

P000739-060118 - PRA Request

PRA Request Details

PRA Request Details

Type of Records: Other|

Date of occurrence:

Report Number:

Location of Incident:

Time of Occurrence:

Describe the Record(s) Requested: All records mentioning or referencing the use of TigerText or any other secure messaging application or platform, or the trial, acquisition, installation, or use of any such services by City of Long Beach or the Long Beach Police Department employees.

Are you a member of the media?: No

Mailing Address: 1313 West 8th Street, Los Angeles, CA 90017

Preferred Method to Receive Records: Electronic via Records Center

Internal Information Only

Notes

Note	Created	Modified
Sgt. Blair reviewing related documents	6/7/2018 6:28:00 AM by Noor Ismail	6/7/2018 6:28:00 AM by Noor Ismail
Also email mtajsar@aclusocal.org	6/7/2018 6:27:00 AM by Noor Ismail	6/7/2018 6:27:00 AM by Noor Ismail

Message History

Date

On 7/6/2018 3:15:15 PM, ckasher@aclusocal.org wrote:
Please see attached.

On 6/21/2018 2:05:30 PM, Noor Ismail wrote:

Hello,

Please see the attachments for responsive documents relating to your public records request in referenced to "TigerText".

Thank you.

Date

On 6/7/2018 6:40:11 AM, Noor Ismail wrote:
CC: mtajsar@aclusocal.org; byron.blair@longbeach.gov

Hello,

Thank you for your California Public Records Act (CPRA) request.

We have located records responsive to your request; however, we are currently conducting a review as to whether the records, or portions of the records, are disclosable under the CPRA. Responsive documents will be email to you upon completion.

Thank you.

On 6/1/2018 12:10:51 PM, System Generated Message:

Confirmation Message sent to: **Casey Kasher**

Subject: PRA Request :: P000739-060118

Body: Dear Casey Kasher:

Thank you for your interest in public records of the Long Beach Police Department. Your request has been received and will be processed in the order it was received. Your request was received in this office on 6/1/2018 and given the reference number **P000739-060118** for tracking purposes.

Records Requested: *"All records mentioning or referencing the use of TigerText or any other secure messaging application or platform, or the trial, acquisition, installation, or use of any such services by City of Long Beach or the Long Beach Police Department employees."*

You can monitor the progress of your request at the link below and you'll receive an email when your request has been completed. Again, thank you for using the Long Beach Police Department Request Center.



On 6/1/2018 12:10:49 PM, Casey Kasher wrote:
Request was created by customer

Request Details

Reference No:	P000739-060118
Create Date:	6/1/2018 12:10 PM
Update Date:	9/18/2018 10:36 AM
Completed/Closed:	Yes
Close Date:	6/21/2018 2:07 PM
Status:	Full Release
Priority:	Medium
Assigned Dept:	Office of the Chief of Police
Assigned Staff:	Noor Ismail

Customer Name: Casey Kasher
Email Address: ckasher@aclusocal.org
Phone: 2139775265

Source: Web



AMERICAN CIVIL LIBERTIES UNION
FOUNDATION

Southern California

Long Beach Police Department
ATTN: Records Division
400 West Broadway
Long Beach, CA 90802

Via Online Portal

July 6, 2018

**Re: Response to June 1, 2018 Public Records Act request related to use of secure messaging software
(Reference Number: P000739-060118)**

To Records Administrator:

We are in receipt of documents produced to our office in response to our June 1, 2018 Public Records Act request delivered to the City of Long Beach and the Long Beach Police Department ("LBPD") concerning the use of *TigerText* or any other secure messaging application or platform by City of Long Beach employees, including LBPD peace officers. The LBPD assigned reference number P000739-060118 to this Request.

Following a review of the documents produced by the LBPD, we identified a number of apparent deficiencies in the production of records responsive to our Request. I outline those deficiencies below underneath a reproduction of each of the four records demands contained in our June 1, 2018 Request:

1. "Grant applications, budget requests, loans, donations, or other funding records concerning *TigerText* or any other secure messaging application or platform."

The majority of the records we received concerned invoices and acquisition records relating to the purchase of *TigerText* software and licenses. We did not, however, receive any records reflecting any budget or funding documents relating to amounts of funds allocated for the purchase of *TigerText*. Please confirm that no such records exist and that you have conducted an adequate search for the same.

Please also confirm whether an invoice exists from TigerText or TigerConnect concerning the use of the *TigerText* platform for the period between June 6, 2018 and June 5, 2019. We received an invoice which shows payments requested for services to

end on June 5, 2018, but not an invoice for any subsequent licenses to be used during this upcoming year.

2. “Meeting agenda, public notices, and communications to and from any City employee concerning the use of *TigerText* or any other secure messaging application or platform.”

Aside from finance and requisition records, we received only two documents referencing the use of *TigerText* by City employees, one from November 19, 2015 about an operational briefing using *TigerText* and another from October 8, 2015 concerning a security flaw in the software. It seems implausible that no additional records concerning the use of *TigerText* exist beyond that which the LBPd produced. Please confirm that you have conducted a thorough search of LBPd records for all communications governing the software’s use.

3. “Records referencing the purchase, acquisition, subscription to, or payment for *TigerText* or any other secure messaging application platform.”

We received only one record showing a communication with an individual affiliated with TigerConnect (the developer of *TigerText*), dated July 6, 2015. That record concerned an outstanding balance for *TigerText*. It seems implausible that only one such record from an employee or agent of TigerConnect exists, and that the LBPd does not maintain any other communication between a City employee and the third-party vendor. Please confirm that you have conducted an adequate search of all LBPd records for communications or records directly from TigerConnect, including of all emails from the @tigertext.com or @tigerconnect.com domains.

4. “All product manuals, guidance, policies, or training materials governing the features of and uses of *TigerText* or any other secure messaging application or platform.”

We did not receive any documents responsive to this fourth request. This seems implausible given that the acquisition of this platform was not for an insignificant amount of funds, and given the existence of at least one disclosed record showing communications between a City employee and a representative from TigerConnect. Please confirm that you have conducted a diligent search for all responsive records to this request, and that you have produced all available records accordingly.

As a general matter, please confirm that you conducted a thorough and adequate search for records relating to *TigerText*. Please also confirm that in the course of your search, you used the keyword “TT” to identify potentially responsive documents, given that one of the documents shows Lieutenant Lloyd Cox referring to an invoice as a “TT Bill.”

Finally, we did not receive any response indicating that the LBPd completed its review of documents, or that it withheld any documents on the basis of any exemptions provided under



the Public Records Act. Please let me know promptly if the LBPD is asserting any such exemptions over records not produced to us.

I expect a response to this letter by July 20, 2018. Thank you for your prompt attention to this matter.

Sincerely,



Mohammad Tajsar
Staff Attorney
ACLU of Southern California



CITY OF LONG BEACH
 PURCHASING DIVISION
<http://clbnet/purchasing/guidelines.asp>
 (562) 570-6200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000

PURCHASE ORDER NUMBER: _____
 DEPT. CONTACT PERSON: Lloyd Cox, CAP Lieutenant
 CONTACT NUMBER: (582) 570-7003

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quote, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): _____ Department Name: Police Index Code: _____

Description of Goods/Services:
 Secure messaging platform for criminal investigations and confidential communication.

Delivery Time, Performance, Warranty & Other Requirements:

TigerText subscription license period: 06/06/2016 through 06/05/2017, pursuant to Invoice# 11014088.

Additional Information:

		QUOTES RECEIVED		
Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	TAX ID NO. FOR SELECTED QUOTE
Select One	TigerText	Rob Roberts	rob@tigeratx.com	
Select One			2110 Broadway, Santa Monica, CA 90404	\$9,888.00
Select One			(310) 401-1820	
Select One				
Select One				

AGENCY: _____
 DATE: 6-22-16

SIGNATURE OF REQUESTOR _____ DATE _____

EXCEPTION: (V) _____
 Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using informal bid process (Signature of Department Director required):

TigerText was selected by TID and PD after extensive search for vendor that could meet PD's confidential communication needs. LBPD requests annual maintenance contract for period of 06/06/2016 through 06/05/2017, be approved for payment with this IBQ.

