City of Long Beach
Working Together to Serve

Memorandum

Date: May 8, 2018

To: Patrick H. West, City Manager

For: Mayor and Members of the City Council

Subject: **Community Hospital – Status Update**

Introduction

The City of Long Beach (City) is in receipt of MemorialCare's new license for Community Hospital of Long Beach (Community Hospital). The license is for 158 beds from April 29, 2018 through April 28, 2019. With that said, MemorialCare is continuing to wind down operations. On May 1, 2018, the Los Angeles County Board of Supervisors formally adopted written findings and recommendations in the Los Angeles County Emergency Medical Services Agency's (LEMSA) Impact Evaluation Report on the closure of Community Hospital.

Background

The City and MemorialCare entered into a property lease agreement in 2011. At that time, both parties were aware of an earthquake fault under Community Hospital. However, the City was not made aware of the full severity and resulting consequences of that fault line until MemorialCare presented their findings to the City Council Study Session on November 14, 2017. After the Study Session, the City immediately commissioned a peer review of the seismic study and was presented with information in February 2018 that confirmed the severity of the seismic fault.

At the Study Session, MemorialCare also informed the City that a seismic compliance extension for Community Hospital had been secured through June 30, 2019.

MemorialCare turned in their 120-day lease termination notice on March 5, 2018, ending their lease at Community Hospital on July 3, 2018. The LESMA began diverting Advanced Life Support (ALS) ambulances on March 8, 2018.

Long Beach Actions

Hospital license. Recognizing the current hospital license at Community Hospital expires on April 28, 2018, the City, twice, requested MemorialCare to confirm they would renew their hospital license. On April 24, 2018, a new license was issued to MemorialCare for the period of April 29, 2018 to April 28, 2019. This license is for all 158 beds at Community Hospital; it is attached for your information.

Seismic requirements. On April 17, 2018, the Long Beach City Council approved a contract with a hospital architect to determine whether the City can meet State seismic compliance at Community Hospital. This work is ongoing.

New hospital provider. The City is moving ahead on securing letters of interest in providing hospital services at Community Hospital. This work is ongoing.

State legislation. The City is continuing to work with Assemblymember O'Donnell on City-sponsored State legislation to extend the seismic compliance deadline at Community Hospital. AB 2591 was presented at the Assembly Health Committee (Committee) Hearing on April 17, 2018. Assembly Health Committee Chair, Jim Wood, expressed the Committee would not approve any seismic extension requests without a viable construction plan, and a hospital operator. However, Chair Wood did publicly commit to revisiting this issue with the City, when a seismic compliance plan and new hospital operator are identified.

Workforce. MemorialCare delivered their Workforce Adjustment and Retraining Notification (WARN) notice to the City on April 2, 2018. Approximately 363 employees do not have an assurance of continued employment, and while Community Medical Center continues to assist those employees with obtaining continued employment at LBMC or at other affiliated facilities, these employees may experience a loss of employment by July 3, 2018. Through the City's Pacific Gateway Workforce Investment Network (PGWIN), Long Beach has been meeting with MemorialCare weekly for some time now and are expediting onsite Rapid Response activities as well as scale-up offerings at our own facility. PGWIN is prepared to provide affected employees at Community Hospital with a workforce development experience similar to that being provided to former Molina HealthCare workers.

Recent County Actions

On May 1, 2018, the Los Angeles County Board of Supervisors adopted written findings and recommendations that were presented in the LEMSA's Impact Evaluation Report on the closure of Community Hospital. This report is attached for your information. The Report concludes that there will be negative impacts associated with the closure of Community Hospital, including:

- Longer travel times to reach emergency services;
- Longer out-of-service times for EMS personnel engaged in patient transports to more distant hospitals resulting in possible delays in emergency services;
- Loss of geographic availability of basic emergency department services for residents of east Long Beach, Signal Hill, and northwest Seal Beach;
- Longer wait times for patients experiencing non-life-threatening illness or injury in emergency departments of surrounding hospitals;
- Loss of 30 critical care beds;
- Loss of 28 psychiatric beds; and,
- Relocation of only Sexual Assault Response Team in Long Beach, which currently operates out of Community Hospital.

The top three LEMSA recommendations to the Board of Supervisors are:

- Advise the California Department of Public Health that the closure of Community Hsopital will have a negative impact on the community and the closure does not serve the best interest of the community;
- Support AB 2591 (O'Donnell) to delay State seismic compliance requirements at the facility; and,
- Support the addition of psychiatric beds within the County, particularly in the geographic area of East Long Beach.

LEMSA concludes MemorialCare has met the regulatory requirements of notifications to date; and the closure of Community Hospital will have a negative impact on access to, and delivery of, emergency medical and psychiatric services in East Long Beach, Signal Hill, and northwest Seal Beach.

Next Steps

The City will continue to work with:

- Perkins + Will to develop conceptual seismic compliance plans for the City Council's consideration; and
- Various hospital operators to secure letters of interest for the provision of hospital services; and,
- Assemblymember O'Donnell to secure an extension to the State's deadline for seismic compliance.

For more information, please contact John Keisler, Director of Economic Development, at (562) 570-5282 or Diana Tang, Manager of Government Affairs, at (562) 570-6506.

