Everyone Home
Long Beach
June 15, 2018
Scope of Homelessness
Long Beach is the only Continuum of Care that has seen a consistent reduction in homelessness in the Southern California region.

This success is attributed to the collaborative partnerships that drive local efforts and innovations.
Homeless Count

- Required by the U. S. Department of Housing & Urban Development
  - During last 10 days of January
- Biennial street and shelter enumeration
  - 47 map segments
  - Teams led by experienced staff
- Snapshot of the scope of homelessness and trends
  - Data guides future funding decisions
- Community-wide effort
  - 400 volunteers
By the Numbers

Three Year Trend

- **Unsheltered**
  - 2013: 1879
  - 2015: 1513
  - 2017: 1208

- **Sheltered**
  - 2013: 1061
  - 2015: 927
  - 2017: 694

- **Chronic**
  - 2013: 968
  - 2015: 832
  - 2017: 655
Downward Trend

Changes between 2015 and 2017

Overall Homelessness
- 2,345
- 1,863
- 21%

Chronic Homelessness
- 927
- 686
- 26%
Population Distribution

2013

2017
Homelessness is Diverse in Long Beach

- Individuals
- Families with Children
- Persons with Disabilities
- Veterans
- Domestic Violence Survivors
- Unaccompanied Youth
- Seniors
- LGBTQ
Demographics

Total PIT count: 1863

Unsheltered 1,208 (65%)
- 7% Vehicles
- 93% Street

Sheltered 655 (35%)
- 54% Emergency Shelter
- 46% Transitional Housing

53% of survey respondents reported a disabling condition

- Mental illness, 31%
- Substance abuse, 21%
- HIV, 3%

Gender
- 30% Female
- 70% Male

Race
- White 35%
- Black 32%
- Asian 3%
- Other 6%
- Hispanic 26%

Ethnicity
- Other 7%
- Hispanic 26%

Age
- 0-17 8%
- 18-24 5%
- 25-45 36%
- 46-54 22%
- 55+ 29%

Housing
- 68% Sheltered
- 32% Unsheltered

Chronic Homeless
- 686 (37%) people

Veterans
- 318 (17%) people

#EveryoneHomeLB
Causes of Homelessness

- Insufficient Income/Wages
- Low vacancy rate
- Increasing costs of living and rentals
- Inadequate Social Safety Net
- Health/Mental Health Conditions
- Untreated Substance Abuse
- Domestic Violence
- History of Incarceration
- History of Child Abuse
Funding the System of Care
Funding for Homeless Services (in thousands)

- Housing Authority: $9,872
- Continuum of Care Program: $8,185
- General Fund & One Time Funds: $2,517
- LA County Funds: Measure H, CoG: $1,820
- ESG, CDBG, & HOME Programs: $786
- Homeless Veterans Initiative: $500

#EveryoneHomeLB
# Funding the System of Care

## City of Long Beach 2018 Homeless Services Programs*

<table>
<thead>
<tr>
<th>Programs</th>
<th>City</th>
<th>Funding Source</th>
<th>HUD CoC</th>
<th>HUD Other</th>
<th>State ESG</th>
<th>LA County Measure H</th>
<th>Homeless Veterans Initiative</th>
<th>Council of Governments</th>
<th>Total</th>
<th>Percentage of Funding</th>
<th>Number of Persons To Be Served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordinated Entry System / Case Management</td>
<td></td>
<td>Mayor’s Fund for the Homeless**</td>
<td>1,069,700</td>
<td>54,615</td>
<td>154,825</td>
<td>50,533</td>
<td>1,329,173</td>
<td>6%</td>
<td>2,154</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prevention</td>
<td></td>
<td>Rental assistance, rental arrear, security deposits, utility deposits, and utility payments</td>
<td>195,000</td>
<td>27,317</td>
<td>63,922</td>
<td>288,229</td>
<td>10%</td>
<td>170</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rapid Response</td>
<td></td>
<td>Street Outreach</td>
<td>2,676,782</td>
<td>55,297</td>
<td>154,323</td>
<td>426,463</td>
<td>98,360</td>
<td>951,327</td>
<td>4%</td>
<td>390</td>
<td></td>
</tr>
<tr>
<td>Motel</td>
<td></td>
<td>33,000</td>
<td>15,000</td>
<td>20,000</td>
<td>15,390</td>
<td>70,390</td>
<td>0%</td>
<td>240</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stabilization</td>
<td></td>
<td>15,000</td>
<td>239,442</td>
<td>545,314</td>
<td>452,941</td>
<td>161,204</td>
<td>1%</td>
<td>460</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing</td>
<td></td>
<td>17,940,802</td>
<td>1,132,667</td>
<td>1,132,667</td>
<td>1,132,667</td>
<td>1,132,667</td>
<td>75%</td>
<td>197</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transitional Housing</td>
<td></td>
<td>800,213</td>
<td>159,651</td>
<td>163,840</td>
<td>166,133</td>
<td>1,589,424</td>
<td>7%</td>
<td>396</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td></td>
<td>4,467,879</td>
<td>8,732,560</td>
<td>8,732,560</td>
<td>8,732,560</td>
<td>8,732,560</td>
<td>13%</td>
<td>404</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VASH</td>
<td></td>
<td>383,217</td>
<td>36,843</td>
<td>14,372</td>
<td>344,432</td>
<td>1%</td>
<td>105</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CES/CoC Preference Vouchers</td>
<td></td>
<td>1,166,150</td>
<td>300,000</td>
<td>300,000</td>
<td>300,000</td>
<td>300,000</td>
<td>5%</td>
<td>105</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Homeless Services Division - UFA Costs, Planning and Administration</td>
<td>383,217</td>
<td>36,843</td>
<td>14,372</td>
<td>344,432</td>
<td>1%</td>
<td>105</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Homeless Management Information System (HMIS)</td>
<td>383,217</td>
<td>36,843</td>
<td>14,372</td>
<td>344,432</td>
<td>1%</td>
<td>105</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>2,517,451</td>
<td>15,000</td>
<td>8,185,160</td>
<td>10,657,913</td>
<td>8,287,446</td>
<td>1,706,951</td>
<td>500,000</td>
<td>113,750</td>
<td>23,983,701</td>
<td>100%</td>
</tr>
</tbody>
</table>

