

# City of Long Beach Enterprise System Catalog

| Vendor                | Product                | System Purpose                                                           | Categories, Layers, or Modules                                 | Custodian                    | Frequency Collected | Updated   |
|-----------------------|------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------|------------------------------|---------------------|-----------|
| Accela Inc            | GoLongBeach            | Customer Relationship Management                                         | CRM                                                            | Technology & Innovation      | Daily               | Daily     |
| Active Network Inc.   | Activenet              | Recreation Software                                                      | Online Registration                                            | Parks, Recreation and Marine | Daily               | Daily     |
| AssetWorks            | FleetFocus             | Vehicle maintenance                                                      | Work orders<br>Tracking Service<br>Expense Capture             | Financial Management         | Daily               | Daily     |
| Azteca Systems        | CityWorks              | Maintenance Management for City Assets                                   | Service Requests, work orders                                  | Public Works                 | Daily               | Daily     |
| BMC Software Inc      | Remedy                 | Helpdesk Ticketing System<br>Technology Inventory Maintenance            | Hardware/Software Maintenance<br>Track/Manage Helpdesk Request | Technology & Innovation      | Daily               | Daily     |
| Data Ticket           | Data Ticket            | Parking ticket system                                                    | Violations; Notifications/Billing                              | Financial Management         |                     |           |
| Dhameleon Software    | Chameleon CMS          | Software support for Animal Care                                         | Shelter Case Management System<br>licensing                    | Parks, Recreation and Marine | Daily               | Daily     |
| EpiServer             | Episerver              | City website                                                             | Content Management                                             | Technology & Innovation      | As Needed           | As Needed |
| EpiServer             | Episerver              | Intranet Website                                                         | Content Management                                             | Technology & Innovation      | Daily               | Daily     |
| ESRI                  | ArcGIS Suite           | Geographic Information System (GIS)                                      | ArcGIS Server<br>ArcGIS SDE<br>ArcGIS Desktop<br>ArcGIS Online | Technology & Innovation      | Daily               | Daily     |
| Fiberlink             | MAAS 360               | Mobile Device Management                                                 | Mobile Device Management                                       | Technology & Innovation      | Daily               | Daily     |
| Granicus              | Granicus               | City Meeting Management                                                  | Webcasting                                                     | City Clerk                   | As Needed           | As Needed |
| Granicus              | Granicus               | City Meeting Management                                                  | Votecast                                                       | City Clerk                   | As Needed           | As Needed |
| Infor                 | Hansen                 | Land Records Management                                                  | Permits Processing                                             | Technology & Innovation      | Daily               | Daily     |
| Kronos                | Empower                | HR Payroll                                                               | payroll                                                        | Financial Management         | Daily               | Daily     |
| Laserfiche            | RIO                    | Content management<br>workflow<br>records management<br>document imaging | Document Imaging                                               | Technology & Innovation      | Daily               | Daily     |
| Microsoft             | Microsoft Office Suite | Office Automation/productivity                                           | E-mail; Databases for reporting                                | Technology & Innovation      | Daily               | Daily     |
| Microsoft Corporation | Office 365             | Email System                                                             | Enterprise Electronic Mail                                     | Technology & Innovation      | Daily               | Daily     |
| Microsoft Corporation | Sharepoint             | Shared documents                                                         | City Intranet                                                  | Technology & Innovation      | As Needed           | As Needed |
| Microsoft Corporation | Skype for Business     | Instant Messaging                                                        | Internal Messaging                                             | Technology & Innovation      | Daily               | Daily     |
| Neogov                | Applicant Tracking     | Online Applicant System                                                  | Applicant Tracking                                             | Civil Service                | Daily               | Daily     |
| Simpler Systems       | EZ Famis               | Financial Accounting                                                     | Accounting records ; Financial data                            | Financial Management         | Daily               | Daily     |
| SouthTech Systems     | 700                    | Conflict of Interest Reporting                                           | Form 700                                                       | City Clerk                   | Annually            | Annually  |