



City of Long Beach
Working Together to Serve

Memorandum

Date: January 30, 2018
To: Patrick H. West, City Manager *T.H.W.*
From: *CB* Craig A. Beck, Director of Public Works
For: Mayor and Members of the City Council
Subject: **Status Update – Multi-Language Signage in New City Facilities**

On May 14, 2017, the City Council requested the City Manager report back in 60 days on the feasibility of integrating multi-language signage in the new Civic Center and new City buildings.

The Public Works Department is working with the Civic Center design team to finalize information regarding the Civic Center Language Access Program. The full update will provide details on the technology being used for translation services and the hearing impaired. Additionally, details about where multi-language signage will be placed. We anticipate submitting an update by February 28, 2018.

CC: CHARLES PARKIN, CITY ATTORNEY
LAURA L. DOUD, CITY AUDITOR
TOM MODICA, ASSISTANT CITY MANAGER
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REBECCA GARNER, ASSISTANT TO THE CITY MANAGER
MONIQUE DE LA GARZA, CITY CLERK (REF. FILE #17-1037)