

**EVERYONE HOME
LONG BEACH**

Everyone Home Long Beach

June 15, 2018



LONG BEACH
DEPARTMENT OF HEALTH
AND HUMAN SERVICES

Long Beach is the only Continuum of Care that has seen a consistent reduction in homelessness in the Southern California region.

This success is attributed to the collaborative partnerships that drive local efforts and innovations.

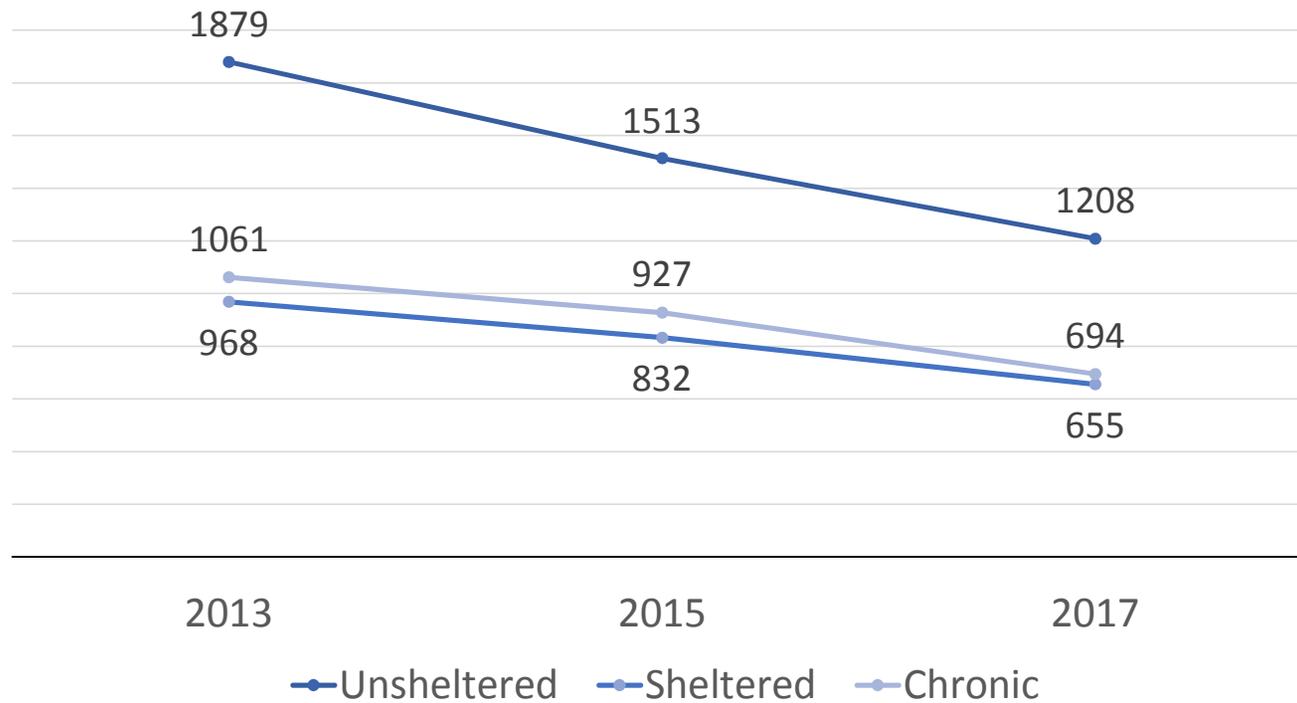
Homeless Count

- Required by the U. S. Department of Housing & Urban Development
 - During last 10 days of January
- Biennial street and shelter enumeration
 - 47 map segments
 - Teams led by experienced staff
- Snapshot of the scope of homelessness and trends
 - Data guides future funding decisions
- Community-wide effort
 - 400 volunteers