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ATTACHMENTS

CC: CHARLES PARKIN, CITY ATTORNEY
LAURA L. DOUD, CITY AUDITOR
TOM MODICA, ASSISTANT CITY MANAGER
KEVIN JACKSON, DEPUTY CITY MANAGER
MICHAEL DUREE, FIRE CHIEF
JOHN KEISLER, DIRECTOR OF ECONOMIC DEVELOPMENT
KELLY COLOPY, DIRECTOR OF HEALTH AND HUMAN SERVICES
REBECCA GARNER, ASSISTANT TO THE CITY MANAGER
DIANA TANG, MANAGER OF GOVERNMENT AFFAIRS

License: 930000090
Effective: 04/29/2018
Expires: 04/28/2019
Licensed Capacity: 158

State of California
Department of Public Health

In accordance with applicable provisions of the Health and Safety Code of California and its rules and regulations, the Department of Public Health hereby issues

this **License** *to*

Long Beach Memorial Medical Center

to operate and maintain the following **General Acute Care Hospital**

Community Hospital Long Beach
1720 Termino Ave
Long Beach, CA 90804-2104

Bed Classifications/Services
130 General Acute Care
20 Intensive Care
10 Coronary Care
100 Unspecified General Acute Care
28 Acute Psychiatric (D/P)

Other Approved Services
Basic Emergency Medical
Cardiac Catheterization Laboratory Services
Mobile Unit - MRI
Nuclear Medicine
Occupational Therapy
Outpatient Services - Partial Hospitalization at 1411 Wilton Street, Long Beach
Outpatient Services - Psychiatric Clinic at 1760 Termino Avenue, Suite G-18, Long Beach
Outpatient Services - Radiology
Physical Therapy
Respiratory Care Services
Social Services

This LICENSE is not transferable and is granted solely upon the following conditions, limitations and comments:
10 Coronary Care beds suspended from 10/12/2017 to 10/11/2018.
14 Unspecified General Acute Care beds suspended from 10/12/2017 to 10/11/2018.
Mobile MRI Unit SPCM - 21352

Karen L. Smith, MD, MPH
Director and State Public Health Officer

Katrice Miller, Staff Services Manager I

Refer Complaints regarding these facilities to: The California Department of Public Health, Licensing and Certification, L.A. County Acute & Ancillary Unit, 3400 Aerojet Avenue, Suite 323, El Monte, CA 91731, (626)312-1104

POST IN A PROMINENT PLACE

Health Services
LOS ANGELES COUNTY

Los Angeles County
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Mark Ridley-Thomas
Second District
Sheila Kuehl
Third District
Janice Hahn
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Kathryn Barger
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Acting Director
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www.dhs.lacounty.gov

May 01, 2018

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

ADOPTION OF FINDINGS AND REPORT OF THE PUBLIC HEARING REGARDING THE CLOSURE OF COMMUNITY MEDICAL CENTER LONG BEACH (SUPERVISORIAL DISTRICT 4) (3 VOTES)

SUBJECT

Request approval of adoption of written findings and recommendations in the Emergency Medical Services Agency's Impact Evaluation Report of the closure of Community Medical Center Long Beach.

IT IS RECOMMENDED THAT THE BOARD:

1. Approve the Impact Evaluation Report (IER), which concludes that the closure of Community Medical Center Long Beach (CMCLB) on or before July 3, 2018 will have a negative impact upon the community.

2. Instruct the Acting Director of Health Services (Director), or her designee, to forward the IER to the California Department of Public Health (CDPH) within three days of adoption by the Board as required by the California Health and Safety (H&S) Code Section 1300.

3. Approve the recommendations of the EMS Agency to partially mitigate the impact of the closure of CMCLB.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On March 7, 2018, MemorialCare Health System's Chief Executive Officer John Bishop notified the CDPH, the Los Angeles County Department of Public Health, Health Facilities Inspection Division, and the Emergency Medical Services (EMS) Agency that CMCLB was eliminating basic emergency medical services and intended to cease operation as a general acute care hospital at 1720 Termino Avenue, Long Beach by no later than July 3, 2018.
CMCLB administrators cited the recent discovery of a fault line under the Hospital that is larger than previously known and also found to be active, as the determining factor in deciding that the Hospital would be unable to meet seismic compliance standards by the June 30, 2019 deadline, as the basis for the closure. Following the notification, the EMS Agency scheduled the required public hearing as per California H&S Code Section 1300.

Approval of the recommendations validates the EMS Agency's IER findings that the immediate elimination of basic emergency medical services and the upcoming closure of CMCLB will have a negative effect upon the community, adopts the recommendations contained in the IER to partially mitigate that impact, and instructs the Director to forward the IER (Attachment A) to CDPH.

Implementation of Strategic Plan Goals

The recommended actions support Strategy II.2, "Supporting the Wellness of Our Communities" and III.3, "Striving for Operational Effectiveness, Fiscal Responsibility, and Accountability" of the County's Strategic Plan.

FISCAL IMPACT/FINANCING

There is no direct net County cost associated with the closure of CMCLB. However, County hospitals could be indirectly impacted if patients previously seen at CMCLB, or future patients that would have otherwise been treated at CMCLB, seek medical care at those hospitals.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

California H&S Code Section 1255.1 requires hospitals to provide at least 90 days advance notice of any planned reduction or elimination of emergency medical services to the CDPH, the County, and healthcare service plans or other third party payers under contract with the hospital. Public notice also must be provided in a manner that is likely to reach a significant number of residents served by the hospital and it must be given at least 90 days in advance of the projected closure date.