 SIGNATURE OF DEPARTMENT DIRECTOR
 DATE: 6.30.16



2110 Broadway
Santa Monica, CA 90404
AR@tigertext.com
310-401-1820
www.tigertext.com

Invoice

Date 5/3/2016
Invoice # 11014088
Terms Net 30
Due Date 6/2/2016
Service Start Date 6/6/2016
Service End Date 6/5/2017
PO #

Bill To
City of Long Beach
333 West Ocean Blvd. 12th Floor
Long Beach CA 90802
United States

Item	Description	Quantity	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00
	by [REDACTED]		

Total Amount Due 9,888.00 \$9,888.00

TigerText, Inc.
2110 Broadway
Santa Monica, CA 90404
(310)401-1820
mal@tigertext.com
http://tigertext.com



BILL TO

City of Long Beach PD
333 West Ocean Blvd 12th floor
Long Beach, CA 90802

INVOICE 680102

DATE 05/05/2015 TERMS Net 60

DUE DATE 07/04/2015

ACTIVITY	QTY	RATE	AMOUNT
TGT-TT101-500-1Y TIGERTEXT USER LICENSE 101-500U 1Y (Service period 6/6/15-6/5/16)	103	96.00	9,888.00

TOTAL DUE \$9,888.00

by  *SIRB*
DATE: 7/14/15



City of Long Beach
 City Purchasing Agent
 333 W. Ocean Blvd./7th Floor
 Long Beach, CA 90802

PURCHASE ORDER

PAGE: 1

DATE: 07/09/2015
 ** ORIGINAL **

PO NUMBER: [REDACTED]

VENDOR:

TIGERTEXT INC
 1310 MONTANA AVENUE, 2ND FLR
 SANTA MONICA, CA 90403

*****IMPORTANT NOTICE*****
 Please note the "Bill To" address on this purchase order has changed. For billing inquiries, please contact the City Department responsible for this order.

BILL TO:
 CITY OF LONG BEACH
 POLICE DEPARTMENT-FISCAL DIVISION
 VIA EMAIL: PD-ACCTSPAY@LONGBEACH.GOV
 OR MAIL TO:
 400 W. BROADWAY
 LONG BEACH, CA 90802
 STAFF (562)570-7260

SHIP TO:
 SPECIAL INVESTIGATIONS
 POLICE DEPARTMENT
 400 W. BROADWAY
 LONG BEACH, CA 90802
 (562)570-7236

VEN CONTACT: ROB ROBERTS

VENDOR TEL: (323) 379-3386

DISCOUNT TERMS:
 NET 30

FREIGHT CARRIER:
 |

F.O.B.:
 DEST

DELIVERY REQUIRED
 07/30/2015

DEPT. CODE
 [REDACTED]

REQ NO.
 [REDACTED]

ISSUED UNDER CONTRACT NO:
 BPO ID :

TIGERTEXT, INC
 CONTACT PERSON : ROB ROBERTS
 CONTACT PHONE : (310) 401-1820
 DEPT CONTACT : LT. L. COX
 DEPT PHONE : (562) 570-7003

ITEM	COMMODITY ID	QUANTITY	U/M	UNIT PRICE	TOTAL PRICE
001	928-27	1.00	LT	9,888.0000	9,888.00

TIGERTEXT USER LICENSE 101-500U 1Y RENEWAL
 (SERVICE PERIOD 6/6/15 - 6/5/16)
 @\$96.00 EACH X 103 = \$9,888.00

THIS INFORMATION IS AVAILABLE IN AN ALTERNATIVE FORMAT BY CONTACTING 562/570-6200.



City of Long Beach
 City Purchasing Agent
 333 W. Ocean Blvd./7th Floor
 Long Beach, CA 90802

PURCHASE ORDER

PAGE: 2

DATE: 07/09/2015
 ** ORIGINAL **

PO NUMBER: [REDACTED]

ITEM	COMMODITY ID	QUANTITY	U/M	UNIT PRICE	TOTAL PRICE
COMMODITY NAME/SPECIFICATIONS					

TAX TOTAL					0.00
GRAND TOTAL					9,888.00

- 1) W9 FORM MUST BE ON FILE WITH DEPT OF FINANCIAL MANAGEMENT. GO TO WWW.LBPURCHASING.ORG FOR DETAILED DIRECTIONS OR CALL 562-570-6200.
- 2) PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, SHIPPING DOCUMENTS AND PACKAGES RELATED TO THIS ORDER.
- 3) ISSUANCE OF THE PURCHASE ORDER BY THE CITY CONSTITUTES ACCEPTANCE OF SUPPLIER'S OFFER ON THE TERMS AND CONDITIONS STATED HEREIN AND IN ANY ADDENDUM HERETO.
- 4) SALES TAX ON INVOICES FOR GOODS RECEIVED MUST BE TAXED AT THE CURRENT LOS ANGELES COUNTY RATE.

PRICES SHALL BE IN ACCORDANCE WITH THOSE EXTENDED TO OTHER GOVERNMENTAL AGENCIES. APPLICABLE STATE AND COUNTY SALES TAX WILL BE ADDED TO INVOICE.

THIS PURCHASE ORDER AMOUNT IS ONLY AN ESTIMATE. THE CITY NEITHER WARRANTS NOR GUARANTEES THAT THE TOTAL PURCHASE ORDER AMOUNT WILL BE REACHED.

[REDACTED SIGNATURE]

5129

AUTHORIZED SIGNATURE

--- END OF DOCUMENT ---

ERLINDA
85584

* TALK TO LT COX AND ASK
IF PD WILL SHOULDER THIS +
WHAT PD CODE TO USE.

~~* TALK TO ASK LEGAL~~



CITY OF LONG BEACH
PURCHASING DIVISION
<http://cibna/purchasing/guidelines.asp>
(562) 570-6200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000

PURCHASE ORDER NUMBER: [REDACTED]

DEPT. CONTACT PERSON: David Handricks

CONTACT NUMBER: 582 570-7350

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quotes, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): <u>5/6/15</u>	Department Name: <u>Police</u>	Index Code: [REDACTED]
Description of Goods/Services <u>Secure messaging platform for criminal and sensitive communications</u>		
Delivery Time, Performance, Warranty & Other Requirements:		
Additional Information:		

QUOTES RECEIVED					
Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	AMOUNT QUOTED	TAX ID NO. FOR SELECTED QUOTE
Select One	<u>TigerText</u>	<u>Rob Roberts</u>	<u>rob@tigerText.com</u>	<u>9688.00</u>	
Select One					
Select One					
Select One					
Select One					

SIGNATURE OF REQUESTOR _____ DATE _____ SIGNATURE OF BUREAU MANAGER _____ DATE _____

EXCEPTION

Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other - purchase not made using informal bid process (Signature of Department Director required)

This is our annual maintenance contract for this system which was selected by TID and PD personnel after an extensive search for vendors who could meet the PD's communication needs

SIGNATURE OF DEPARTMENT DIRECTOR _____ DATE _____

THIS FORM MUST BE COMPLETED AND RETURNED WITH ANY ATTACHMENTS TO THE RESPECTIVE DEPARTMENT ADMINISTRATION. CONTENTS SUBJECT TO PERIODIC AUDIT. Revised 1/2010

TigerText, Inc
2110 Broadway
Santa Monica, CA 90404
(310)424-1820
ms@tigertext.com
http://tigertext.com

tiger

Bill To
City of Long Beach PD
333 West Ocean Blvd 12th floor
Long Beach, CA 90802

INVOICE QUOTE

DATE 05/05/2015 TERMS Net 15

DUE DATE 05/20/2015

ACTIVITY	CITY	RATE	AMOUNT
TGT-TT101-500-1Y TIGERTEXT™ USEP LICENSE 101-5070/1Y (Service period 6/8/15- 6/5/16) RENEWAL QUOTE	103	06.00	9,898.00

TOTAL DUE \$9,898.00

Approved
[Redacted Signature]

Annie Khin

From: Justina Francisco
Sent: Tuesday, June 02, 2015 10:07 AM
To: Annie Khin
Subject: RE: Tiger Text

Hi Annie,

Sorry for the delayed response. We were busy with budget development.

Anyway, I was told by Scott Otta, that you can issue your own PO for the renewal of the TigerText subscription.

Thanks.

