

# Code Enforcement Bureau

QUARTERLY KEY SERVICE METRICS\* (PG 1 OF 3)

2020 | Q4

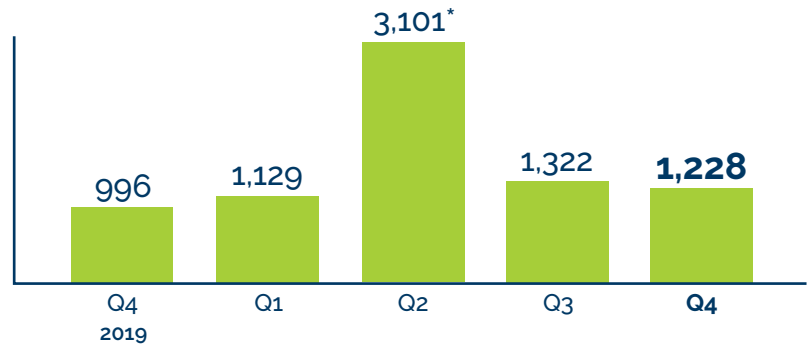
Q1: Jan - Mar

Q2: Apr - Jun

Q3: Jul - Sep

Q4: Oct - Dec

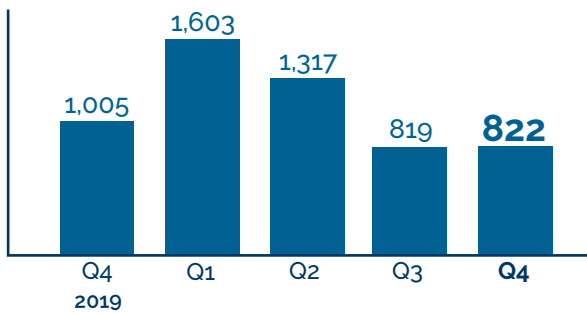
## CUSTOMER COMPLAINTS RECEIVED



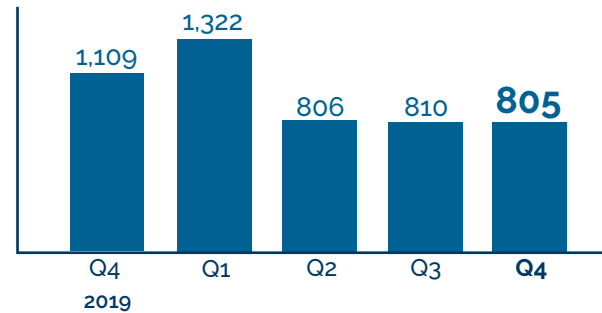
\*Includes COVID-19 educational outreach and visits.



## CASES OPENED

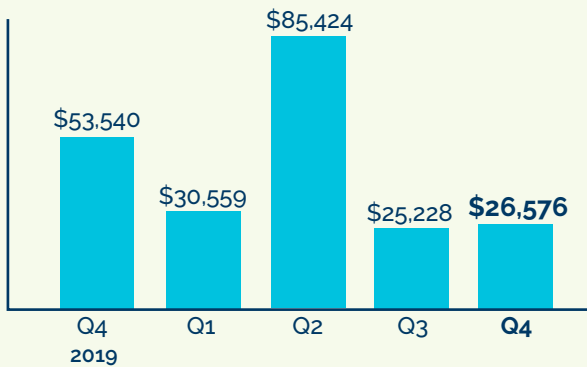


## CASES CLOSED

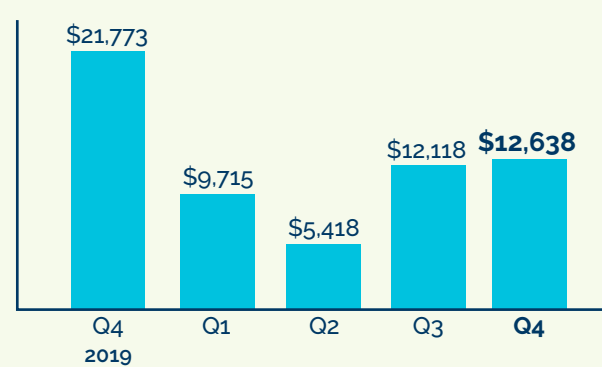


## Fines & Fees Billed and Collected

### FINES & FEES BILLED



### FINES & FEES COLLECTED



\*Activities may overlap from previous quarter.