In addition to providing public notice of the planned closure, California H&S Code Section 1300 requires at least one public hearing to provide timely notice to stakeholders and the public so that alternate arrangements for care can be made, and to incorporate information from the hearing into the IER. In Los Angeles County, the Board of Supervisors has appointed the Emergency Medical Services Commission (EMSC) to conduct the public hearing and the local EMS Agency to prepare the IER. The County is required to provide CDPH with the results of the IER within three days of its completion.

The required public hearing was conducted by the EMSC on April 11, 2018 from 6:00 p.m. to 8:30 p.m. at The Grand in the City of Long Beach. Notification of the closure and an invitation to attend the public hearing was widely disseminated throughout the community. Individuals and

organizations were invited to participate in the public hearing and/or submit written testimony relevant to the proposed closure of CMCLB. Over 150 people attended the public hearing. Oral testimony was accepted from 27 individuals, including elected officials. The IER concludes that CMCLB primarily serves the eastern section of the City of Long Beach, Signal Hill, and the northwest section of Seal Beach (Orange County). There are a total of eleven acute care facilities within ten miles of CMCLB, and of these eleven facilities, four are within five miles. As of this date, all of CMCLB's patients have been made aware of the facility's upcoming July 3, 2018 closure. Barring further developments, CMCLB will close on or before July 3, 2018.

CONTRACTING PROCESS

Not applicable.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The closure of CMCLB will have a negative impact on the community and the Los Angeles County EMS system.

Respectfully submitted,

Christina R. Ghaly, M.D.
Acting Director

CRG:am

Enclosures

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Auditor-Controller
Emergency Medical Services Agency

Attachment A

IMPACT EVALUATION REPORT
on the Proposed Closure of
COMMUNITY MEDICAL CENTER LONG BEACH

I. PURPOSE OF IMPACT EVALUATION

On March 7, 2018, the Los Angeles County Emergency Medical Survives (EMS) Agency, the Board of Supervisors, and Department of Public Health - Health Facilities Inspection Division were notified by John Bishop, Chief Executive Officer MemorialCare, that they will be eliminating basic emergency medical services and intends to cease operation as a general acute care hospital by no later than July 3, 2018 at Community Medical Center Long Beach (CMCLB) (Exhibit I).

In response to this notification, Supervisor Janice Hahn introduced a motion on March 27, 2018 related to the pending closure of CMCLB. The motion was approved and included ensuring that the EMS Commission conducts the required public hearing before April 13, 2108 and that it be held in the City of Long Beach and instructed the EMS Agency to accomplish its Impact Evaluation Study by May 15 (Exhibit II).

The purpose of this report is to assess the impact of the proposed closure of CMCLB upon the community, including the impact on access to emergency care, the impact on services provided by surrounding hospitals, the impact on services provided by public and private EMS provider agencies, and the impact on local law enforcement agencies.

Following adoption by the Los Angeles County Board of Supervisors, the Impact Evaluation Report (IER) will be submitted to the State of California Department of Public Health (CDPH), in accordance with provisions of the Health and Safety Code (H&SC) Section 1300.

II. SCOPE OF IMPACT EVALUATION

The required scope of the IER is set forth in H&SC 1300. This IER will consider additional areas of concern that we recommend be addressed by MemorialCare and others potentially impacted by the closure of CMCLB. The impact evaluation will consider:

1. Impact of the CMCLB ED closure on surrounding hospitals, including specialty and disaster services;

2. Impact of the CMCLB ED closure on prehospital EMS provider agencies, including public and private providers;

3. The impact of CMCLB's closure on the surrounding community;

4. Public Hearing Testimony, including received written correspondence

Compliance with public notification requirements as outlined in H&SC are monitored by the California Department of Public Health.

III. IMPACT EVALUATION PROCESS

California State Law (H&SC 1255 and1300) places requirements upon general acute care hospitals related to downgrades and closures of emergency departments. Section 1255 outlines the hospital's obligations to proper notification, and section 1300 imposes the completion of the IER upon counties. Hospital notification must be made to the California Department of Public Health, to the local government agency in charge of health services, to health plans under contract with the hospital, and to the public. This notification must be made as soon as possible but **not later than 90 days prior to the proposed reduction or elimination of emergency services**. Public notice must be provided in a manner likely to reach a significant number of residents of the community served by the hospital whose services are being reduced or downgraded.

Section 1300 requires that the counties conduct an IER to determine impacts, including but not limited to, an impact evaluation of the downgrade or closure upon the community, including community access to emergency care, and how that downgrade or closure will affect emergency services provided by other entities. The IER must include at least one public hearing and **must be completed within 60 days of notification** by the hospital. The IER must be submitted to the California Department of Public Health within three days of completion. In Los Angeles County, the Board of Supervisors has designated the Emergency Medical Services Commission as the body to conduct the required public hearing.

The IER closure of CMCLB was prepared by the Los Angeles County Emergency Medical Services (EMS) Agency. The required public hearing was conducted by the Emergency Medical Services Commission on April 11, 2018, from 6:00 pm to 8:30 pm at The Grand Event Center in the City of Long Beach. Notification of the pending closure and an invitation to attend the public hearing was widely disseminated throughout the community (Exhibit III). Individuals and organizations were invited to participate in the public hearing and/or submit written testimony relevant to the proposed closure of CMCLB. Over 150 people attended the public hearing. Oral testimony was accepted from 27 individuals, including elected officials. Transcripts from the hearing are available for review.