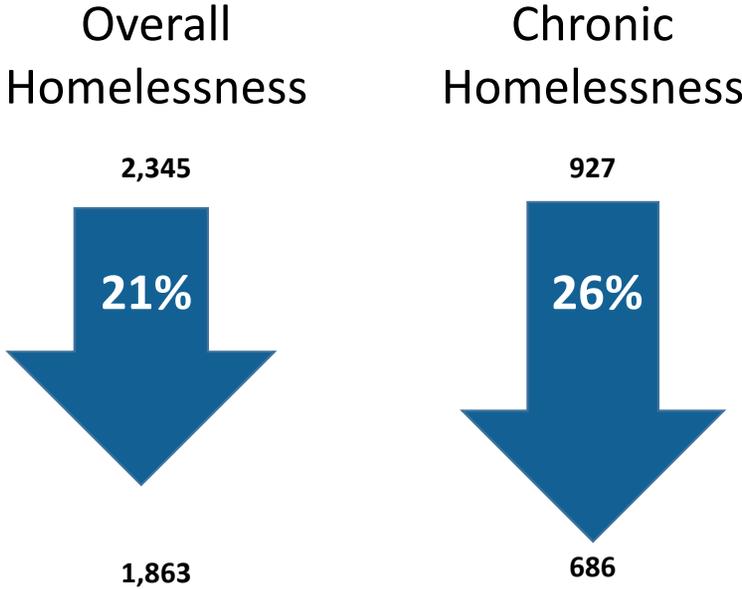
By the Numbers

Three Year Trend



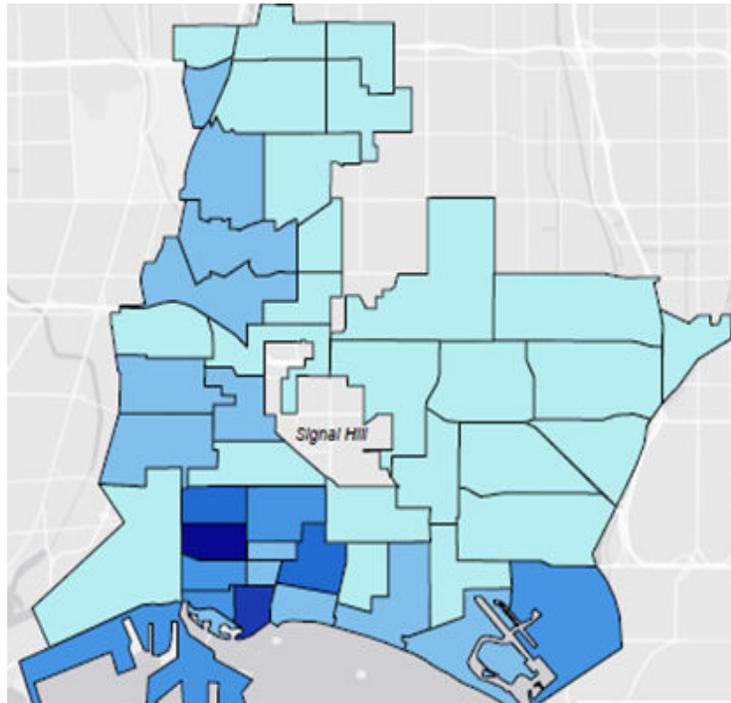
Downward Trend

Changes between 2015 and 2017

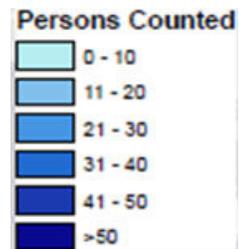
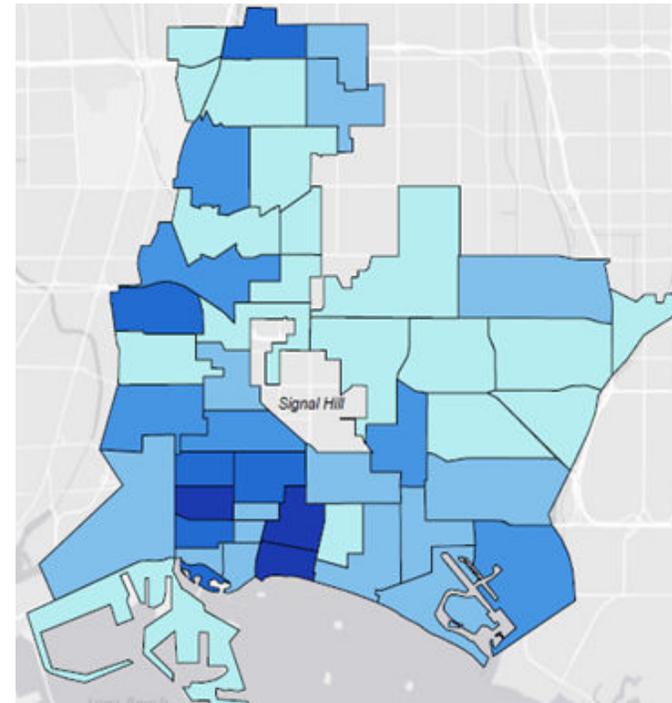


