



Emergency Communications Center

The City of Long Beach operates and manages a state-of-the-art Emergency Communications Center where residents can call for Police, Fire or Emergency Medical Services. The mission of the call center is to protect the lives and property of the community through effective communication while maintaining the safety of first responders; and performing duties with courtesy, professionalism, and respect. The Police and Fire staff that manage the center receive cell phone calls directly into the center to ensure the quickest response times possible. The center receives over 700,000 calls for service on an annual basis. On a monthly basis, the center tests the City's Mass Notification System to ensure reliability in the event of a major emergency or disaster. The center operates the most up-to-date Computer-Aided Dispatch (CAD) technology to ensure reliable communications between Police and Fire first responders in the field, as well as maintain accurate records.

Additional information on the City's Emergency Communication Center can be found at the following sites:

http://www.longbeach.gov/police/about/support_bureau_deputy_chief/communications_and_training_division.asp

http://www.longbeach.gov/fire/about_the_lbfd/bureau_division/support_services.asp