Data used in the IER were obtained from the Rapid Emergency Department Digital Information Network (ReddiNet®) system, the Los Angeles County Trauma and Emergency Medicine Information System (TEMIS), CMCLB, and interviews with surrounding hospitals; health care organizations, affected EMS provider agencies, law enforcement and the Los Angeles County Department of Public Health.

Preliminary statistical data were prepared by Los Angeles County EMS Agency for the EMS Commission to assist in its conduction of the public hearing. This final report, which includes the proceedings and findings of the public hearing, is submitted by the Los Angeles County Department of Health Services to the Los Angeles County Board of Supervisors for adoption.

III. SUMMARY OF FINDINGS

1. MemorialCare operates two general acute care facilities permitted for basic emergency services within the City of Long Beach. Long Beach Memorial Medical Center is a full service acute care facility located 3.8 miles from CMCLB.

2. MemorialCare filed the required notifications to close CMCLB as an acute care facility on or before July 3, 2018.

3. MemorialCare leases the property at 1720 Termino Avenue from the City of Long Beach, which is the address of CMCLB.

4. CMCLB primarily serves the eastern section of the City of Long Beach, Signal Hill, and the northwest section of Seal Beach (Orange County). There are a total of eleven acute care facilities within ten miles of Long Beach Community Medical Center. Of these eleven facilities, four are within five miles (Exhibit IV).

5. CMCLB ED treated 27,740 patients in 2017, or approximately 76 patients per day.

6. CMCLB ED received 4,076 patients transported by the LA County 9-1-1 system in 2017, or approximately 11 patients per day.

7. From an EMS perspective, the closure of CMCLB will impact the residents of east Long Beach, Signal Hill, and northwest Seal Beach. EMS provider agencies that will be impacted include the Long Beach Fire Department, Los Angeles County Fire Department and Care Ambulance Service. All report longer transport times to alternate facilities and increased delay of prehospital personnel as they wait for transfer of patient care to hospital staff. These impacts will include:

    a. Longer travel times to reach emergency services. CMCLB currently receives 19.6% of the total number of patients transported by Long Beach Fire Department.

    b. Possible delays in obtaining prehospital emergency services as a result of longer out-of-service times for EMS personnel engaged in patient transports to more distant hospitals.

    c. Loss of geographic availability of basic emergency department services for residents of east Long Beach, Signal Hill, and northwest Seal Beach.

    d. Loss of a community resource for disaster response purposes.

    e. Loss of 30 critical care beds.

    f. Loss of 28 psychiatric beds.

    g. Increased requests from remaining hospitals to divert 9-1-1 ambulances due to an inability to move greater numbers of patients through their emergency departments (Exhibit V).

    h. Possible increased utilization of 9-1-1 by citizens who currently walk or drive to CMCLB.

    i. The only Sexual Assault Response Team (SART) in Long Beach is operated via a contract with CMCLB and SART. This very important program can be operated from any location with a change in contracts. For 2017, 232 victim examinations were conducted. Of those, 31 exams were for patients 12 years

of age or younger. An additional twenty-seven (27) suspect exams were performed. It should be noted that during the April 11 public hearing, Mr. Bishop committed to moving the SART to the Memorial campus.

8. The combined total number of emergency treatment stations in the 10 mile radius is 374 beds (does not include urgent care beds). The closure of CMCLB would reduce the number by 6% to 353 treatment stations.

9. Hospital emergency visits to the LA County facilities within the 10 mile radius were 543,333 patients for 2016. This equals 1,579 patients per treatment station. The closure of CMCLB would result in a ratio of 1,632 patients per treatment station (assuming patients currently seen at CMCLB would seek emergency care at one of the hospitals within the 10 mile radius) (Exhibit VI).

10. Patients with non-life-threatening illness or injury will most likely experience longer wait times in the emergency departments of surrounding hospitals due to the closure of CMCLB.

11. There are 144 licensed psychiatric beds within the 10 mile radius. CMCLB's licensed psychiatric beds account for 19% within the 10 mile radius and 43% within the 5 mile radius. The reduction in available licensed psychiatric beds will have a negative impact to the community's access to inpatient psychiatric services.

12. CMCLB is not an Emergency Department Approved for Pediatrics (EDAP). There will be no impact to children age 14 or younger in terms of 9-1-1 transports. The only children evaluated and cared for in the CMCLB ED would have been walk-ins or those requiring sexual assault examination who were brought in by law enforcement.

13. CMCLB is not a designated trauma center. There will be no impact on patients that meet trauma center criteria or guidelines.

14. CMCLB is not a ST Elevation Myocardial Infarction (STEMI) Receiving Center. There will be no impact to 9-1-1 patients experiencing a STEMI.

15. CMCLB is not an Approved Stroke Center. There will be no impact to 9-1-1 patients experiencing a stroke.

V. RECOMMENDATIONS

It is recommended that your Board take the following actions:

1. Advice the State Department of Public Health that closure of CMCLB and the loss of its emergency department services will have a negative impact upon the community and the closure does not serve the best interest of the community.

