Code Enforcement Bureau

QUARTERLY KEY SERVICE METRICS* (PG 1 OF 3)
2020 | Q3

CUSTOMER COMPLAINTS RECEIVED

CASES OPENED

CASES CLOSED

Fines & Fees Billed and Collected

FINES & FEES BILLED

FINES & FEES COLLECTED

@LongBeachBuilds

To request this information in an alternative format or to request a reasonable accommodation, please contact the Development Services Department at longbeach.gov/lbds and 562.570.3807. A minimum of three business days is requested to ensure availability; attempts will be made to accommodate requests with shorter notice.

*Activities may overlap from previous quarter.

*Includes COVID-19 educational outreach and visits.
**Code Violations Observed by Type***

### Abandoned Vehicle
- **Q3**: 90
- **Q2**: 62
- **Q1**: 70
- **2019**: 22

### Building Code
- **Q3**: 1134
- **Q2**: 1283
- **Q1**: 2248
- **2019**: 380

### Business License
- **Q3**: 1
- **Q2**: 2
- **Q1**: 0
- **2020**: 0

### Unpermitted Garage Conversion
- **Q3**: 5
- **Q2**: 6
- **Q1**: 2
- **2019**: 10

### Misc. (Signs, Sewage Spill, Etc.)
- **Q3**: 2
- **Q2**: 4
- **Q1**: 4
- **2020**: 1

### Property Maintenance
- **Q3**: 316
- **Q2**: 839
- **Q1**: 107
- **2020**: 839

### Weed Abatement
- **Q3**: 181
- **Q2**: 690
- **Q1**: 270
- **2019**: 479

### Zoning (E.g., Unpermitted Unit or Business)
- **Q3**: 107
- **Q2**: 206
- **Q1**: 199
- **2019**: 150

*Activities may overlap from previous quarter.*
Code Enforcement Bureau

QUARTERLY KEY SERVICE METRICS* (PG 3 OF 3)
2020 | Q3

COVID-19 SAFETY PROTOCOL OUTREACH ACTIVITIES

City Health Order Compliance Inspections Conducted

Customer Services Requests Created

Notice of Inspections Issued

CITATIONS ISSUED

CASES OPENED

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