Population Distribution

2013



2017

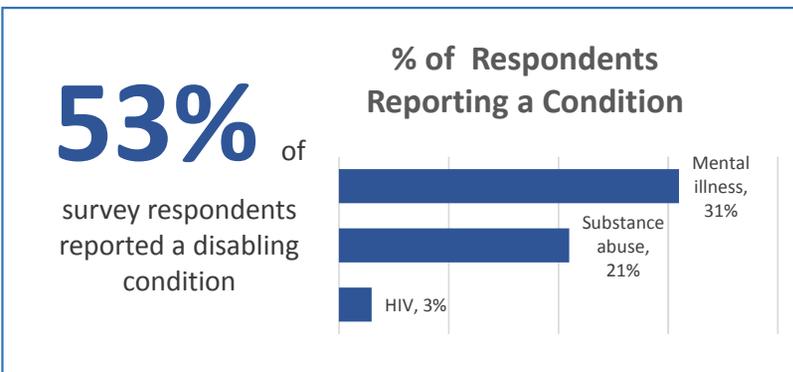
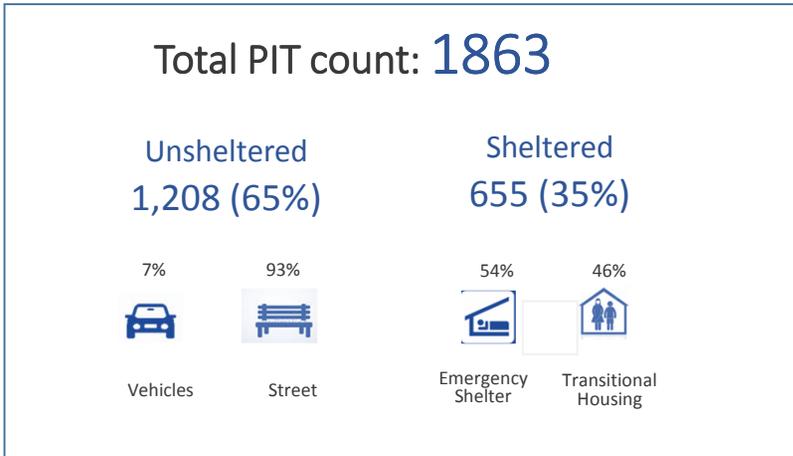


Homelessness is Diverse in Long Beach

- Individuals
- Families with Children
- Persons with Disabilities
- Veterans
- Domestic Violence Survivors
- Unaccompanied Youth
- Seniors
- LGBTQ