2. Support AB 295 (O'Donnell) that would delay the 2020 seismic requirements for CMCLB.

3. Support the addition of psychiatric beds within the County, particularly in this geographic area of East Long Beach.

4. Continue to monitor and support AB 1795 (Gipson), to allow paramedics to transport patients to psychiatric urgent care centers and sobering centers.

5. Ensure that the contracted SART program is relocated to the Long Beach Memorial Medical Center campus.

6. Instruct the EMS Agency to continue monitoring the Ambulance Patient Offload Times (APOT) times and work with the impacted hospitals to ensure that ambulances are released in a timely manner.

7. Ensure that MemorialCare provides a public information campaign and outreach program to direct the public on the appropriate use of Urgent Cares in the impacted area.

VI. CONCLUSION

Based on the above findings, the Los Angeles County EMS Agency concludes that:

1. MemorialCare has met the regulatory requirements of notifications to date.

2. Closure of the emergency department and acute care beds at CMCLB will have a negative impact on access to, and delivery of, emergency medical and psychiatric services in east Long Beach, Signal Hill and northwest Seal Beach.

Exhibit I

John Bishop
Chief Executive Officer
jbishop@memorialcare.org

T 562-933-1111
F 562-933-1107

2801 Atlantic Avenue
Long Beach, California 90806
memorialcare.org

VIA EMAIL AND FIRST CLASS MAIL

March 7, 2018

Adewole Adegoke, Ph.D., REHS, CFI.
District Supervisor, Acute & Ancillary Unit
Los Angeles County Department of Public Health
Health Facilities Inspection Division
Licensing and Certification
3400 Aerojet Avenue, Suite 323
El Monte, CA 91731

Cathy Chidester, RN, MSN, Director
Marianne Gausche-Hill, M.D., FACEP, FAAP, Medical Director
Los Angeles County Emergency Medical Services Agency
Los Angeles County Department of Health Services
10100 Pioneer Blvd., Suite 200
Santa Fe Springs, CA 90670

The Honorable Janice Hahn
Supervisor, 4th District
Los Angeles County Board of Supervisors
500 W. Temple Street, Room 822
Los Angeles, CA 90012

Re: MemorialCare Community Medical Center Long Beach (License No. 930000090) – Elimination of Basic Emergency Medical Services and Closure of General Acute Care Hospital

Dear Dr. Adegoke, Ms. Childester, Dr. Gausche-Hill and Supervisor Hahn:

Pursuant to Health and Safety Code (HSC) §1255.1, this letter serves as ninety (90) day notice that MemorialCare Community Medical Center Long Beach (CMCLB), which operates under the license referenced above, will be eliminating basic emergency medical services no later than **July 3, 2018.** In addition, this letter will also serve as the required notice under HSC §1255.25 that CMCLB intends to cease operation as a general acute care hospital by no later than **July 3, 2018.**

The following is the specific information required under HSC §1255.25(b):

1. **Description of proposed closure and service elimination:**

By no later than the dates referenced above, CMCLB will close its department and will cease operation of all of its licensed acute care hospital services. CMCLB currently maintains 158 licensed beds[1], including 28 acute psychiatric beds and 20 intensive care beds, and provides the following supplemental outpatient services: imaging services, physical and occupational therapy services, and GI services. The hospital closure will affect approximately 270 personnel, some of whom will be transferred to positions at other MemorialCare facilities.

2. **Nearest available comparable services in the community:**

a. MemorialCare Long Beach Medical Center: 2801 Atlantic Avenue, Long Beach, CA 90806. Telephone No.: (562) 933-2000

b. St. Mary Medical Center: 1050 Linden Avenue, Long Beach, CA 90813. Telephone No.: (562) 491-9000

c. Los Alamitos Medical Center: 3751 Katella Ave, Los Alamitos, CA 90720. Telephone No.: (562) 598-1311

d. For Behavioral Health: College Medical Center: 2776 Pacific Avenue, Long Beach, CA 90806. Telephone No.: (562) 997-2000.

Each of these providers participates in the Medicare and Medi-Cal program and serves beneficiaries of the Medicare and Medi-Cal programs.

3. **The addresses and telephone numbers where interested parties may offer comments:**

a. **Health Facility:** MemorialCare Community Medical Center Long Beach, 1720 Termino Avenue, Long Beach, California 90804, Telephone No. (562) 933-9000.

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[1] This number includes 24 licensed beds (10 coronary care and 14 general medical/surgical beds) that are currently in suspense.

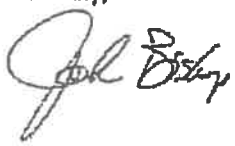
MemorialCare | Long Beach Medical Center
Community Medical Center Long Beach
Miller Children's & Women's
Hospital Long Beach

b. **Parent Entity:** Memorial Health Services, 17360 Brookhurst Street, Fountain Valley, CA, 92704: Telephone No. (714) 378-2900

c. **Chief Executive Officer:** John Bishop, 2801 Atlantic Avenue, Long Beach, CA. 90806. Telephone No. (562) 933-2000.

I am available to answer any questions you may have about the closure and can be reached at (562) 933-1111.