*Funding as of 6/31/2018, funding cycle varies by funding source

**Donation funds balance as of 5/31/2018 $161,047

Released 06/15/2018
Addressing Homelessness in Long Beach
A Continuum of Care (CoC)

HUD Program to promote communitywide commitment to the goal of ending homelessness. It includes a Coordinated Entry System (CES) and requires the Homeless Management Information System (HMIS) for data collection.

Specific focus is permanent housing for:
- People experiencing chronic homelessness
- Families
- Youth
- Veterans

Does not fund prevention, retention and emergency shelter services.
Continuum of Care

- Annual Competitive Funding Process
- Funds 22 projects, administered by 11 agencies
- Project Components:
  - Coordinated Entry/Supportive Services
  - Transitional Housing
  - Rapid Rehousing
  - Permanent Supportive Housing
Current CoC Funding (in thousands)
$8.18 Million

- Permanent Supportive Housing: $4,467
- Rapid Rehousing: $715
- Transitional Housing: $1,133
- Supportive Services Only: $1,070
- HMIS, Planning & Unified Funding Agency: $800

#EveryoneHomeLB
Continuum of Care Partners

- 1736 Family Crisis Center
- Alliance for Housing & Healing
- Catholic Charities
- Century Villages at Cabrillo
- Centro CHA
- Children Today
- **City Departments: DHHS, PD, FD, PW, PRM**
- Comprehensive Child Development
- Downtown Long Beach Associates
- Goodwill, SOLAC
- Harbor Interfaith Services
- Help Me Help You
- Interval House

- LA County Dept. of Mental Health
- LA County Dept. of Public Social Services
- Long Beach Rescue Mission
- Long Beach Unified School District
- Lutheran Social Services
- Mental Health America
- PATH
- PATH Ventures
- Safe Refuge
- The Children’s Clinic
- United States Veterans Initiative
- VA Long Beach
- Faith-Based Community
Our System of Care is:

- Coordinated
- Client-centered
- Trauma informed
- Housing first
- Harm reduction
- Data-driven
System Achievements

- Unified Funding Agency Status
- Coordinated System
- Measure H direct allocation for best local use
- Increase in resources to address homelessness
- Interdepartmental Coordination
- Street Outreach Network
- 2017 Summits: Spring and Fall
- Discharge Planning Collaborative
Connecting to Services
Multi-Service Center

- Shower Facilities
- Outreach
- Shelter Referral
- Case Management
- Employment Services
- HIV Housing Services
- Deposit Assistance
- Medical Services
- Veteran Services
- Linkage to Mainstream Benefits
Proactive Outreach & Engagement

- Outreach and Engagement connects with people on the street
- Connecting can be a lengthy process; average number of contacts before accepting services is 17
- Outreach involves coordination between city agencies, county agencies, and partners
LB Police Department
Quality of Life

The Quality of Life Unit, partnered with a Department of Mental Health clinician, connects people who are experiencing homelessness to services and housing.
Long Beach Fire Department
HEART Unit

The HEART Unit, comprised of two paramedics, intercepts 911 calls pertaining to people experiencing homelessness to ensure that fire department resources are deployed for emergency situations. The HEART Unit works collaboratively with the Street Outreach Network to connect individuals to housing services.
Housing Options
Housing Options

Emergency Shelter * 275
Short-term temporary lodging. Requirements may vary by program or funder.

Transitional Housing * 339
Medium-term housing designed to support moving persons into permanent housing.

Rapid Rehousing * 380
Housing services & rental assistance to help persons move into permanent housing quickly as possible.