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To request this information in an alternative format or to request a reasonable accommodation, please contact the Development Services Department at [longbeach.gov/lbds](http://longbeach.gov/lbds) and 562.570.3807. A minimum of three business days is requested to ensure availability; attempts will be made to accommodate requests with shorter notice.



# Code Enforcement Bureau

QUARTERLY KEY SERVICE METRICS (PG 2 OF 3)

2020 | Q4

Q1: Jan - Mar

Q2: Apr - Jun

Q3: Jul - Sep

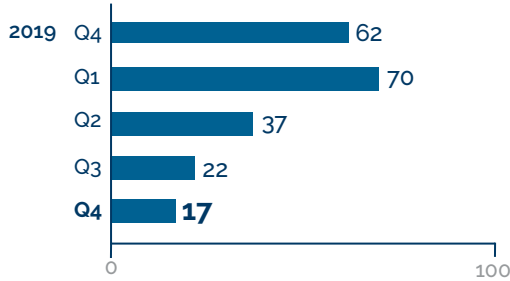
Q4: Oct - Dec



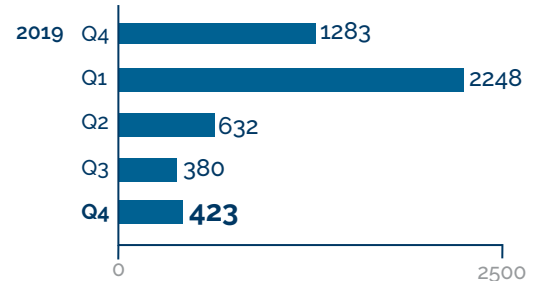
## CODE VIOLATIONS OBSERVED BY TYPE\*



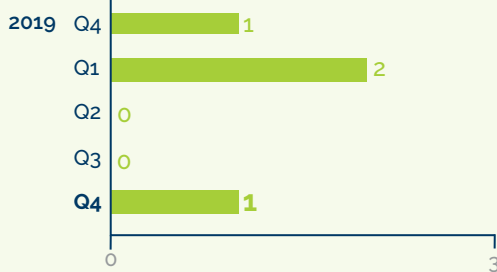
ABANDONED VEHICLE



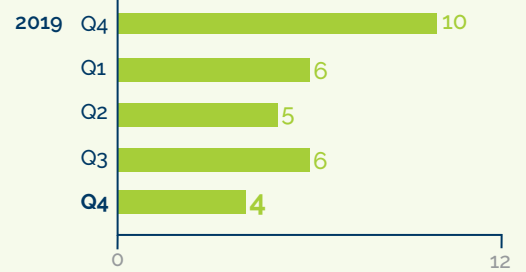
BUILDING CODE



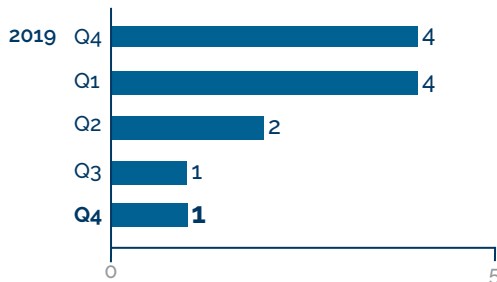
BUSINESS LICENSE



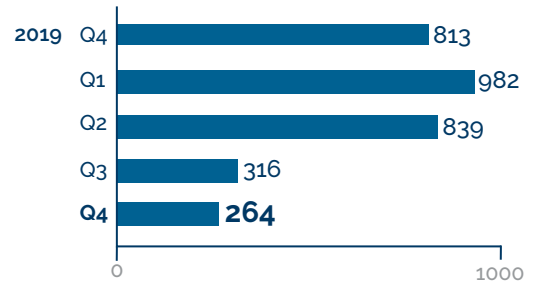
UNPERMITTED GARAGE CONVERSION



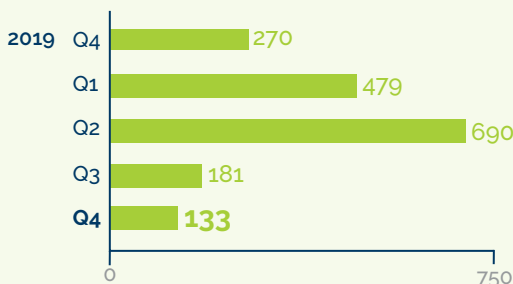
MISC. (SIGNS, SEWAGE SPILL, ETC.)