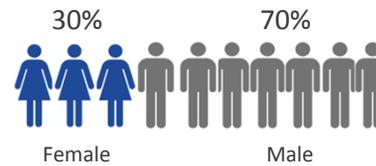


Demographics

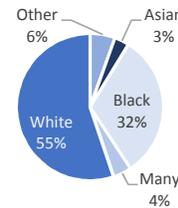


Demographics

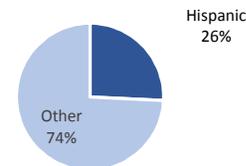
Gender



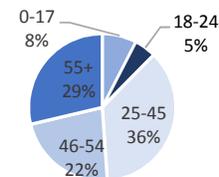
Race



Ethnicity



Age



Subpopulations

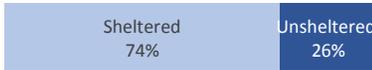
Individuals



1646 (88%) people



Families



Chronically Homeless



686 (37%) people



Veterans



318 (17%) people

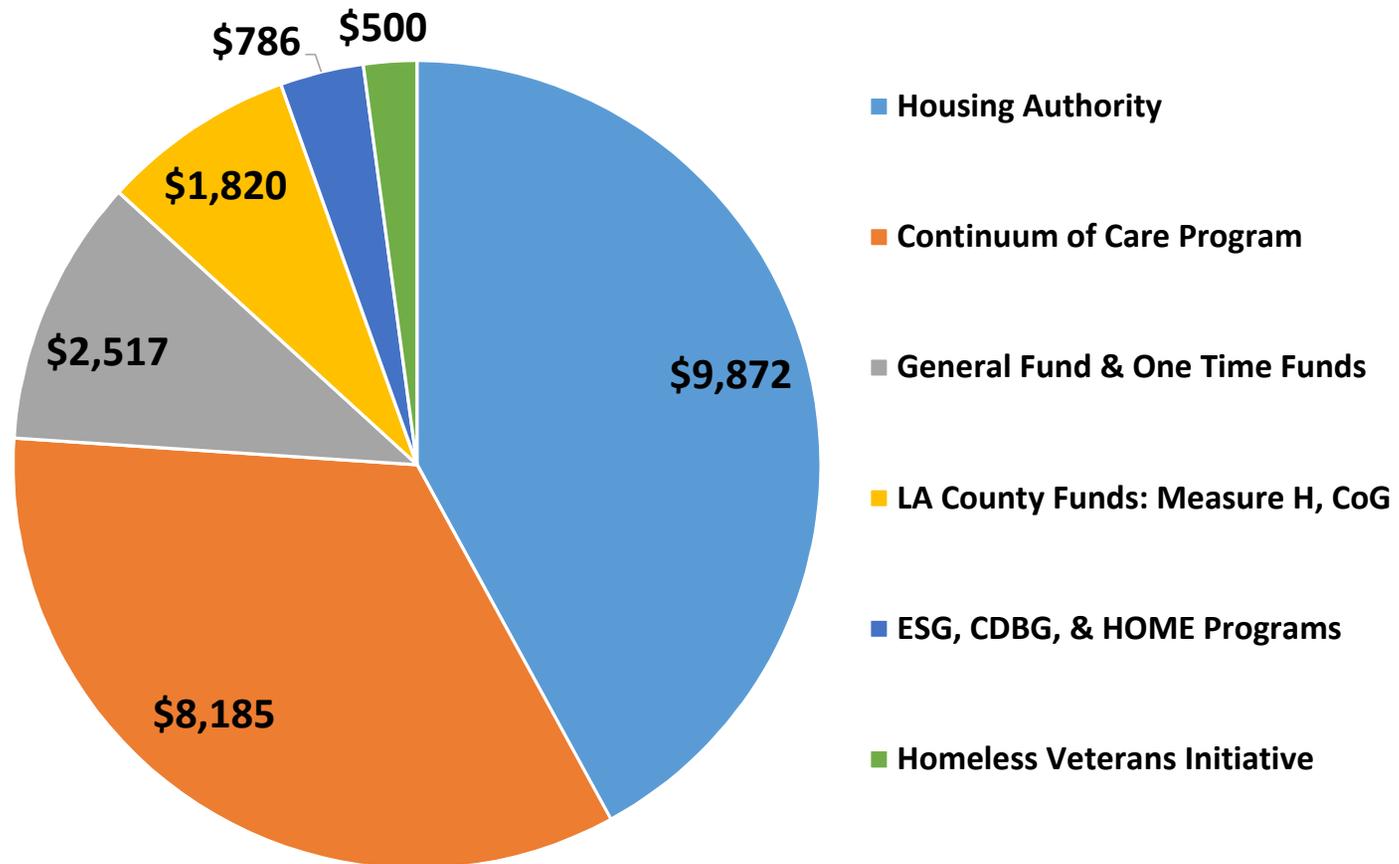


Causes of Homelessness



- Insufficient Income/Wages
- Low vacancy rate
- Increasing costs of living and rentals
- Inadequate Social Safety Net
- Health/Mental Health Conditions
- Untreated Substance Abuse
- Domestic Violence
- History of Incarceration
- History of Child Abuse

Funding for Homeless Services (in thousands)