Justina M. Francisco
Administrative Analyst
City of Long Beach
Department of Technology and Innovation
333 W Ocean Blvd 12th Floor
Long Beach CA 90802
Justina.Francisco@longbeach.gov
Office (562) 570 7730
Fax (562) 570-5270

From: Annie Khin
Sent: Tuesday, June 02, 2015 9:46 AM
To: Justina Francisco
Subject: Tiger Text

Good Morning Justina,

Just following up on my voicemail regarding Tiger Text (PD uses them for secure texting). Looks like last year TS created the PO and paid the invoice(see attached voucher). So maybe this is included in our TS MOU for our iphones? Would you please let me know whether or not it is? The renewal begins 6/6/15, so I'd like to get a confirmation as soon as possible so that we can have enough time to process before service is shut off.

... And just in case TS is taking the lead, I'm attaching a copy of the renewal quote so your office can process.

Thanks for your assistance,

Annie



2110 Broadway
Santa Monica CA 90404
AR@tigertext.com
310-431-1820
www.tigertext.com

Bill To
City of Long Beach
333 West Ocean Blvd 12th Floor
Long Beach CA 90802
United States

Invoice

Date 6/1/2017
Invoice # 11020243
Terms Net 15
Due Date 6/18/2017
Service Start Date 6/6/2017
Service End Date 6/5/2018
PO #

Item	Description	Licenses	Amount
TT101-500-17	TigerText Subscription Licenses	101	9 888 00

INVOICE APPROVED
FOR PAYMENT



RECEIVED

7/5/17

JUL 10 2017

FINANCIAL
DEPT

17-1524

APPROVED FOR PAYMENT
SIGNATURE  DATE 7 3 17

Total 9 888 00
Amount Due \$9 888 00

[REDACTED]

```
POHL1410 V5.1 ***** CITY OF LONG BEACH ADPINS ***** 07/06/2017
LINK TO: VOUCHER HEADOFF ENTRY 11:46 AM

VOUCHER NUMBER : [REDACTED] DOC TYPE : VA DUE DATE: 07/06/2017
ACTION INDICATOR : A SINGLE CHECK. M INTR TYPE: VC EFF DATE: 07/06/2017
STATUS : APPR CHECK NUMBER: NOTE: M PART/FINL: P 1P/F1
DEPARTMENT : POADIM RECORDS DIVISION SERVICE DATE: 06/01/2017
VOUCHER GROSS : 9.999.00 PO ID: [REDACTED] CREATE: 07/06/2017
VOUCHER NET : 9.999.00 CHG SEC: UPDATE: 07/06/2017
MATCH TYPE : AA POST:
VENDOR ID/SUFFIX : [REDACTED] 01 TOSIRTEXT INC CREDIT IND : N
DBA NAME : APRA DOC:
ADDRESS : 2110 BROADWAY DBL: [REDACTED]
CITY: SANTA MONICA AT: CA ZIP : 90404 CTRY: USA
INVOICE NO/DESC : 11026243
PREFREQ :
```

tiger

Invoice

2110 Broadway
Santa Monica CA 90404
AR@tigertext.com
310-481-1820
www.tigertext.com

ACCOUNTS PAYABLE

JUL 15 2016

RECEIVED

Date 5/3/2016
Invoice # 11014088
Terms Net 30
Due Date 6/2/2016
Service Start Date 6/6/2016
Service End Date 6/5/2017
PO #

Bill To
City of Long Beach
333 West Ocean Blvd 12th Floor
Long Beach CA 90802
United States

TT101-500-1Y

TigerText Subscription Licenses

101 9 888 00

by [Redacted]

16-1452

APPROVED BY [Redacted] MEN
SIGNATURE [Redacted] DATE 7/16/16

PAID BY [Redacted]
SIGNATURE [Redacted]
DATE 7/16/16

Total Amount Due 9 888 00
59 888 00

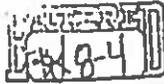


POWERSYS VS.1 ***** CITY OF LONG BEACH SERVICE ***** 07/27/2016
ITEM TO: VOUCHER READER ENTRY 10:07 AM

VOUCHER NUMBER [REDACTED] DOC TYPE: VA DMS DATE: 07/27/2016
ACTION INDICATOR: A SINGLE CHECK: A INTR DEPT: VC EFF DATE: 07/27/2016
STATUS: AWP CHECK NUMBER: ... NOTE: H PART/FINAL: H P Y
DEPARTMENT: POTOSI SPECIAL INVESTIGATOR SERVICE DATE: 08/06/2016
VOUCHER CODE: 9,388.00 PO IN [REDACTED] CREATE: 07/27/2016
VOUCHER NET: 9,388.00 DMS DMS: [REDACTED] UPDATE: 07/27/2016
MATCH TYPE: [REDACTED] POUT:
MATCH REASON: [REDACTED] DE DEBITMENT INC CREDIT IND: N
USA NAME: [REDACTED] STUS DCH:
ADDRESS: [REDACTED] BROADWAY DEB: [REDACTED]
CITY: LONG BEACH ST: CA ZIP: 90801 CREDIT INV: Y
COUNTRY: USA

TigerText, Inc.

2110 Broadway
Santa Monica, CA 90404
(310)401-1820
mal@tigertext.com
http://tigertext.com



INVOICE 680102

DATE 05/05/2015 TERMS Net 60

DUE DATE 07/04/2015

BILL TO

City of Long Beach PD
333 West Ocean Blvd 12th floor
Long Beach, CA 90802

ACTIVITY	QTY	RATE	AMOUNT
TGT-TT101-500-1Y TIGERTEXT USER LICENSE 101-500U 1Y (Service period 6/5/15- 6/5/16)	103	96.00	9,888.00

TOTAL DUE \$9,888.00

APPROVED FOR PAYMENT
SIGNATURE _____
DATE 8/4/15

by _____ 5128
DATE: 7/14/15

VCPD15003463

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PCHL1410 V5.1 ***** CITY OF LONG BEACH ADPICS ***** 08/04/2015
LINK TO: VOUCHER HEADER ENTRY 1:49 PM

VOUCHER NUMBER : ██████████ DOC TYPE : VA DUE DATE: 08/04/2015
ACTION INDICATOR : A SINGLE CHECK: N INTF TYPE: VC EFF DATE: 08/04/2015
STATUS : APPR CHECK NUMBER: NOTE: N PART/FINL: P (P/F)
DEPARTMENT : PDOTSI SPECIAL INVESTIGATIO SERVICE DATE: 05/05/2015
VOUCHER GROSS : 9,888.00 PO ID: ██████████ CREATE: 08/04/2015
VOUCHER NET : 9,888.00 CHG SEQ: UPDATE: 08/04/2015
MATCH TYPE : AA POST:
VENDOR ID/SUFFIX : ██████████ 01 TIGERTEXT INC CREDIT IND : N
DBA NAME : APLB DOC:
ADDRESS : 2110 BROADWAY SEQ: ██████████
UNPOST INV : Y
CITY: SANTA MONICA ST: CA ZIP : 90404 CTRY: USA
INVOICE NO/DESC : 680102 /
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CITY OF LONG BEACH
 PURCHASING DIVISION
<http://clbnet/purchasing/guidelines.asp>
 (562) 570-8200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000
 PURCHASE ORDER NUMBER: DPPD17001524

DEPT. CONTACT PERSON: Anna Reyes

CONTACT NUMBER: (562) 570-5272

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quotes, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): 6/05/17 Department Name: Police Department Index Code: [REDACTED]

Description of Goods/Services: Secure messaging platform for criminal investigations and confidential communication.

Delivery Time, Performance, Warranty & Other Requirements: TigerText subscription license period: 06/06/2017 through 06/05/2018

Additional Information: [REDACTED]

		QUOTES RECEIVED				
Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	AMOUNT QUOTED	TAX ID NO. FOR SELECTED QUOTE	
Select One	TigerText	Eric Lee	2110 Broadway, Santa Monica, CA 90404, (310)401-1820 Email: elee@tigerText.com	\$9,888.00	V080416	
Select One						
Select One						
Select One						
Select One						
SIGNATURE OF REQUESTOR		<u>[REDACTED]</u>				
		<u>6.6.17</u>				<u>6/7/17</u>
						DATE
						SIGNATURE OF BUREAU MANAGER

EXCEPTION [REDACTED]
 Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using Informal bid process (Signature of Department Director required):

This is a sole source vendor due to the company being an on-going service provider.

