Date: August 30, 2019

To: Patrick H. West, City Manager

From: Kelly Colopy, Director of Health and Human Services

For: Mayor and Members of the City Council

Subject: Weekend Homeless Outreach and Response

On August 20, 2019, during the scheduled Budget Oversight Committee meeting, the Mayor and members of the City Council inquired as to the feasibility of extending homeless outreach and response services to the weekends. The Health Department, in partnership with the Public Works, Police and Fire Departments and the Rescue Mission have developed a model that allows for weekend coverage as well as increased access to services on week nights.

The proposed model includes:

- Coordinated proactive outreach on Saturdays and Sundays from 6:00 a.m. until 2:00 p.m. The team would include Homeless Services outreach, Quality of Life, HEART, and Clean Team. Homeless Services Outreach would provide transportation during these hours.
- Shelter beds available at the Rescue Mission each night of the week with intakes available until 11:00 p.m. Individuals who choose to utilize these shelter beds would be connected to the Multi Service Center the following morning, or the Monday following the weekend.
- Motel voucher options for those who seek an alternative to the Rescue Mission.

This model would leverage the Beacon for Him transportation opportunity that is currently contracted and existing in the motel voucher contract. Beacon for Him is available from 7:00 p.m. – 5:00 a.m. to provide transportation to a shelter or motel when a voucher is assigned.

The estimated cost for this model for a three-month pilot is:

- Homeless Outreach Team (two outreach workers, transportation): $36,240
- One Quality of Life Officer: 16,800
- HEART team (1 day per weekend) 19,350
- Clean Team 42,300
- Total $114,690

The Rescue Mission will provide beds at no-cost to the City utilizing other funding sources.

This model does not include extended hours of outreach on weekdays, but does provide Rescue Mission intake until 11:00 p.m., as well as access to Beacon for Him transportation and motel vouchers. Staffing for this model is based on over-time staff coverage. To extend beyond the three months would require revisiting the staffing model for long-term coverage.
To begin this pilot, funding would be required as part of the FY 20 budget. The pilot would begin on October 1, 2019 and continue for three months. At that time, the Winter Shelter will also be available for additional bed capacity and supports.

Please contact Kelly Colopy at extension 8-4016 with any questions.

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