/They - Identify themselves as: o Parents of children 0-5 o Seniors age 65 and up o Homeless o Pregnant o General population (These answers will lead to other questions that pertain to each group)	
Data Collection	• Survey to be offered in English, Spanish, Khmer (may require interview), and Tagalog	

	• Survey Monkey - allows exports in multiple formats, and to collect in multiple ways. - Electronically emailed out - Paper version of the electronic version • Interviews at … - Health fairs - Cambodian New Year event - KPA (Health forums at St. Mary's MC – quarterly; AUHS health fair with Dr. Tan; via Chork and Families in Good Health) - • Incentives - Dental kits for general populations - Gift cards, lunch, coffee for providers	
Population: Providers	***Objective: Assess capacity of providers serving vulnerable populations. Specifically surveying how many providers there are in particular specialties.*** (Based on questions from Sullivan County Public Health Services) • Questions to be included in survey of providers - What kind of insurance does the practice accept (drop-down menu): Medi-Cal, DSO, Private* *OR, more specifically …* - Do you accept Medi-Cal (Y or N)? If no, why? o Dropdown from NO: Reasons ▪ No show ▪ Low reimbursement rates ▪ Cumbersome billing o What would encourage you to accept Medi-Cal? - What is the practice's specialty? - Position of the person completing the survey - Available appointments based on participation/wait time for new patients	All members consider these questions with a goal of asking just five questions on the survey.

	- We could ask if they see patients with HIV, but they are required to serve them. Do we need the data? - Does the practice present tobacco cessation? - *Need to identify categories of providers – private, DSO, nonprofit, FQHC, travel dental clinics (outside of Long Beach, for profit) - Are you aware of the restored dental benefits? - Are you aware of the new Medi-Cal Rates? COLLECTING PROVIDER SURVEYS • Administer at continuing education sessions for providers - Have an exhibit table • Go through Harbor Dental Society • Go through Western Dental	
Wrap Up/Next Steps	Invitation for next meeting will be sent.	Maria Sanchez
Closing	Group adjourned at 2pm	