[REDACTED]
 SIGNATURE OF DEPARTMENT DIRECTOR
 THIS FORM MUST BE COMPLETED AND RETURNED WITH ANY ATTACHMENTS TO THE RESPECTIVE DEPARTMENT ADMINISTRATION, CONTENTS SUBJECT TO PERIODIC AUDIT.

6.14.17
 DATE



2110 Broadway
Santa Monica, CA 90404
AR@tigertext.com
310-401-1820
www.tigertext.com

Bill To
City of Long Beach
333 West Ocean Blvd 12th Floor
Long Beach CA 90802
United States

Invoice

Date 6/1/2017
Invoice # 11020243
Terms Net 15
Due Date 8/16/2017
Service Start Date 6/6/2017
Service End Date 6/5/2018
PO #

Item	Description	Licenses	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00

Total Amount Due 9,888.00
\$9,888.00

Cindy Dominguez

From: Brandon Walker
Sent: Friday, June 24, 2016 2:17 PM
To: Rose Katsuki
Cc: Cindy Dominguez
Subject: TigerText

Hi Rose,

I signed off on the IBQ. You can use index code [REDACTED] I'm not sure why this invoice has been routed through Invest this year and last. We'll route this through Records/Info Tech or Finance starting next year. Thanks for taking care of this. Let me know if you have any trouble posting the PO.

Brandon Walker
PD-Financial Bureau
City of Long Beach
(562) 570-7778

Cindy Dominguez

From: Rose Katsuki
Sent: Wednesday, June 22, 2016 4:58 PM
To: Hartono Tai
Cc: Erlinda Custodio; Cindy Dominguez
Subject: PO for TigerText annual subscription renewal
Attachments: TigerText - Invoice# 11014088.pdf; IBQ - TigerText License.pdf

Hi Hartono,

I attempted to initiate a PO for TigerText (invoice# 11014088) which is past due. However, [REDACTED] indicates that the [REDACTED] you told me to use in an Invalid Index Code.

Am I only authorized to generate PO's using GVC Division Index Codes? If this isn't a GVC Index Code issue, can you provide me with a different index code to use, other than 1096IT?

In the meantime, the TigerText IBQ is making its way through the approval process, and should be signed by the time the PO gets approved.

Thank you.
Rose / GVC
X5529

Cindy Dominguez

From: Robert Luman
Sent: Thursday, November 19, 2015 1:05 PM
To: Cindy Dominguez
Cc: David Hendricks
Subject: Calendar Entry

Please add the following to the DC's calendar. Both Narco teams will be assisting DEA with takedowns/search warrants on Dec 2. Pennino will be getting briefed on the operation and I will Tiger Text any details to the Boss when I get them.

Byron Blair

From: Anna Reyes
Sent: Monday, June 05, 2017 9:16 AM
To: Peggy Berroa-Morales
Subject: FW: TigerText: Invoice #11020243
Attachments: Invoice_11020243_1496329067930.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Hi Peggy,

Please process for payment. Charge PD1096IT (what it was charged to previously I think)

Thanks,
Anna

From: Lloyd Cox
Sent: Monday, June 05, 2017 7:20 AM
To: Anna Reyes
Subject: FW: TigerText: Invoice #11020243

Anna,

Here is this years TT Bill.

Lloyd Cox, Lieutenant
Crimes Against Persons



Long Beach Police Department
400 W. Broadway
Long Beach, CA 90802
562 570-7003

From: Eric [<mailto:elee@tigertext.com>]
Sent: Thursday, June 01, 2017 7:58 AM
To: Lloyd Cox <Lloyd.Cox@longbeach.gov>
Subject: TigerText: Invoice #11020243



Invoice

2110 Broadway
Santa Monica, CA 90404
AR@tigertext.com
310-401-1820
www.tigertext.com

Date 6/1/2017
Invoice # 11020243
Terms Net 15
Due Date 6/16/2017
Service Start Date 6/6/2017
Service End Date 6/5/2018
PO #

Bill To
City of Long Beach
333 West Ocean Blvd, 12th Floor
Long Beach CA 90802
United States

Item	Description	Licenses	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00

Total 9,888.00
Amount Due \$9,888.00

Byron Blair

From: Peggy Berroa-Morales
Sent: Monday, July 03, 2017 9:23 AM
To: PD-AcctsPay
Subject: Records Division Approved PO
Attachments: Final Signed Invoice.pdf

Hello,

Please process the attached invoices for:

- Tigertext

Thank you,

Peggy Berroa-Morales
City of Long Beach, Police Department
Records Division
☎ 562-570-5201



2110 Broadway
Santa Monica, CA 90404
AR@tigertext.com
310-401-1820
www.tigertext.com

Invoice

Date 6/1/2017
Invoice # 11020243
Terms Net 15
Due Date 6/15/2017
Service Start Date 6/6/2017
Service End Date 6/5/2018
PO #

Bill To
City of Long Beach
333 West Ocean Blvd. 12th Floor
Long Beach CA 90802
United States

Item	Description	Licenses	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00

17-1524

APPROVED FOR PAYMENT
SIGNATURE [REDACTED] DATE 7-3-17

Total Amount Due 9,888.00 \$9,888.00

Cindy Dominguez

From: Cindy Dominguez
Sent: Friday, July 01, 2016 1:21 PM
To: Brandon Walker, Rose Katsuki
Cc: Jennifer Roberts
Subject: RE: TigerText

Rose,

I've received the signed IBQ from the COP.

As much as I believe purchase orders should be completed by someone in the Fiscal Office, I see that Mr. Walker has asked you to complete this "transaction"

I appreciate your continued efforts, but please, when you recognize that the function is not solely for your division, it is not for you to handle. Mr. Walker has assured the Bureau Office that this issue for this vendor will not be incumbent on us in the future.

I will place the original IBQ in your box, and I will send a copy to Jenny..

Thank you.

Cindy V. Dominguez

Investigations Bureau
Office of Deputy Chief Richard Conant
Long Beach Police Department
(562) 570-7350

From: Brandon Walker
Sent: Friday, June 24, 2016 2:17 PM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Cc: Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Subject: TigerText

Hi Rose,

I signed off on the IBQ. You can use index code [REDACTED] I'm not sure why this invoice has been routed through Invest this year and last. We'll route this through Records/Info Tech or Finance starting next year. Thanks for taking care of this. Let me know if you have any trouble posting the PO.

Brandon Walker
PD-Financial Bureau
City of Long Beach
(562) 570-7778

CITY OF LONG BEACH
 PURCHASING DIVISION
<http://cibne/purchasing/outside/lines.asp>
 (562) 570-6200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000

PURCHASE ORDER NUMBER:

DEPT. CONTACT PERSON: Lloyd Cox, CAP Lieutenant

CONTACT NUMBER: (562) 570-7003

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quote, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): _____ Department Name: Police Index Code: _____

Description of Goods/Services:

Secure messaging platform for criminal investigations and confidential communication.

Delivery Time, Performance, Warranty & Other Requirements:

TigerText subscription license period: 06/06/2016 through 06/05/2017, pursuant to Invoice# 11014088.

Additional Information:

QUOTES RECEIVED			
Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL
Select One	TigerText	Rob Roberts	rob@tigertext.com
Select One			2110 Broadway, Santa Monica, CA 90404
Select One			(310) 401-1820
Select One			
Select One			

SIGNATURE OF REQUESTOR _____ DATE _____

SIGNATURE OF BUREAU MANAGER [Signature] DATE 6-22-16

EXCEPTION _____

Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using informal bid process (Signature of Department Director required):

TigerText was selected by TID and PD after extensive search for vendor that could meet PD's confidential communication needs. LBPD requests annual maintenance contract for period of 06/06/2016 through 06/05/2017, be approved for payment with this IBQ.

SIGNATURE OF DEPARTMENT DIRECTOR _____

DATE 6.30.16



2110 Broadway
 Santa Monica, CA 90404
 AR@tigertext.com
 310-401-1820
 www.tigertext.com

Invoice

Date 5/3/2016
 Invoice # 11014088
 Terms Net 30
 Due Date 6/2/2016
 Service Start Date 6/6/2016
 Service End Date 6/5/2017
 PO #

Bill To
 City of Long Beach
 333 West Ocean Blvd. 12th Floor
 Long Beach CA 90802
 United States

Item	Description
TT101-500-1Y	TigerText Subscription Licenses

copy of invoice FYI.

original invoice in evo
 to be approved by
 Art / emir, and Rose
 will initiate PO once
 index code is identified.