Funding the System of Care

City of Long Beach 2018 Homeless Services Programs*

Programs	Funding Source								Total	Percentage of Funding	Number of Persons To Be Served
	City	Mayor's Fund for the Homeless**	HUD CoC	HUD Other	State ESG	LA County Measure H	Homeless Veterans Initiative	Council of Governments			
Coordinated Entry System / Case Management			1,069,700		54,615	154,323	50,535		1,329,173	6%	2154
Prevention <small>(rental assistance, rental arrears, security deposits, utility deposits, and utility payments)</small>				195,000	27,307	65,922			288,229	1%	170
Rapid Response									2,475,578	10%	
Street Outreach	256,782			55,297		154,323	426,465	98,360	991,227	4%	390
Motel	35,000						20,000	15,390	70,390	0%	240
Stabilization		15,000							15,000	0%	
Emergency Shelter				239,442					239,442	1%	465
Quality of Life	545,374								545,374	2%	
HEART Team	452,941								452,941	2%	
Clean ups	161,204								161,204	1%	
Housing									17,930,802	75%	
Transitional Housing			1,132,657						1,132,657	5%	137
Rapid Re-housing			800,213	159,651	163,845	466,133			1,589,842	7%	396
Permanent Supportive Housing			4,467,373						4,467,373	19%	404
VASH				8,732,640					8,732,640	36%	805
CES/CoC Preference Vouchers				1,139,040					1,139,040	5%	105
Homeless Incentive Program (HIP)						866,250	3,000		869,250	4%	
Multi-Service Center - Operations and Support	1,066,150			100,000					1,166,150	5%	
Homeless Services Division - UFA Costs, Planning and Administration			383,217	36,843	14,372				434,432	2%	
Homeless Management Information System (HMIS)			332,030		27,307				359,337	1%	
Total	\$ 2,517,451	\$ 15,000	\$ 8,185,190	\$ 10,657,913	\$ 287,446	\$ 1,706,951	\$ 500,000	\$ 113,750	\$ 23,983,701	100%	

*Funding as of 6/1/2018, funding cycle varies by funding source

**Donation funds balance as of 5/31/2018 \$161,047

Released 06/15/2018

A Continuum of Care (CoC)

HUD Program to promote communitywide commitment to the goal of ending homelessness. It includes a Coordinated Entry System (CES) and requires the Homeless Management Information System (HMIS) for data collection.

Specific focus is permanent housing for:

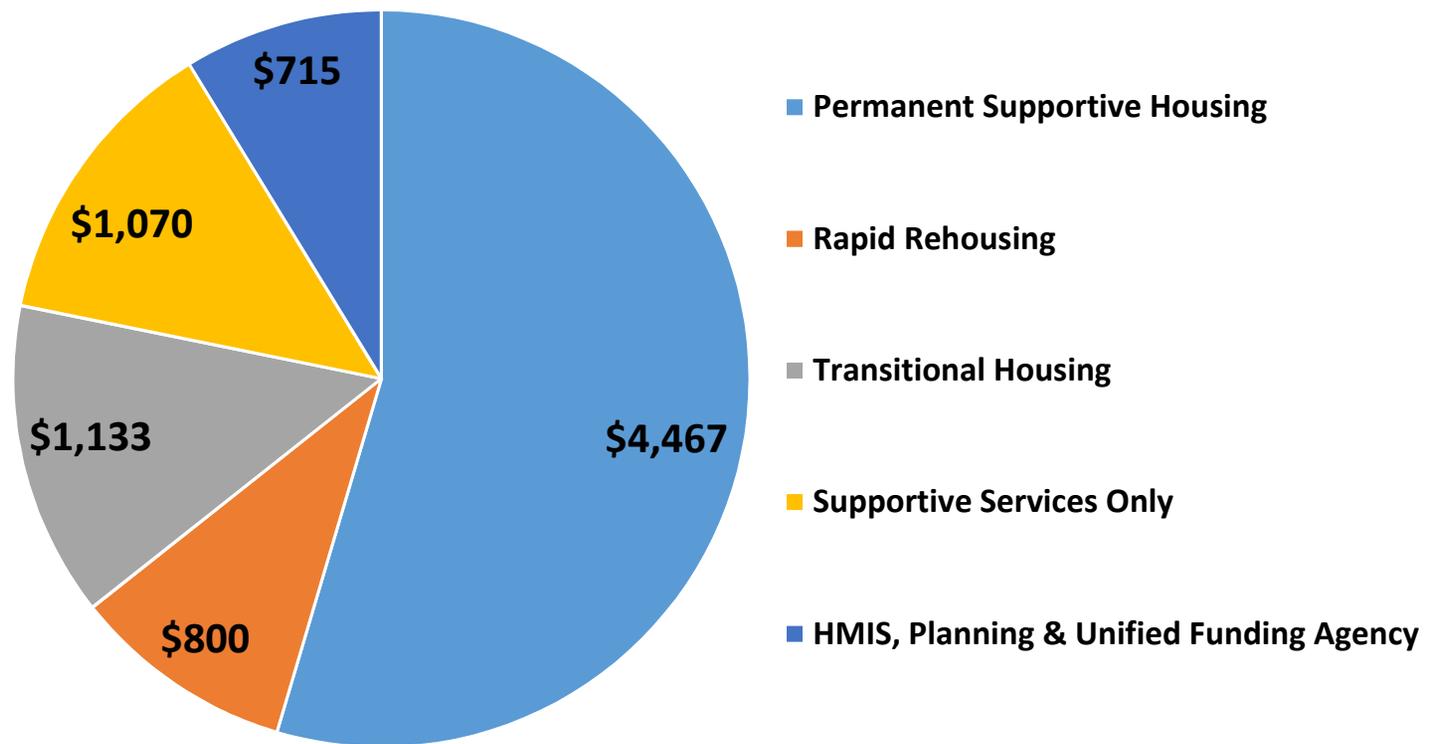
- People experiencing chronic homelessness
- Families
- Youth
- Veterans