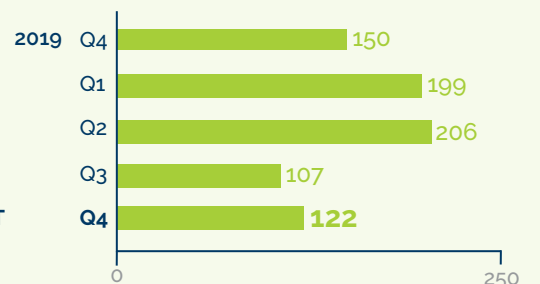
PROPERTY MAINTENANCE



WEED ABATEMENT



ZONING (E.G., UNPERMITTED UNIT OR BUSINESS)



\*Activities may overlap from previous quarter.

# Code Enforcement Bureau

QUARTERLY KEY SERVICE METRICS\* (PG 3 OF 3)

2020 | Q4

Q1: Jan - Mar

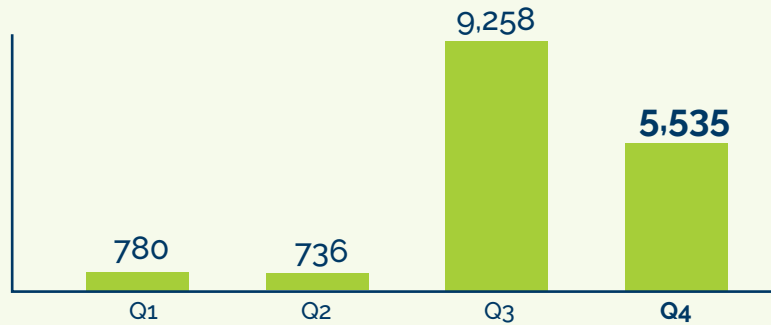
Q2: Apr - Jun

Q3: Jul - Sep

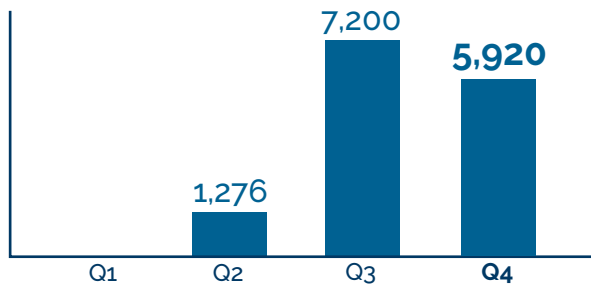
Q4: Oct - Dec

## COVID-19 SAFETY PROTOCOL OUTREACH ACTIVITIES

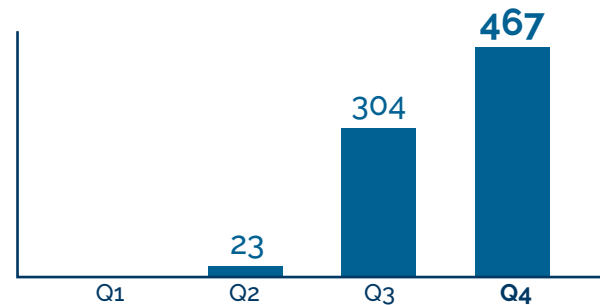
### City Health Order Compliance Inspections Conducted



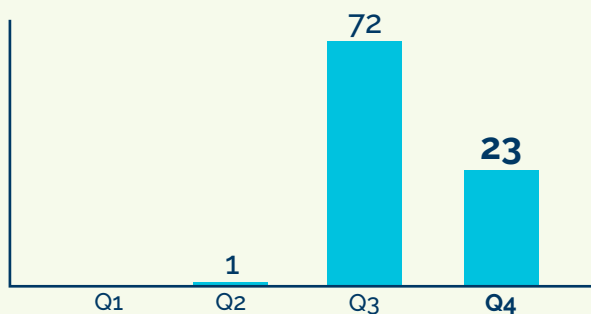
### Customer Services Requests Created



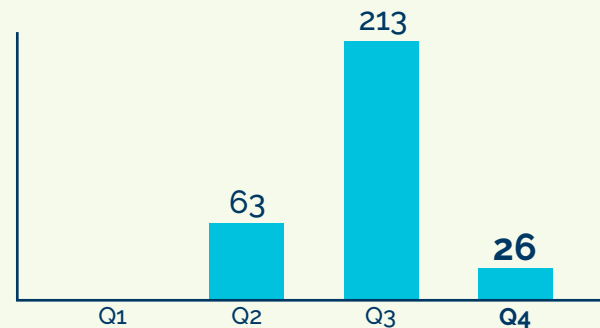
### Notice of Inspections Issued



### CITATIONS ISSUED



### CASES OPENED



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