Sincerely,

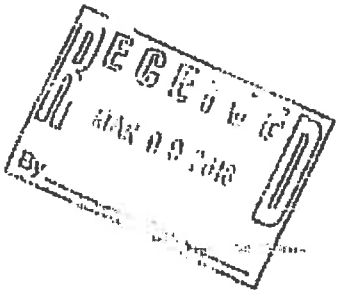


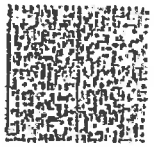
John Bishop
Chief Executive Officer
MemorialCare Community Medical Center Long Beach

cc: Jessica J. Ho, Senior Health Deputy, Supervisor Janice Hahn
Nick Ippolito, Chief of Staff, Supervisor Janice Hahn
Lisa Parker-Willis, RN, BSN, Los Angeles County Department of Public Health
Phyllis Nelson, Associate Administrator, CMCLB
Karen Weinstein, Esq., Assistant General Counsel, MemorialCare

LONG BEACH MEMORIAL
MEMORIALCARE HEALTH SYSTEM

2801 Atlantic Avenue
Long Beach, CA 90806





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Marianne Gausche-Hill, M.D., Medical Director
Los Angeles County EMSA
Los Angeles County Department of Health Services
10100 Pioneer Boulevard, Suite 200
Santa Fe Springs, CA 90670

90670000299 C015

Exhibit II

AGN. NO.

MOTION BY SUPERVISOR JANICE HAHN

March 27, 2018

Community Hospital Long Beach

Community Medical Center of Long Beach (Community Hospital) is located on the eastside of Long Beach. Memorial Care operates the hospital, and the land and buildings on it are owned by the City of Long Beach. As an acute care hospital, it has been serving the dense residential community that directly surrounds it for over 90 years. To say that Community Hospital is a vital part of the Long Beach Community healthcare makeup is an understatement. Based on reported data from 2016, Community Hospital's emergency department had 24,567 patient visits, including 5,637 patients transported by the 9-1-1 system. The hospital offers specialized services through its Sexual Assault Response Team (SART) and psychiatric services. These services, in addition to the Emergency Department and other acute care services would leave a gaping hole in the community's healthcare should they be taken away.

Due to confirmation of significant seismic findings, Memorial Care has reported they cannot meet seismic retrofitting regulations for an acute care hospital. As such, on

-MORE-

	MOTION
SOLIS	_____
RIDLEY-THOMAS	_____
HAHN	_____
BARGER	_____
KUEHL	_____

March 5, 2018, Memorial Care announced their 120-day lease termination notice to the City of Long Beach. Even though Memorial Care cannot continue operations, I want to ensure that the City and all stakeholders have been afforded the opportunity to fully investigate all other options to prevent the closure of this hospital. Under State law, hospitals closing emergency services must provide 90-day notification to the County, the County's Emergency Medical Services Agency (EMS Agency), and to healthcare service plans or other entities under contract with the hospital to service enrollees. Additionally, the EMS Agency must conduct an EMS System Impact Evaluation Study, which shall include at least one public hearing. This Board has designated the Emergency Medical Services Commission as the body to conduct the public hearing. I want to guarantee this hearing takes place as soon as possible to hear from the residents about how the impending closure of Community Hospital will impact them. I also want to allow time for everyone to come up with the necessary solutions. In order to develop these solutions, Assemblymember Patrick O'Donnell has introduced AB 2591, which will extend the seismic retrofitting deadline to 2025. With this legislation, the City and all invested stakeholders in patient care at Community Hospital will have the time they need to transform Community Hospital into its future design.

I, **THEREFORE, MOVE** that the Board of Supervisors:

1. Instruct the Acting Director of Health Services and County Counsel to monitor whether Memorial Care and Community Medical Center of Long Beach comply with all required notifications to the community, health plans, and health plan enrollees;
2. Ensure that the Emergency Medical Services Commission conducts the

required public hearing before April 13, 2018 and that it be held in the City of Long Beach within a 5 mile radius of Community Hospital to ensure the widest possible participation by the residents and healthcare providers in the City of Long Beach and its immediate surrounding area;

3. Instruct the Los Angeles County Emergency Medical Services Agency to accomplish its Impact Evaluation Study by May 15; and

4. Send a five-signature letter to the Los Angeles County State Legislative Delegation and to Governor Edmund G. Brown, Jr. in support of AB 2591 (O'Donnell) and to also request consideration to extend existing seismic compliance deadlines, or provide assistance with meeting such deadlines, to other hospitals given that such rigorous deadlines could otherwise result in the closure of indispensable hospitals and added pressures on underserved communities.

# # #

JH:jb

Exhibit III

Karolyn Fruhwirth

From:	Michael Wilson
Sent:	Tuesday, April 03, 2018 10:01 AM
To:	Cathy Chidester; Karolyn Fruhwirth
Subject:	FW: MEDIA RELEASE: Los Angeles County to Hold Public Hearing on Proposed Closure of Emergency Services at Community Medical Center Long Beach

FYI - Release went out this AM.