Does not fund prevention, retention and emergency shelter services.

Continuum of Care

- Annual Competitive Funding Process
- Funds 22 projects, administered by 11 agencies
- Project Components:
 - Coordinated Entry/Supportive Services
 - Transitional Housing
 - Rapid Rehousing
 - Permanent Supportive Housing

Current CoC Funding (in thousands) \$8.18 Million



Continuum of Care Partners

- **1736 Family Crisis Center**
- **Alliance for Housing & Healing**
- **Catholic Charities**
- Century Villages at Cabrillo
- Centro CHA
- Children Today
- **City Departments: DHHS, PD, FD, PW, PRM**
- Comprehensive Child Development
- Downtown Long Beach Associates
- **Goodwill, SOLAC**
- **Harbor Interfaith Services**
- Help Me Help You
- **Interval House**
- LA County Dept. of Mental Health
- LA County Dept. of Public Social Services
- Long Beach Rescue Mission
- Long Beach Unified School District
- **Lutheran Social Services**
- **Mental Health America**
- **PATH**
- **PATH Ventures**
- Safe Refuge
- **The Children's Clinic**
- **United States Veterans Initiative**
- VA Long Beach
- Faith-Based Community

Our System of Care is:

- Coordinated
- Client-centered
- Trauma informed
- Housing first
- Harm reduction
- Data-driven

System Achievements

- Unified Funding Agency Status
- Coordinated System
- Measure H direct allocation for best local use
- Increase in resources to address homelessness
- Interdepartmental Coordination
- Street Outreach Network
- 2017 Summits: Spring and Fall
- Discharge Planning Collaborative



Multi-Service Center

- Shower Facilities
- Outreach
- Shelter Referral
- Case Management
- Employment Services
- HIV Housing Services
- Deposit Assistance
- Medical Services
- Veteran Services
- Linkage to Mainstream Benefits



Proactive Outreach & Engagement

- Outreach and Engagement connects with people on the street
- Connecting can be a lengthy process; average number of contacts before accepting services is **17**
- Outreach involves coordination between city agencies, county agencies, and partners



LB Police Department Quality of Life

The Quality of Life Unit, partnered with a Department of Mental Health clinician, connects people who are experiencing homelessness to services and housing.



Long Beach Fire Department HEART Unit

The HEART Unit, comprised of two paramedics, intercepts 911 calls pertaining to people experiencing homelessness to ensure that fire department resources are deployed for emergency situations. The HEART Unit works collaboratively with the Street Outreach Network to connect individuals to housing services.



Housing Options

Emergency Shelter * 275

Short-term temporary lodging.
Requirements may vary by program or funder.

Transitional Housing * 339

Medium-term housing designed to support moving persons into permanent housing.

Rapid Rehousing * 380

Housing services & rental assistance to help persons move into permanent housing quickly as possible.

Permanent Housing * 1,562

Permanent housing & supportive services to assist homeless persons to access and maintain a permanent home.

