Job Description

Title: Barista Plus (Seasonal to Permanent)

Reports to: Manager/Owners

Summary of Position:
This position is not an entry-level position; it is a multi-functional position: Cashier, Barista, Food Preparer.
All employees will be cross-trained and will be expected to operate in a quick, efficient, and friendly manner, with a high level of customer service excellence.
All employees are required to be available for a minimum of four shifts per week, including weekends (20-30 hours/week).

Duties & Responsibilities:
- As an employee at Little Brass Café Express (LBCX), you are responsible to operate and abide strictly within the policies listed in the Employee Handbook.
- As Cashier, you will operate the POS system and will be responsible for handling money with care, diligence, and honesty.
- As Cashier, you are expected to provide excellent and efficient customer service.
- As Barista, you are expected to manage the coffee station with efficiency, cleanliness, and maintain appropriate supplies.
- As Barista, you are responsible for creating various coffee drinks with quality and care.
- As Food Preparer, you are responsible for handling food according to ServSafe’s guidelines and best practices.
- As Food Preparer, you are responsible for assembling food at high quality.
- As an Employee, you are responsible for aiding in the cleanliness and safety of the café.
- As an Employee, you are responsible for assisting fellow employees as needed and always interacting well with fellow employees and customers.
- As an Employee, you will occasionally assist with catering needs.

Qualifications/Expectations:
- Must have at least four years of work experience, including strong customer service experience.
Must have strong communication and strong writing skills.
Must have a strong willingness to help, learn, and grow in the company.
Must have the ability to work well quickly to anticipate high volume of customers.
Must possess ability to be professional in all customer service and staff situations.
Must have computer skills and ability to understand POS system functions.
Be able to work in a standing position for long periods of time.
Be able to safely lift and easily maneuver boxes of food frequently weighing up to 25 pounds.
Maintain a positive attitude and a friendly demeanor at all times with customers and teammates.
Possess highly effective organizational skills with ability to multi-task.
Demonstrate a willingness to step in and help teammates under any situation, especially stressful situations.
Must have exceptional grooming habits.
Must possess problem-solving qualities.

Send resume to: Samantha@littlebrasscafe.com
**Please provide a thorough and detailed resume along with references for employment consideration. **