

California Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: CA930000082	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/12/2018
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NAME OF PROVIDER OR SUPPLIER COMMUNITY HOSPITAL OF LONG BEACH	STREET ADDRESS, CITY, STATE, ZIP CODE 1720 TERMINO AVENUE LONG BEACH, CA 90804
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	<p>Initial Comments</p> <p>The following reflects the findings of the Department of Public Health during a Monitoring/Complaint Visit.</p> <p>Complaint Number: CA00577565 - Substantiated</p> <p>Representing the Department of Public Health: 19582</p> <p>The inspection was limited to the specific complaint investigated and does not represent the finding of a full inspection of the facility.</p> <p>One deficiency was written for complaint number CA00577565.</p>	A 000		
A 002	<p>HSC 1255.1(a) Health & Safety Code</p> <p>Any hospital that provides emergency medical services under Section 1255 shall, as soon as possible, but not later than 90 days prior to a planned reduction or elimination of the level of emergency medical services, provide notice of the intended change to the state department, the local government entity in charge of the provision of health services, and all health care service plans or other entities under contract with the hospital to provide services to enrollees of the plan or other entity.</p> <p>This Statute is not met as evidenced by: Based on record review and interview, the facility failed to provide a 90 days notice prior to a planned reduction or elimination of the level of emergency medical services, by not providing Advanced Cardiac Life Support (ACLS) or accepting patients requiring ACLS, and by engaging in diversion of patients that required</p>	A 002		

Licensing and Certification Division
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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A 002	<p>Continued From page 1</p> <p>ACLS.</p> <p>Findings:</p> <p>On March 8, 2018 at 4 p.m., a monitoring visit was conducted at the facility regarding closure of the hospital due to the Hospital's inability to meet the seismic standards.</p> <p>During an interview, the Administrator stated the patients requiring ACLS services will no longer be received or admitted to the hospital on or after 7 a.m., on 3/9/18..</p> <p>On March 10, 2018, at 10:45 a.m., an unannounced complaint visit was conducted at the hospital regarding ACLS diversion at the facility's emergency department (ED).</p> <p>During the course of the investigation, the surveyor apprised the Emergency Department charge nurse of the nature of the visit and he responded, that he would not be able to provide any responses to the surveyor's questions. The House Supervisor was requested and shortly thereafter arrived. The House Supervisor was also apprised of the nature of the visit and she responded that she would not be able to answer any questions from the Department as she was not at liberty to answer them. The House Supervisor further stated that the Facility Administrator will be in on Monday and it would be better for the surveyor to return at that time for further investigation.</p> <p>During the same time as the interview above, the surveyor observed an ambulance and a police officer outside of the emergency department. The surveyor was unable to verify if the hospital is providing ACLS or if the hospital is receiving</p>	A 002		

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A 002	<p>Continued From page 2</p> <p>ACLS patients.</p> <p>At 2:55 p.m., on the same day, an attempt was made to contact the Administrator but her voice mail was full and unable to leave message. However, few seconds later a call was received from the Administrator. A three-way telephone interview call was held on 3/10/18 at 2:55 p.m.</p> <p>The Administrator stated the ED (Emergency Department) is opened and opened to walk-ins patients, and that the ED was only providing basic life support (BLS) services. When asked about the ACLS diversion, the Administrator stated that ACLS diversion was in place.</p>	A 002		