Thankyou
 Rose
 6/21

Approved by

Total Amount Due 9,888.00
\$9,888.00

CITY OF LONG BEACH
 PURCHASING DIVISION
<http://clbna/purchasing/quote/index.asp>
 (562) 670-6200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000

PURCHASE ORDER NUMBER:

DEPT. CONTACT PERSON: Lloyd Cox, CAP Lieutenant

CONTACT NUMBER: (562) 570-7003

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quote, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): Department Name: Police Index Code:

Description of Goods/Services:

Secure messaging platform for criminal investigations and confidential communication.

Delivery Time, Performance, Warranty & Other Requirements:

TigerText subscription license period: 06/06/2016 through 06/05/2017, pursuant to Invoice# 11014088.

Additional Information:

QUOTES RECEIVED				
Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	TAX ID NO. FOR SELECTED QUOTE
Select One	TigerText	Rob Roberts	rob@tigertext.com 2110 Broadway, Santa Monica, CA 90404 (310) 401-1820	\$9,888.00
Select One				
SIGNATURE OF REQUESTOR			SIGNATURE OF BUREAU MANAGER	DATE
			<u>[Signature]</u>	<u>6-22-16</u>

Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using Informal bid process (Signature of Department Director required):

TigerText was selected by TID and PD after extensive search for vendor that could meet PD's confidential communication needs. LBPD requests annual maintenance contract for period of 06/06/2016 through 06/05/2017, be approved for payment with this IBQ.

SIGNATURE OF DEPARTMENT DIRECTOR

DATE

6.30.16



2110 Broadway
Santa Monica, CA 90404
AR@tigertext.com
310-401-1820
www.tigertext.com

Bill To
City of Long Beach
333 West Ocean Blvd. 12th Floor
Long Beach CA 90802
United States

Invoice

Date 5/3/2016
Invoice # 11014088
Terms Net 30
Due Date 6/2/2016
Service Start Date 6/6/2016
Service End Date 6/5/2017
PO #

QTY	Description	License	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00
Approved by 			

Total Amount Due 9,888.00 \$9,888.00

TigerText, Inc.
2110 Broadway
Santa Monica, CA 90404
(310)401-1820
mal@tigertext.com
http://tigertext.com



BILL TO
City of Long Beach PD
333 West Ocean Blvd 12th floor
Long Beach, CA 90802

INVOICE 680102

DATE 05/05/2015 TERMS Net 60

DUE DATE 07/04/2015

ACTIVITY	QTY	RATE	AMOUNT
TGT-TT101-500-1Y TIGERTEXT USER LICENSE 101-500U 1Y (Service period 6/6/15-6/5/16)	103	96.00	9,888.00

TOTAL DUE \$9,888.00

by  *SIRB*
DATE : 7/14/15



City of Long Beach
 City Purchasing Agent
 333 W. Ocean Blvd./7th Floor
 Long Beach, CA 90802

PURCHASE ORDER

PAGE: 1

DATE: 07/09/2015
 ** ORIGINAL **

PO NUMBER: [REDACTED]

VENDOR:

TIGERTEXT INC
 1310 MONTANA AVENUE, 2ND FLR
 SANTA MONICA, CA 90403

*****IMPORTANT NOTICE*****
 Please note the "Bill To" address on this purchase order has changed. For billing inquiries, please contact the City Department responsible for this order.

BILL TO:
 CITY OF LONG BEACH
 POLICE DEPARTMENT-FISCAL DIVISION
 VIA EMAIL: PD-ACCTSPAY@LONGBEACH.GOV
OR MAIL TO:
 400 W. BROADWAY
 LONG BEACH, CA 90802
 STAFF (562) 570-7260

SHIP TO:
 SPECIAL INVESTIGATIONS
 POLICE DEPARTMENT
 400 W. BROADWAY
 LONG BEACH, CA 90802
 (562) 570-7236

VEN CONTACT: ROB ROBERTS | **VENDOR TEL:** (323) 379-3386

DISCOUNT TERMS: NET 30 | **FREIGHT CARRIER:** | **F.O.B.:** DEST

DELIVERY REQUIRED	DEPT. CODE	REQ NO.
07/30/2015	[REDACTED]	[REDACTED]

ISSUED UNDER CONTRACT NO:
BPO ID :

TIGERTEXT, INC
 CONTACT PERSON : ROB ROBERTS
 CONTACT PHONE : (310) 401-1820
 DEPT CONTACT : LT. L. COX
 DEPT PHONE : (562) 570-7003

ITEM	COMMODITY ID	QUANTITY	U/M	UNIT PRICE	TOTAL PRICE
001	928-27	1.00	LT	9,888.0000	9,888.00

TIGERTEXT USER LICENSE 101-500U 1Y RENEWAL
 (SERVICE PERIOD 6/6/15 - 6/5/16)
 @\$96.00 EACH X 103 = \$9,888.00

THIS INFORMATION IS AVAILABLE IN AN ALTERNATIVE FORMAT BY CONTACTING 562/570-6200.



City of Long Beach
 City Purchasing Agent
 333 W. Ocean Blvd./7th Floor
 Long Beach, CA 90802

PURCHASE ORDER

PAGE: 2

DATE: 07/09/2015
 ** ORIGINAL **

PO NUMBER: [REDACTED]

ITEM	COMMODITY ID	QUANTITY	U/M	UNIT PRICE	TOTAL PRICE
COMMODITY NAME/SPECIFICATIONS					
TAX TOTAL					0.00
GRAND TOTAL					9,888.00

- 1) W9 FORM MUST BE ON FILE WITH DEPT OF FINANCIAL MANAGEMENT. GO TO WWW.LBPURCHASING.ORG FOR DETAILED DIRECTIONS OR CALL 562-570-6200.
- 2) PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, SHIPPING DOCUMENTS AND PACKAGES RELATED TO THIS ORDER.
- 3) ISSUANCE OF THE PURCHASE ORDER BY THE CITY CONSTITUTES ACCEPTANCE OF SUPPLIER'S OFFER ON THE TERMS AND CONDITIONS STATED HEREIN AND IN ANY ADDENDUM HERETO.
- 4) SALES TAX ON INVOICES FOR GOODS RECEIVED MUST BE TAXED AT THE CURRENT LOS ANGELES COUNTY RATE.

PRICES SHALL BE IN ACCORDANCE WITH THOSE EXTENDED TO OTHER GOVERNMENTAL AGENCIES. APPLICABLE STATE AND COUNTY SALES TAX WILL BE ADDED TO INVOICE.

THIS PURCHASE ORDER AMOUNT IS ONLY AN ESTIMATE. THE CITY NEITHER WARRANTS NOR GUARANTEES THAT THE TOTAL PURCHASE ORDER AMOUNT WILL BE REACHED.

[REDACTED SIGNATURE]

5128

AUTHORIZED SIGNATURE

--- END OF DOCUMENT ---

ERLINDA
85584

* TALK TO LT COX AND ASK
IF PD WILL SHOULDERS THIS +
WHAT PD CODE TO USE.

* ~~TALK TO [unclear]~~



CITY OF LONG BEACH
PURCHASING DIVISION
<http://clbnc/purchasing/guidelines.asp>
(562) 570-8200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$100,000
PURCHASE ORDER NUMBER: [redacted]
DEPT. CONTACT PERSON: David Hendricks
CONTACT NUMBER: 562 570-7350

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quote, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): <u>5/6/15</u>	Department Name: <u>Police</u>	Index Code: <u>1096 IT</u>
Description of Goods/Services <u>Secure messaging platform for criminal and sensitive communications</u>		
Delivery Time, Performance Warranty & Other Requirements		
Additional Information:		

QUOTES RECEIVED

Method	BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	AMOUNT QUOTED	TAX ID NO FOR SELECTED QUOTE
Select One	<u>TigerText</u>	<u>Rob Roberts</u>	<u>rcb@tigerText.com</u>	<u>9888.00</u>	
Select One					
Select One					
Select One					
Select One					

SIGNATURE OF REQUESTOR _____ DATE _____ SIGNATURE OF BUREAU MANAGER _____ DATE _____

EXCEPTION

Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using informal bid process (Signature of Department Director required)

This is our annual maintenance contract for this system which was selected by TID and PD personnel after an extensive search for vendors who could meet the PD's communication needs.