Permanent Housing * 1,562
Permanent housing & supportive services to assist homeless persons to access and maintain a permanent home.
LB Housing Authority – Permanent Housing

- **805** VASH vouchers for homeless Veterans
- **105** Housing Choice Vouchers for persons experiencing homelessness
- Rental assistance for **75** Continuum of Care funded units

**Challenges:**

- **650** voucher holders in Long Beach are actively searching for a home and can’t find a place to live
- Low vacancy rate
- Average of **6 months** to find a unit
Winter Shelter Program

- **Los Angeles County Funded Program in Long Beach**
  - Provides shelter during inclement weather months (December-March)
  - Housed approximately **120** people per night

- **City’s Role**
  - Identified site
  - Community outreach
  - Pick-up/Drop-off location at the Multi-Service Center
  - Multi-Service Center facilitated showers
  - Coordination with provider for service and housing linkage
  - 2017/2018 old North Library spaced donated for the program
Strategic Coordination
Interdepartmental Coordination

- Representation from:
  - Health and Human Services
  - Police
  - Fire
  - Public Works
  - Parks, Recreation and Marine
  - City Attorney
  - Library Services
Interdepartmental Coordination

- Strategize on systematically addressing homelessness in Long Beach
- Develops and monitors adherence to Encampment Protocols
- Oversees and deploys rapid response amongst the departments
- Coordinates with private and public entities to address all jurisdictional boundaries within the city of Long Beach
- Explores innovative ideas to reduce impacts of street homelessness on the broader community

Recognized as a best practice by other communities
Regional Coordination

COUNTY
- Council of Governments, Gateway Cities
- Coordinated Entry System & Homeless Family Solutions System
- Coordination with County Departments for access to regionally funded housing and services.
- Home for Good Funder’s Collaborative
- Coordinated Entry System Policy Council

REGIONAL
- Southern California Alliance of CoC Leaders
- West Coast Mayor’s Alliance

NATIONAL
- Vets@Home
Faith Based Communities

- DHHS partners with the faith communities to provide the following:
  - Hot meals and food pantry
  - Shelter
  - Access to showers on the weekend
  - Access to case management and service linkage
  - Serve on the Continuum of Care and Homeless Service Advisory Committee
  - Stabilization supports

- The faith based network is extensive and is often times the first point of contact
Monday Matters

- In partnership with Beacon for Him
  - Neighborhood clean-up
  - Lunch and chat
  - Client centered approach
  - Advisory Council
Impacts

- Provide housing
- Increase stability
- Improve access
- End homelessness
- Prevent crisis
- Collaborate on systems
- Stable care and support
- Address risk
- Increase public safety
- Address vulnerability
- Improve services
- End homelessness
- Provide housing
By the Numbers

**MSC:** Provides services to approximately 1,300 unduplicated persons each year.

- This translates to approximately 13,000 - 14,000 visits for services at the MSC a year.

**Outreach:** Reports of homelessness via the outreach hotline and email are 1800 per year.

- Street outreach makes approximately 1600 contacts a year.
Street Outreach Outcomes

Average time from street to housing: 7 months*

Individuals accepting Substance Use Treatment: 50

Number of transports to service sites provided by staff: 330

Number of individuals in active case management: 45-50/mo
Street Outreach Outcomes

Number of Individuals Permanently Housed from the Streets: **48**

Number of Individuals Placed into Shelter Directly from the Street: **84**

Number of Households Stabilized in a Motel: **192**
Housing Veterans

- **Successes:**
  - Achieved Functional Zero in 2016
  - Recognized as a national best practice model for Coordinated Entry for Veteran Housing Placements

- Collaborative to provide a system of care to Veterans who are homeless
  - Long Beach VA Medical Center
  - Health and Human Services Department
  - US VETS
  - Mental Health America
  - 1736 Family Crisis Center

Images (from top):
Making it Home

An average of **1,000** people are housed annually through the Long Beach Continuum of Care.

#EveryoneHomeLB
On the Horizon
On the Horizon – Creating a Trampoline
Creating a Trampoline

- Measure H Funding
  - Prevention for singles
  - Rapid Rehousing for singles
  - Strengthening the Coordinated Entry System
  - Enhancement of Street Outreach
- Prevention Funds
- Behavioral Health Urgent Crisis Center
- Year Round Shelter
- Beacon Pointe; Permanent Housing for Veterans
- Mental Health America: Comprehensive Health and Service Center
We continue to make progress in our efforts...but there is much work to do. We asked our community what more we can do to finish the job:
I believe to end homelessness we must...

Work together.
I believe to end homelessness we must... educate and motivate.
I believe to end homelessness we must... Think outside the box.
As leaders in the community, we look forward to the results of your efforts including helping Long Beach motivate, educate and think outside of box.

Let’s get started!
Thank you

Kelly Colopy, Director of Health & Human Services
Teresa Chandler, Human & Social Services Bureau Manager

2525 Grand Avenue
Long Beach, CA  90815
Phone:  (562) 570-4000
www.longbeach.gov/health