HOW TO CREATE A NEW ACCOUNT

TO CREATE A NEW ALERTLONGBEACH ACCOUNT GO TO WWW.LONGBEACH.GOV. THIS WILL TAKE YOU TO THE HOME CITY OF LONG BEACH HOMEPAGE. YOU WILL SEE A MAIN DISPLAY MESSAGE AND A SCROLL BAR BELOW WHERE ALERTLONGBEACH WILL BE LOCATED. YOU MAY HAVE TO CLICK THE RIGHT ARROW TO FIND THE LINK. YOU CAN ALSO GO TO HTTP://WWW.LONGBEACH.GOV/ DISASTERPREPAREDNESS/_ALERT-LONG-BEACH/

THIS IS THE MAIN INFORMATION PAGE FOR ALERTLONGBEACH. YOU CAN SCROLL THROUGH TO LEARN MORE ABOUT ALERTLONGBEACH, AND WATCH INFORMATIONAL VIDEOS ABOUT THE NOTIFICATION SYSTEM. CONTINUE ON BY CLICKING “SIGN UP”.

WHEN YOU CLICK “SIGN UP” YOU ARE TAKEN TO THE LOG-IN PAGE. BELOW THE EMAIL AND PASSWORD FIELDS YOU WILL SEE “LOG IN” AND TO THE RIGHT “SIGN ME UP!”. CLICK ON “SIGN ME UP” FOR A NEW ACCOUNT.

NOTE: IF YOU THINK YOU HAVE CREATED AN ACCOUNT BUT CANNOT REMEMBER THE PASSWORD. THERE IS A FORGOT PASSWORD LINK BELOW THE SIGN IN.
You will be asked to enter in your name, email, and a password. Your password must be 8 characters, and it must include a capital letter and numbers. Check that you agree to the terms and conditions and hit continue.

You will see a message telling you that you need to check your email to complete the steps. You must complete the registration to get messages.

You will see an email from Blackboard Connect, this is the email to complete your registration for Alert Long Beach. The email could take 5-10 minutes to show up in your inbox. Please check spam or junk folders. Once you get the email follow the link to continue registration.
The link in your email will lead you to some security questions you must choose.

After you pick your security questions you are now ready to log-in to your account! Please click “Login”

When you click “sign in” you will be taken back to that main page from the beginning. Put in your email and password.

When you “sign in” you will be taken to a sign up pop up where you will put in your email, address, and phone number. You are able to enter multiple emails, addresses, and phone numbers. We will send alerts out for any emergency affecting these addresses.
You can enter in multiple addresses.

It will show you your address on a map level, if you live in a large complex, etc. You can drag the pin on the map to the exact location.

You can enter in multiple emails.
You can enter in multiple phone numbers, labeling them, and you can select the type of messages you want to go to each phone number. Such as text, voice, and TTY (a communication method for deaf and hard of hearing).

Make sure you pick your language preference and hit “Next”.

You will then be taken to set your subscriptions. You have to click the box next to Long Beach, and make it green. Otherwise you will not get messages. You can also pick your other preferences here such as outreach messages, etc.
Here you can look over all of your subscription choices and hit done.

After you are done you will be taken to the AlertLongBeach dashboard! Here you will see your subscriptions, and a news feed. At the top right corner your name will be listed and you can click on it to make changes to your account.