LB Housing Authority – Permanent Housing

- **805** VASH vouchers for homeless Veterans
- **105** Housing Choice Vouchers for persons experiencing homelessness
- Rental assistance for **75** Continuum of Care funded units
- **Challenges:**
 - **650** voucher holders in Long Beach are actively searching for a home and can't find a place to live
 - Low vacancy rate
 - Average of **6 months** to find a unit

Winter Shelter Program

- **Los Angeles County Funded Program in Long Beach**
 - Provides shelter during inclement weather months (December-March)
 - Housed approximately **120** people per night
- **City's Role**
 - Identified site
 - Community outreach
 - Pick-up/Drop-off location at the Multi-Service Center
 - Multi-Service Center facilitated showers
 - Coordination with provider for service and housing linkage
 - 2017/2018 old North Library spaced donated for the program



Interdepartmental Coordination

- Representation from:
 - Health and Human Services
 - Police
 - Fire
 - Public Works
 - Parks, Recreation and Marine
 - City Attorney
 - Library Services

Interdepartmental Coordination

- Strategize on systematically addressing homelessness in Long Beach
- Develops and monitors adherence to Encampment Protocols
- Oversees and deploys rapid response amongst the departments
- Coordinates with private and public entities to address all jurisdictional boundaries within the city of Long Beach
- Explores innovative ideas to reduce impacts of street homelessness on the broader community

Recognized as a best practice by other communities

Regional Coordination

COUNTY

- Council of Governments, Gateway Cities
- Coordinated Entry System & Homeless Family Solutions System
- Coordination with County Departments for access to regionally funded housing and services.
- Home for Good Funder's Collaborative
- Coordinated Entry System Policy Council

REGIONAL

- Southern California Alliance of CoC Leaders
- West Coast Mayor's Alliance

NATIONAL

- Vets@Home

Faith Based Communities

- DHHS partners with the faith communities to provide the following:
 - Hot meals and food pantry
 - Shelter
 - Access to showers on the weekend
 - Access to case management and service linkage
 - Serve on the Continuum of Care and Homeless Service Advisory Committee
 - Stabilization supports
- The faith based network is extensive and is often times the first point of contact

Monday Matters

- In partnership with Beacon for Him
 - Neighborhood clean-up
 - Lunch and chat
 - Client centered approach
 - Advisory Council



Impacts



By the Numbers

MSC: Provides services to approximately **1,300** unduplicated persons each year.

- This translates to approximately **13,000 -14,000** visits for services at the MSC a year.

Outreach: Reports of homelessness via the outreach hotline and email are **1800** per year.

- Street outreach makes approximately **1600** contacts a year.

Street Outreach Outcomes



Average time from street to housing:

7 months*



Individuals accepting Substance Use Treatment:

50



Number of transports to service sites provided by staff: **330**



Number of individuals in active case management: **45-50/mo**

Street Outreach Outcomes

Number of Individuals Permanently Housed from the Streets: **48**

Number of Individuals Placed into Shelter Directly from the Street: **84**

Number of Households Stabilized in a Motel: **192**

Housing Veterans

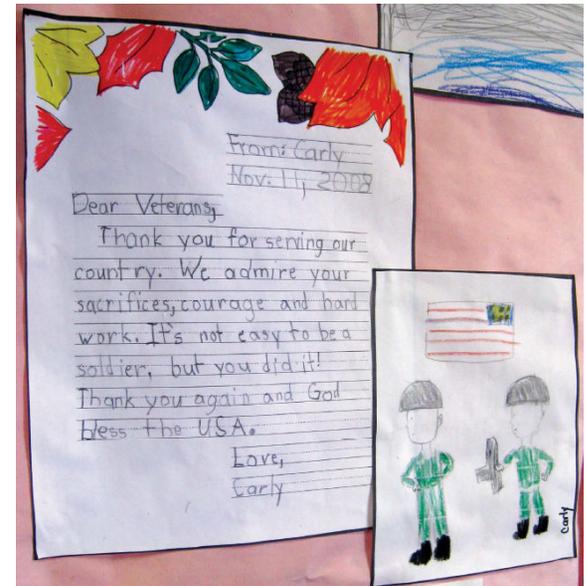
- **Successes:**

- **Achieved Functional Zero in 2016**

- Recognized as a national best practice model for Coordinated Entry for Veteran Housing Placements

- **Collaborative to provide a system of care to Veterans who are homeless**

- Long Beach VA Medical Center
 - Health and Human Services Department
 - US VETS
 - Mental Health America
 - 1736 Family Crisis Center



Images (from top):

[#EveryoneHome](#)

Govette, Paul. (2016). The US flag from close up and at an angle. Retrieved from: <http://www.flickr.com/photos/pgovette/155820893/>