SIGNATURE OF DEPARTMENT DIRECTOR _____ DATE _____

TigerText, Inc

2110 Broadway
Santa Monica, CA 90404
(310)461-1820
info@tigertext.com
http://tigertext.com

tiger

Bill To

City of Long Beach PD
333 West Ocean Blvd 12th floor
Long Beach, CA 90802

INVOICE QUOTE

DATE 05/05/2015 TERMS Net 15

DUE DATE 05/20/2015

ACTIVITY	CITY	RATE	AMOUNT
TGT-TT101-500-1Y TIGERTEXT USER LICENSE 101-5000 1) (Service period 01/15-01/16) RENEWAL QUOTE	LCB	96.00	9,888.00

TOTAL DUE \$9,888.00

Approved
[Redacted Signature] 5370

Annie Khin

From: Justina Francisco
Sent: Tuesday, June 02, 2015 10:07 AM
To: Annie Khin
Subject: RE: Tiger Text

Hi Annie,

Sorry for the delayed response. We were busy with budget development.

Anyway, I was told by Scott Otta, that you can issue your own PO for the renewal of the TigerText subscription.

Thanks.

Justina M. Francisco
Administrative Analyst
City of Long Beach
Department of Technology and Innovation
333 W Ocean Blvd 12th Floor
Long Beach, CA 90802
Justina.Francisco@longbeach.gov
Office (562) 570 7730
Fax (562) 570 5270

From: Annie Khin
Sent: Tuesday, June 02, 2015 9:46 AM
To: Justina Francisco
Subject: Tiger Text

Good Morning Justina,

Just following up on my voicemail regarding Tiger Text (PD uses them for secure texting). Looks like last year TS created the PO and paid the invoice(see attached voucher). So maybe this is included in our TS MOU for our iPhones? Would you please let me know whether or not it is? The renewal begins 6/6/15, so I'd like to get a confirmation as soon as possible so that we can have enough time to process before service is shut off.

... And just in case TS is taking the lead, I'm attaching a copy of the renewal quote so your office can process.

Thanks for your assistance,

Annie

Byron Blair

From: Rose Katsuki
Sent: Monday, June 04, 2018 4:31 PM
To: Byron Blair
Subject: FW: Tiger Text

Sgt. Blair,

TigerText email ...

Thank you,
Rose

-----Original Message-----

From: Beverly Langdon
Sent: Friday, July 15, 2016 9:56 AM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Subject: RE: Tiger Text

Yes I think we finally tacked it down. Hopefully, we should see it soon to process for payment.

Thanks,

Beverly Langdon, Clerk Typist III
(562) 570-5668 Desk, M-F 9:00am to 6:00pm PST Vendors please send all invoices & invoice inquiries directly to:
PD-AcctsPay@longbeach.gov

-----Original Message-----

From: Rose Katsuki
Sent: Thursday, July 14, 2016 5:55 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>
Cc: Beverly Langdon <Beverly.Langdon@longbeach.gov>
Subject: RE: Tiger Text

Hi Hartono and Beverly,

I'm sorry, I was away from my desk when you called. Did you receive the answers to your TigerText questions from Peggy's email below?

I gave Erlinda the Goldenrod with original copies of the TigerText IBQ and invoice, signed by the COP, and Erlinda was then going to forward them to Judith / Info Tech.

Please let me know if there's anything I can do to help.

Thank you
Rose
X5529

-----Original Message-----

From: Hartono Tai
Sent: Thursday, July 14, 2016 4:14 PM
To: Peggy Berroa-Morales <Peggy.Berroa-Morales@longbeach.gov>; Brandon Walker <Brandon.Walker@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>
Cc: Beverly Langdon <Beverly.Langdon@longbeach.gov>; Rose Katsuki <Rose.Katsuki@longbeach.gov>; Judith Calara <Judith.Calara@longbeach.gov>; Anna Reyes <Anna.Reyes@longbeach.gov>
Subject: RE: Tiger Text

Got it. Thanks !

Hartono Tai
Accountant
Long Beach Police Department | Financial Bureau
(562)570- 7493

-----Original Message-----

From: Peggy Berroa-Morales
Sent: Thursday, July 14, 2016 4:13 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>; Brandon Walker <Brandon.Walker@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>
Cc: Beverly Langdon <Beverly.Langdon@longbeach.gov>; Rose Katsuki <Rose.Katsuki@longbeach.gov>; Judith Calara <Judith.Calara@longbeach.gov>; Anna Reyes <Anna.Reyes@longbeach.gov>
Subject: RE: Tiger Text

Hi Hartono,

We do not have the invoice, but we do have the Purchase Order. Anna wanted a background on this vendor and service before she signs it. She is out of the office today, but will be back tomorrow. I printed all pertinent materials for her review.

Regards,

Peggy Berroa-Morales
City of Long Beach, Police Department
Records Division
R 562-570-5201

-----Original Message-----

From: Hartono Tai
Sent: Thursday, July 14, 2016 3:42 PM
To: Brandon Walker <Brandon.Walker@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>
Cc: Peggy Berroa-Morales <Peggy.Berroa-Morales@longbeach.gov>; Beverly Langdon <Beverly.Langdon@longbeach.gov>; Rose Katsuki <Rose.Katsuki@longbeach.gov>; Judith Calara <Judith.Calara@longbeach.gov>
Subject: RE: Tiger Text

Hi Brandon,

Financial Bureau never receive the approved invoice.

Invest is still trying to figure out who is supposed to approve the invoice.

Based on [REDACTED] The invoice is being paid by [REDACTED]
We will ask Rose (or whoever have the invoice right now) to have Info Tech approve this invoice. If we can get the approved today, payment can be processed today and check should be mailed out early next week.

Rose/Judith/Peggy, please advise if you have the invoice.

Thanks !!

Hartono Tai
Accountant
Long Beach Police Department | Financial Bureau
(562)570- 7493

-----Original Message-----

From: Judith Calara
Sent: Thursday, July 14, 2016 2:58 PM
To: Brandon Walker <Brandon.Walker@longbeach.gov>; Hartono Tai <Hartono.Tai@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>
Cc: Peggy Berroa-Morales <Peggy.Berroa-Morales@longbeach.gov>
Subject: RE: Tiger Text

The purchase order is with Anna and waiting for her signature.

Judith M. Calara
Long Beach Police Department
Information Technology
Tel: (562)570-7324 | Fax: (562)570-8857
Email: judith.calara@longbeach.gov
Mon-Thurs 0700 hrs to 1730 hrs

-----Original Message-----

From: Brandon Walker
Sent: Thursday, July 14, 2016 2:55 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>; Judith Calara <Judith.Calara@longbeach.gov>
Subject: Tiger Text

Hi,

Were we able to process payment for this?

Ran into Lloyd Cox at Mgmt Training and he said Tiger Text was threatening to terminate service soon.

Thanks for your help.

Brandon

Sent from my iPhone

Byron Blair

From: Rose Katsuki
Sent: Monday, June 04, 2018 4:30 PM
To: Byron Blair
Subject: FW: TIGER TEXT ANNUAL INVOICE
Attachments: IBQ - TigerText License.pdf; TigerText - Invoice# 11014088.pdf

Sgt. Blair,

Forwarding email regarding TigerText.

Thank you,
Rose

From: Rose Katsuki
Sent: Tuesday, June 21, 2016 2:55 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>; Annie Khin <Annie.Khin@longbeach.gov>
Cc: Suzana Brandao <Suzana.Brandao@longbeach.gov>; Beverly Langdon <Beverly.Langdon@longbeach.gov>; David Schillig <David.Schillig@longbeach.gov>; Erlinda Custodio <Erlinda.Custodio@longbeach.gov>
Subject: FW: TIGER TEXT ANNUAL INVOICE

Hi Hartono and Annie,

Do we need to generate an IBQ every time we renew the annual TigerText licenses (\$9,888.00 annually) ... or is the initial approved IBQ from last year sufficient explanation as to why we are using the service for confidential communication? (Proprietary messaging service for confidential communication.)

I drafted an IBQ just in case we need it, and can send it through for approval, but in the meantime, I can begin generating the PO, if you can tell me which Index Code to use. I believe we used Index Code: 1096IT last year, but I'm not sure if that will be the case this year.

