



Sign up to turn your cellphone into a virtual Office Phone

You now have the option to use your City-issued OR personal smartphone to place and receive office phone calls using Cisco Jabber. Jabber is a unified communications application that will let you make and receive phone calls from your office line.

In order for this system to work, your phone must be an iPhone or Android. [Fill out this form by Wednesday, April 8 at 12pm to request this new software.](#) From there, TID will give you access and send you a user guide. As you sign up, please note that we will have limited support available for personal phones. This is a temporary solution for working from home during the COVID-19 emergency.

Please note this is **not** the solution for call center lines. TID will be reaching out to all call center lines separately. This technology is also not available to Library, Port, or Water Department.

Non-management employees who have access to this tool shall not perform city related work while off duty unless directed and approved by the employee's supervisor in advance.

Please call the Help Desk at 562-570-6100 if you experience any technical difficulties.