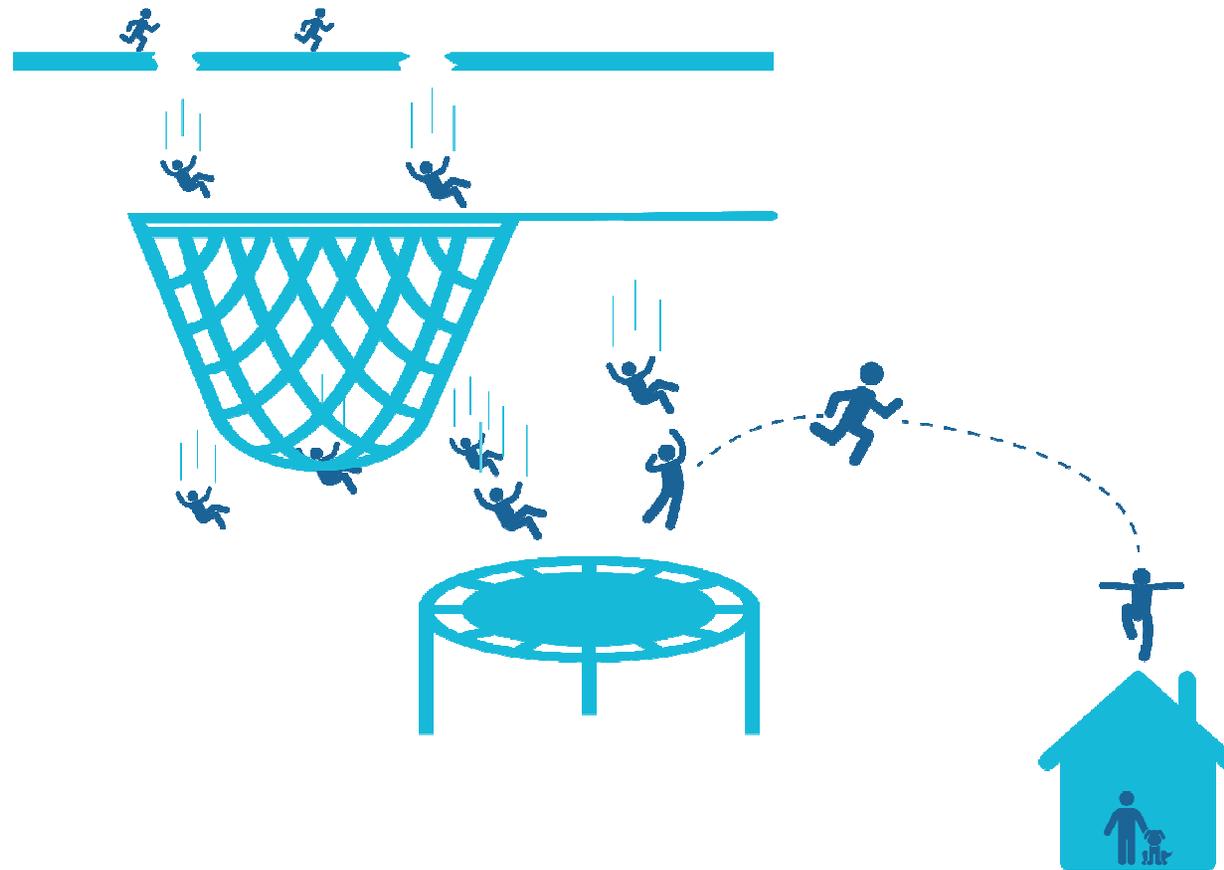
Century Villages at Cabrillo. (2015). *Century Villages at Cabrillo Community Guide*. Retrieved from: <http://centuryvillages.org/wp-content/uploads/2015/01/CVC-Community-Guide.pdf>

Making it Home

An average of **1,000** people are housed annually through the Long Beach Continuum of Care.



On the Horizon – Creating a Trampoline



Creating a Trampoline

- Measure H Funding
 - Prevention for singles
 - Rapid Rehousing for singles
 - Strengthening the Coordinated Entry System
 - Enhancement of Street Outreach
- Prevention Funds
- Behavioral Health Urgent Crisis Center
- Year Round Shelter
- Beacon Pointe; Permanent Housing for Veterans
- Mental Health America: Comprehensive Health and Service Center

We continue to make progress in our efforts...but there is much work to do. We asked our community what more we can do to finish the job:







As leaders in the community, we look forward to the results of your efforts including helping Long Beach motivate, educate and think outside of box.

Let's get started!



**EVERYONE HOME
LONG BEACH**

Thank you

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