From: Los Angeles County Health Services [mailto:DHS@subscriptions.lacounty.gov]
Sent: Tuesday, April 03, 2018 9:51 AM
To: Michael Wilson <micwilson@dhs.lacounty.gov>
Subject: MEDIA RELEASE: Los Angeles County to Hold Public Hearing on Proposed Closure of Emergency Services at Community Medical Center Long Beach

MEDIA RELEASE

FOR IMMEDIATE RELEASE
April 3, 2018

Contact: Cathy Chidester, cchidester@dhs.lacounty.gov
Director of the Emergency Medical Services Agency
Executive Director of the Emergency Medical Services Commission

Los Angeles County to Hold Public Hearing on Proposed Closure of Emergency Services at Community Medical Center Long Beach

The Los Angeles County Department of Health Services' (DHS) Emergency Medical Services Commission (EMSC) will hold a public hearing on the proposed closure of the emergency services at Community Medical Center Long Beach. The hearing will be held on Wednesday, April 11, 2018 from 6:00 - 9:00 pm at the Grand Long Beach Event Center in the Catalina Room located at 4101 East Willow Street, Long Beach, 90815.

Los Angeles County Supervisor Janice Hahn initiated the hearing in a motion, which was approved by the Board of Supervisors. The motion charged DHS and the EMSC to conduct the required public hearing to be held in the City of Long Beach within a five-mile radius of the hospital to ensure the widest possible participation by residents and

healthcare providers in the City of Long Beach and immediately surrounding areas.

Information derived from the hearing along with EMSC recommendations will be submitted to the Board of Supervisors as part of the Impact Evaluation Report.

Persons who wish to testify are asked to notify the EMSC secretary, Denise Watson, at 562-347-1606, no later than 5:00 pm on April 9, 2018.

Los Angeles County Department of Health Services' Emergency Medical Services Commission
10100 Pioneer Boulevard, Suite 200, Santa Fe Springs, CA 90670
(562) 378-1604 FAX (562) 941-5835

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GOVDELIVERY

NOTICE OF PUBLIC HEARING

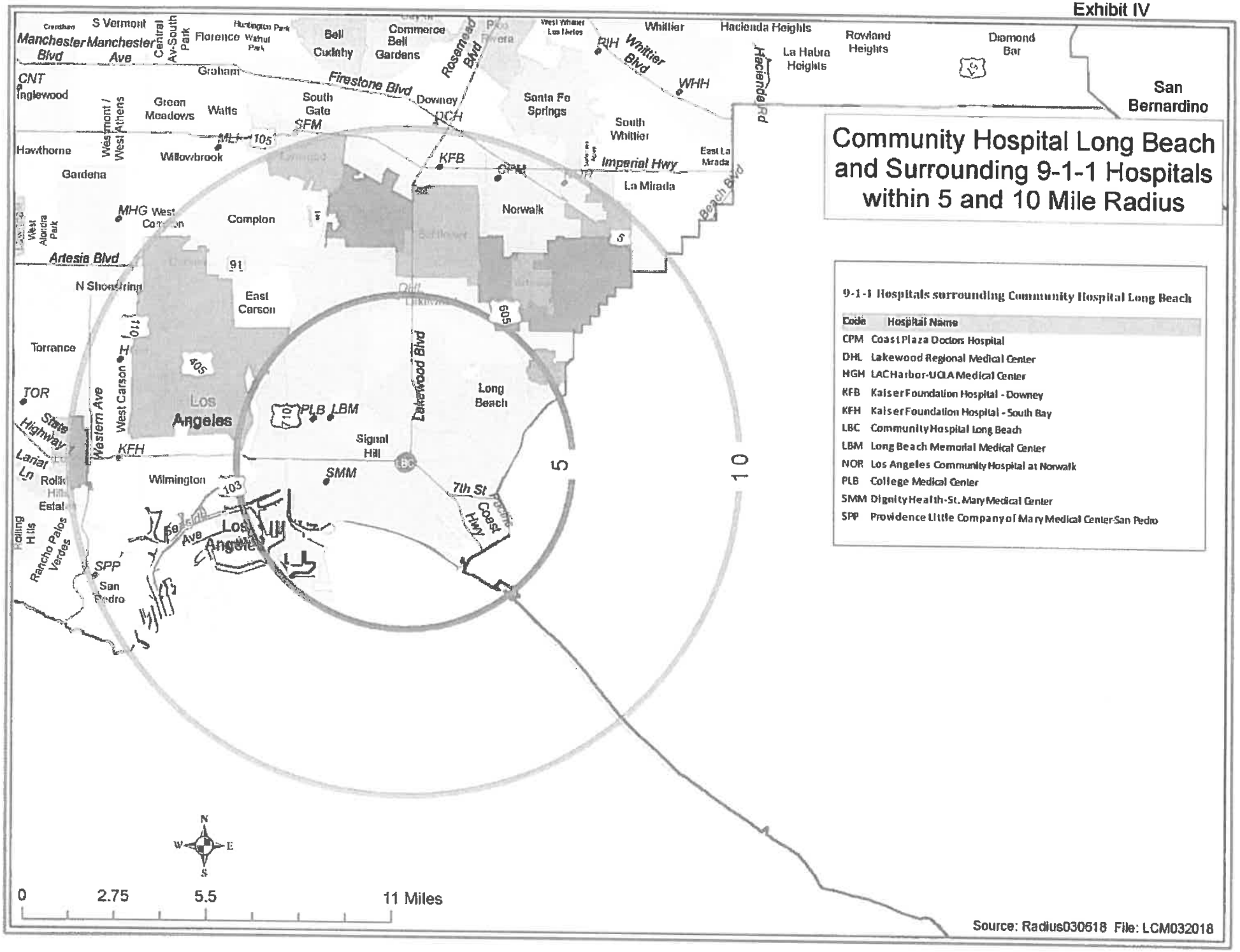
The Los Angeles County Board of Supervisors has requested that the Emergency Medical Services Commission (EMSC) conduct a public hearing in the City of Long Beach to address the planned closure of Community Medical Center Long Beach. This hearing is in response to the March 7, 2018 written notification from Long Beach Medical Center, operator of Community Medical Center Long Beach, located at 1720 Termino Ave, of the intent to eliminate emergency medical services as part of its closure of the entire hospital due to its inability to meet seismic compliance.