Could you please advise, and I'll initiate the PO.

Thank you very much.
Rose / GVC
X5529

From: Beverly Langdon
Sent: Tuesday, June 21, 2016 1:49 PM
To: David Schillig <David.Schillig@longbeach.gov>; Rose Katsuki <Rose.Katsuki@longbeach.gov>
Cc: Hartono Tai <Hartono.Tai@longbeach.gov>; Suzana Brandao <Suzana.Brandao@longbeach.gov>
Subject: TIGER TEXT ANNUAL INVOICE

Hi Rose,

Sgt Schillig just reached out to me regarding this past due annual invoice that the vendor is inquiring about. Since it is already upstairs, I am having David take it directly to you to process for payment.

To avoid payment delays next year, it would be best if the vendor sends future invoices directly to PD-AcctsPay@longbeach.gov. If you would like me to reach out to the vendor regarding this, please attach a Post It note to remind me.

Once we receive the approved invoice, FB can expedite the payment processing and I will follow up with the vendor with a timeframe for receiving the payment.

Best,

Beverly Langdon, Clerk Typist III

Long Beach Police Department, Financial Bureau

400 W Broadway, Long Beach, CA 90802

(562) 570-5668 Desk, M-F 9:00am to 6:00pm PST

Vendors please send all invoices & invoice inquiries directly to:

PD-AcctsPay@longbeach.gov



CITY OF LONG BEACH
PURCHASING DIVISION
<http://cibnet/purchasing/guide/index.asp>
(562) 570-6200

INFORMAL BID QUOTE FORM

FORM USED FOR PURCHASES UP TO \$25,000

PURCHASE ORDER NUMBER: _____
DEPT. CONTACT PERSON: Lloyd Cox, CAP Lieutenant
CONTACT NUMBER: (562) 570-7003

Department should select the vendor quoting the lowest price for the specified materials, supplies, equipment, or service. Department will enter a purchase order in the financial purchasing system to encumber funds in advance and complete the purchase by approved purchase order for the quoted price prior to placing order. If not selecting the lowest quote or cannot obtain a quotes, Department shall explain in EXCEPTION section.

DEPARTMENTS MUST ATTACH WRITTEN CONFIRMATION OF THE ACCEPTED OFFER (VIA FAX, EMAIL, OR MAIL) AND REASONS FOR NOT ACCEPTING THE LOWEST QUOTE.

Date of Quote(s): _____ Department Name: Police Index Code: _____
Description of Goods/Services:
Secure messaging platform for criminal investigations and confidential communication.

Delivery Time, Performance, Warranty & Other Requirements:

TigerText subscription license period: 06/06/2016 through 06/05/2017, pursuant to Invoice# 11014088.

Additional Information:

QUOTES RECEIVED			
BUSINESS NAME	NAME OF PERSON PROVIDING QUOTE	BUSINESS ADDRESS, PHONE, FAX, OR EMAIL	TAX ID NO. FOR SELECTED QUOTE
TigerText	Rob Roberts	rob@tigertext.com	
Select One		2110 Broadway, Santa Monica, CA 90404	\$9,888.00
Select One		(310) 401-1820	
Select One			
Select One			

SIGNATURE OF REQUESTOR _____ DATE _____ SIGNATURE OF BUREAU MANAGER _____ DATE _____

EXCEPTION
Provide justification if any of the following is applicable: a) 3 quotes cannot be obtained b) lowest quote not selected c) sole/single provider d) other -purchase not made using informal bid process (Signature of Department Director required):

TigerText was selected by TID and PD after extensive search for vendor that could meet PD's confidential communication needs. LBPD requests annual maintenance contract for period of 06/06/2016 through 06/05/2017, be approved for payment with this IBQ.

SIGNATURE OF DEPARTMENT DIRECTOR _____ DATE _____
THIS FORM MUST BE COMPLETED AND RETURNED WITH ANY ATTACHMENTS TO THE RESPECTIVE DEPARTMENT ADMINISTRATION. CONTENTS SUBJECT TO PERIODIC AUDIT. Revised 1/29/14



2110 Broadway
 Santa Monica, CA 90404
 AR@tigertext.com
 310-401-1820
 www.tigertext.com

Bill To
 City of Long Beach
 333 West Ocean Blvd. 12th Floor
 Long Beach CA 90802
 United States

Invoice

Date 5/3/2016
Invoice # 11014088
Terms Net 30
Due Date 6/2/2016
Service Start Date 6/6/2016
Service End Date 6/5/2017
PO #

Item	Description	Licenses	Amount
TT101-500-1Y	TigerText Subscription Licenses	103	9,888.00
<p>Approved by _____</p>			

Total 9,888.00
Amount Due \$9,888.00

Byron Blair

From: Rose Katsuki
Sent: Monday, June 04, 2018 4:30 PM
To: Byron Blair
Subject: FW: PO's

Sgt. Blair,

Another email re: TigerText.

Thank you,
Rose

From: Erlinda Custodio
Sent: Wednesday, July 13, 2016 12:05 PM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Subject: RE: PO's

Ok thanks. I'll call Zorah.



From: Rose Katsuki
Sent: Wednesday, July 13, 2016 11:31 AM
To: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>
Subject: RE: PO's

After I initiated the TigerText PO [REDACTED] it was processed by Zorah because after Cmdr. Luman approved it ... it did not appear back in my approval path.

Fiscal Division had copies of the Invoice and IBQ, so I believe Zorah knew the PO was to be expedited as it was past due.

Cindy may have helped handle this for us as the TigerText invoice should have come to GVC anyway ... it should be handled by Fiscal or Admin because the text service is used Department-wide.

Thank you dear 😊

From: Erlinda Custodio
Sent: Wednesday, July 13, 2016 11:17 AM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Subject: FW: PO's

Please see message below. I have to check on mine too. Thank you.



From: Lloyd Cox
Sent: Wednesday, July 13, 2016 8:41 AM
To: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>
Subject: PO's

Erlinda,

Any news on the taser PO or the tiger text PO?

Lloyd Cox, Lieutenant
Crimes Against Persons



Long Beach Police Department
400 W. Broadway
Long Beach, CA 90802
562 570-7003

Byron Blair

From: Justina Francisco
Sent: Tuesday, June 02, 2015 10:07 AM
To: Annie Khin
Subject: RE: Tiger Text

Hi Annie,

Sorry for the delayed response. We were busy with budget development.

Anyway, I was told by Scott Otta, that you can issue your own PO for the renewal of the TigerText subscription.

Thanks.

Justina M. Francisco
Administrative Analyst
City of Long Beach
Department of Technology and Innovation
333 W. Ocean Blvd. 12th Floor
Long Beach, CA 90802
Justina.Francisco@longbeach.gov
Office: (562) 570-7730
Fax: (562) 570-5270

From: Annie Khin
Sent: Tuesday, June 02, 2015 9:46 AM
To: Justina Francisco
Subject: Tiger Text

Good Morning Justina,

Just following up on my voicemail regarding Tiger Text (PD uses them for secure texting). Looks like last year TS created the PO and paid the invoice(see attached voucher). So maybe this is included in our TS MOU for our iphones? Would you please let me know whether or not it is? The renewal begins 6/6/15, so I'd like to get a confirmation as soon as possible so that we can have enough time to process before service is shut off.

... And just in case TS is taking the lead, I'm attaching a copy of the renewal quote so your office can process.

Thanks for your assistance,

Annie

Byron Blair

From: Erlinda Custodio
Sent: Wednesday, July 13, 2016 4:34 PM
To: Peggy Berroa-Morales
Cc: Judith Calara; Lloyd Cox; Annie Khin; Rose Katsuki
Subject: Tigertext
Attachments: Tigertext File.pdf

Attached are all the documents we have for this account. Please note that Annie assisted us with the initial PO last year, which is indicated in the last page.

Thank you and I hope this helps. Please let me know if you have further questions.

