



Frequently Asked Questions

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What is being located at the site?

The City is opening a bridge housing program which will accommodate 125 single adults who are experiencing homelessness. The Atlantic Avenue Bridge Community (ABC) will be a comprehensive service center providing space for intake and assessment, residential dormitories for men and women, a dining hall, shower, laundry facilities, and other supportive services to assist people experiencing homelessness.

Why is this being located in the 9th District?

The building located on this property has been used as a Winter Shelter location in prior years. The property was chosen because of its suitability for bridge housing since it is large enough to accommodate the project, and fits into the landscape and community in a seamless way. The site will be used as a model for other potential sites in Long Beach.

How many people will the Bridge Community serve and will families be included?

ABC will have the capacity to serve 125 adults each night. Families who access ABC after normal operating hours will have private accommodations for the night and will be linked to the local Family Solutions System provider in the morning. This system assists households with minor children access to crisis housing, child care, and permanent supportive housing.

What kind of services will ABC provide?

Those that reside at ABC will be provided a comprehensive service model that streamlines access to permanent housing opportunities through the Long Beach Coordinated Entry System such as Rapid Rehousing or alternative subsidized housing models throughout the Long Beach community. In addition, on site case management will facilitate referrals to both supportive services agencies to provide

the following services: mental health counseling, medical triage, employment training, mainstream benefits and life skills training.

How long will people be residing at this community?

ABC is designed to assist a people in accessing permanent housing options as soon as possible and reduce the length of time the person experiences homelessness. Supportive services will be located on site to assist in reducing the various barriers to housing so each person is able to sustain housing. The average length of stay is projected to be between 6 to 9 months.

Will undocumented people be able to receive assistance?

ABC is a low-barrier community and is open to all people who are experiencing homelessness. People will be connected to services most appropriate to address their situations. Documentation status will not exclude them from receiving services.

How will families be assisted at ABC?

ABC will provide a family with temporary accommodations until they are able to connect to the LA County Family Solutions System provider.

As a low barrier facility, how will you address after hours' security?

ABC will be a Housing First and a low barrier residential community that will operate 24 hours a day and seven days a week. To ensure safety and security, a trained security company will be stationed at the site during operational hours to ensure safety policies and procedures are upheld.

What are the rules about people walking up or leaving the ABC at night?

Those residing at ABC will receive an assessment and referral by staff at the Multi-Service Center. Transportation will be coordinated between the two sites. Participants are not allowed to walk up to the facility. Participants requiring access after 5 pm will be accompanied on site by a police officer, first responder or case manager. Once a Participant has a place in the community, the participants are required to stay for the night. Participants who depart without authorization will not be able to gain access again until reviewed by site leadership. People who have after-hours schedules due to work or school will be accommodated.

What are the plans for security at the ABC?

ABC will be fully staffed with trained security personnel. They will be onsite throughout the 24-hour operational period and will provide a full range of security services. The site will be fully fenced with one point of entry to enhance site security.