

Date: September 14, 2020

To: Thomas B. Modica, City Manager 

From: Robert G. Luna, Chief of Police 

For: Mayor and Members of the City Council

Subject: **Quality of Life Team – Response to Questions**

On September 8, 2020, Councilmember Jeannine Pearce requested information regarding the number of calls for service our Quality of Life (QoL) officers respond to in a year, where are they allocated, and how are they are funded? Over the last several years, homelessness was identified as one of the top priorities by our community and City Council. The Long Beach Police Department is one of the only departments that provides a 24/7 response, specifically to homeless-related calls for service.

QoL daily operations consist of many different officer activities, the vast majority involving proactive work to get those experiencing chronic homelessness into housing. To put this in perspective, since November 2019, the QoL officers contacted 8,264 individuals, leading to 270 individuals being placed into temporary or permanent housing. The team also responded to 449 calls for service. Of note, there was only one use of force during this time period.

The primary role of the QoL team is to reduce homeless-related calls for service, which will lessen the amount of calls for service handled by patrol officers. Their focus of the work also includes continual outreach to individuals experiencing homelessness, addressing specific locations that are becoming long-term encampments, clean-up operations, and assisting and coordinating with various city, state, county partners, including Los Angeles County Department of Mental Health (LACDMH). In addition, the QoL officers serve on, and are an integral part of, the City's Interdepartmental Homeless Coordination Team.

The QoL officers are located in each geographical patrol division, Metro Blue Line and the Multi Service Center. The funding sources are indicated below:

- Two officers - Measure A
- Two officers - Metro
- Two officers - Measure MM
- One officer - Los Angeles County (partial funding)

If you have any questions, please contact me or my Chief of Staff Dina Zapalski at (562) 570-7301.

CC: CHARLES PARKIN, CITY ATTORNEY
DOUGLAS P. HAUBERT, CITY PROSECUTOR
LAURA L. DOUD, CITY AUDITOR
LINDA F. TATUM, ASSISTANT CITY MANAGER
KEVIN JACKSON, DEPUTY CITY MANAGER
TERESA CHANDLER, DEPUTY CITY MANAGER
REBECCA G. GARNER, ADMINISTRATIVE DEPUTY CITY MANAGER
MONIQUE DE LA GARZA, CITY CLERK
JOHN GROSS, DIRECTOR OF FINANCIAL MANAGER
DEPARTMENT HEADS