 *Erlinda Custodio*

CT – Homicide/Missing Persons Detail
Long Beach Police Department
Work Schedule : Tue – Fri
Desk Phone : (562) 570-5584
Main Lines : (562) 570-7244 and/or 7246
Fax Number : (562) 570-5243
Email : Erlinda.Custodio@longbeach.gov

LONG BEACH CA
POLICE DEPARTMENT



Cindy Dominguez

From: Rose Katsuki
Sent: Wednesday, June 29, 2016 10:34 AM
To: Cindy Dominguez
Subject: RE: PO for TigerText annual subscription renewal

Oh, that's why he emailed me with that update! I was curious how he acquired the insight to decide that FB should be handling it. Thank YOU for always looking out for the best interests of your Bureau CT's! You are steadfast in supporting, and advocating for us, and I really appreciate you! 😊

xoxoxo

From: Cindy Dominguez
Sent: Wednesday, June 29, 2016 10:02 AM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

Lol!
I wrote a note to Brandon and stuck it to the goldenrod 😊.... and of course mentioned that CT's should not be working out of classification!

From: Rose Katsuki
Sent: Wednesday, June 29, 2016 9:57 AM
To: Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

Thank you so much for YOUR swift action 😊 I'll wait for FB to approve and then I can finish my part.

😊 thank you again

From: Cindy Dominguez
Sent: Wednesday, June 29, 2016 9:55 AM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

It's approved!

From: Rose Katsuki
Sent: Wednesday, June 29, 2016 9:53 AM
To: Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Lloyd Cox <Lloyd.Cox@longbeach.gov>
Subject: FW: PO for TigerText annual subscription renewal

Good morning Cindy,

Purchase Order [REDACTED] - (the annual subscription service for TigerText, which is past due) has been sitting at the 260 approval level for several days.

Could you please ask DC Conant to review/approve, so the PO can continue on for additional approval by Financial Bureau, and then return to me so I can print and have Act/Comdr Cox approve it for payment?

BTW: Brandon Walker confirmed with me via email that next year, the TigerText PO and IBQ will be handled by Financial Bureau or Info Tech.

Thank you very much.

Rose / GVC

X5529

From: Rose Katsuki

Sent: Thursday, June 23, 2016 1:27 PM

To: Zorah Flanagan <Zorah.Flanagan@longbeach.gov>; Hartono Tai <Hartono.Tai@longbeach.gov>

Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>

Subject: RE: PO for TigerText annual subscription renewal

Thank you Zorah ☺

I will print and get it signed

From: Zorah Flanagan

Sent: Thursday, June 23, 2016 10:17 AM

To: Rose Katsuki <Rose.Katsuki@longbeach.gov>; Hartono Tai <Hartono.Tai@longbeach.gov>

Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>

Subject: RE: PO for TigerText annual subscription renewal

posted

Zorah Flanagan

Long Beach Police Department

Financial Bureau

562-570-6305

From: Rose Katsuki

Sent: Wednesday, June 22, 2016 6:12 PM

To: Hartono Tai <Hartono.Tai@longbeach.gov>; Zorah Flanagan <Zorah.Flanagan@longbeach.gov>

Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>

Subject: RE: PO for TigerText annual subscription renewal

Hi Hartono and Zorah,

Thank you very much for explaining the issue ... I thought I did something wrong ... which is still a real possibility ... but I'm glad to know it's hopefully just an index code issue.

Thank you again ☺

Rose

From: Hartono Tai
Sent: Wednesday, June 22, 2016 6:01 PM
To: Rose Katsuki <Rose.Katsuki@longbeach.gov>; Zorah Flanagan <Zorah.Flanagan@longbeach.gov>
Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

Hi Rose,

It is an index code security error. Zorah can help us posting the PO.

Zorah, please post [REDACTED]

Thanks !

Hartono Tai
Accountant
Long Beach Police Department | Financial Bureau
(562)570- 7493

From: Rose Katsuki
Sent: Wednesday, June 22, 2016 5:25 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>
Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

Hi Hartono,

So sorry ... I spoke too soon. I just tried to post PO [REDACTED] for TigerText, but its indicating that I have edit errors in FAMIS, and it can't be posted.

I have no idea what that means ... can you look at my PO and correct whatever errors I made.

Thank you very much ... I'm sorry for the extra work, but I'm not familiar enough with [REDACTED] to understand what the error message means.

Rose / GVC
X5529

From: Rose Katsuki
Sent: Wednesday, June 22, 2016 5:14 PM
To: Hartono Tai <Hartono.Tai@longbeach.gov>
Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>
Subject: RE: PO for TigerText annual subscription renewal

Hi Hartono,

My apologies ... please disregard ... I was able to figure it out ... I was not typing "PD" before the Index Code ...

Thank you.
Rose

From: Rose Katsuki

Sent: Wednesday, June 22, 2016 4:58 PM

To: Hartono Tai <Hartono.Tai@longbeach.gov>

Cc: Erlinda Custodio <Erlinda.Custodio@longbeach.gov>; Cindy Dominguez <Cindy.Dominguez@longbeach.gov>

Subject: PO for TigerText annual subscription renewal

Hi Hartono,

I attempted to initiate a PO for TigerText (invoice# 11014088) which is past due. However [REDACTED] indicates that the Index Code (1096IT) you told me to use in an Invalid Index Code.

Am I only authorized to generate PO's using GVC Division Index Codes? If this isn't a GVC Index Code issue, can you provide me with a different index code to use, other than 1096IT?

In the meantime, the TigerText IBQ is making its way through the approval process, and should be signed by the time the PO gets approved.

Thank you.

Rose / GVC

X5529

Cindy Dominguez

From: Wally Hebeish
Sent: Thursday, October 08, 2015 12:54 PM
To: PD - Chief's Office; PD - Command Staff; PD - Lieutenants
Subject: UPDATE - TigerText Secure Messaging App

UPDATE – TigerText Secure Messaging App

Tigertext has identified and resolved the security flaw identified within their messaging app.

Please feel free to resume communicating via the TigerText app.

Any future security concerns discovered while using the TT app should be reported to PDIT immediately.

Thank you.

Lieutenant Wally Hebeish
Long Beach Police Department
Criminal Intelligence Section
(562)570-7432

From: Wally Hebeish
Sent: Thursday, October 01, 2015 5:44 PM
To: PD - Chief's Office; PD - Command Staff; PD - Lieutenants
Subject: FYSA - TigerText Secure Messaging App

FYSA - TigerText Secure Messaging App

A security flaw related to the TigerText Secure Messaging app has been discovered.

On more than one occasion employees have sent TigerText messages that were received by the intended recipient, as well as users outside of the intended recipient group.

PD-IT is currently working with TigerText to resolve this issue as soon as possible.

In the meantime, messages sent via TigerText should not be considered secure and alternative forms of communication should be considered.

Please feel free to share this information with any of your employees that utilize the TigerText app on a Department issued smartphone.

An update will be provided as soon as this issue has been resolved.

Thank you

Lieutenant Wally Hebeish

**Criminal Intelligence Section
Long Beach Police Department
(562) 570-7432**

Cindy Dominguez

From: Lloyd Cox
Sent: Tuesday, July 07, 2015 9:08 AM
To: Cindy Dominguez
Subject: FW: City of Long Beach PD

Cindy,

Can you remind the DC re this PO.

thanks

Lloyd Cox, Lieutenant
Crimes Against Persons



Long Beach Police Department
400 W. Broadway
Long Beach, CA 90802
562 570-7003

From: Erlinda Custodio
Sent: Tuesday, July 07, 2015 8:58 AM
To: Lloyd Cox
Subject: RE: City of Long Beach PD

It's on DC Hendricks' box now to approve.

There was a confusion earlier on Records Technology Section side cause Annie Khin posted it for me and she just realized late last week that my Commander is the one to approve it next ☺ So Commander approved it on Friday and it's now waiting for DC. I will email Cindy or maybe you can tell/email DC?

Thank you,



From: Lloyd Cox
Sent: Monday, July 06, 2015 9:31 PM
To: George Kaiteris
Cc: Erlinda Custodio
Subject: Re: City of Long Beach PD

Erlinda,
Do we have a status on the tiger text payment?

Lloyd Cox, Lieutenant
Long Beach Police Department

Sent from my iPhone

On Jul 6, 2015, at 7:55 PM, George Kaiteris <gkaiteris@tigertext.com> wrote:

Hello Lloyd,

Hope all is well.

I wanted to reach out and see if payment was remitted for the invoice listed below,
Please advise.

05/05/2015 Invoice

680102

07/04/2015 9,888.00

Thank you,

George Kaiteris
gkaiteris@tigertext.com