As requested by the Board of Supervisors and in compliance with the Health and Safety Code Section 1300, the EMSC has scheduled a Public Hearing as follows:

Date:	Wednesday, April 11, 2018
Time:	6:00 pm – 9:00 pm
Location:	The Grand (Catalina Room) 4101 E. Willow St. Long Beach, CA 90815
Parking:	Free on-site parking
Questions:	Contact the EMS Agency at (562) 347-1500

Exhibit IV

Community Hospital Long Beach and Surrounding 9-1-1 Hospitals within 5 and 10 Mile Radius



9-1-1 Hospitals surrounding Community Hospital Long Beach

Code	Hospital Name
CPM	Coast Plaza Doctors Hospital
DHL	Lakewood Regional Medical Center
HGH	LAC Harbor-UCLA Medical Center
KFB	Kaiser Foundation Hospital - Downey
KFH	Kaiser Foundation Hospital - South Bay
LBC	Community Hospital Long Beach
LBM	Long Beach Memorial Medical Center
NOR	Los Angeles Community Hospital at Norwalk
PLB	College Medical Center
SMM	Dignity Health-St. Mary Medical Center
SPP	Providence Little Company of Mary Medical Center-San Pedro

Source: Radius030618 File: LCM032018

Los Angeles County EMS Report

Exhibit V

Diversion Hours* for Community Hospital of Long Beach and Surrounding 9-1-1 Hospital within 10 Mile Radius

HOSPITAL CODE	2013 total hrs in 2013 = 8784		2014 total hrs in 2014 = 8760			2015 total hrs in 2015 = 8760			2016 total hrs in 2016 = 8784			2017 total hrs in 2017 = 8760		
	Hrs. diverted	% diverted	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year	Hrs. diverted	% diverted	% change from previous year
CPM	6	0.1%	0	0.0%	-100%	4	0.0%	0%	1	0.0%	-75%	2	0.0%	0.0%
DHL	897	10.2%	1359	15.5%	+52%	1174	13.4%	-14%	1424	13.4%	+21%	1382	16.2%	17.5%
HGH	2824	32.1%	1654	18.8%	-41%	2094	23.9%	+27%	1339	15.2%	-36%	1200	13.7%	0.0%
KFB	1262	14.4%	1617	18.4%	+28%	2777	31.7%	+72%	2352	26.8%	-15%	2095	23.9%	-12.3%
KFH	489	5.6%	682	7.8%	+39%	1552	17.7%	+128%	690	7.9%	-56%	395	4.5%	-74.7%
LBC	1131	13%	543	6%	-52%	320	3.7%	-41%	450	5.1%	+41%	680	7.7%	33.8%
LBM	1911	21.8%	1685	19.2%	-12%	1972	22.5%	+17%	2009	22.9%	+2%	2229	25.4%	9.9%
NOR	751	8.5%	1107	12.6%	+47%	1292	14.7%	+17%	2509	28.6%	+94%	1521	17.3%	-65.0%
PLB	781	8.9%	231	2.6%	-70%	710	8.1%	+207%	1161	13.2%	+64%	788	9.0%	-47.3%
SMM	1390	15.8%	2085	23.7%	+50%	959	10.9%	-54%	871	9.9%	-9%	666	7.6%	-30.8%
SPP	154	1.8%	259	2.9%	+68%	354	4.0%	+37%	137	1.6%	-61%	148	1.7%	7.4%

CODE		CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CPM	Coast Plaza Doctors Hospital	DHL	Lakewood Regional Medical Center	HGH	LAC Harbor-UCLA Medical Center
KFB	Kaiser Foundation Hospital - Downey	KFH	Kaiser Foundation Hospital - South Bay	LBC	Community Hospital of Long Beach
LBM	Long Beach Memorial Medical Center	NOR	Los Angeles Community Hospital at Norwalk	PLB	College Medical Center
SMM	Dignity Health - St. Mary Medical Center	SPP	Providence Little Company of Mary - San Pedro		
				*:	Rounded to the closest hour

Exhibit VI

HOSPITAL SERVICES WITHIN 10 MILES OF COMMUNITY HOSPITAL OF LONG BEACH

Licensed Beds	Emergency Dept.	General Acute	Critical Care	Psychiatric	Other Specialty Services
Community Hospital of Long Beach	**21**	**130**	**30**	**28**	**Sexual Assault Response Team (SART)**
Dignity Health – St. Mary Medical Center (3.0 miles)	26	218	47		Trauma Center, Emergency Department Approved for Pediatrics (EDAP), Primary Stroke Center, ST-Elevation Myocardial Infarction Center (SRC)
Long Beach Memorial Medical Center (3.7 miles)	64	309	60		Trauma Center, Pediatric Medical Center, Comprehensive Stroke Center, Emergency Department Approved for Pediatrics (EDAP), ST-Elevation Myocardial Infarction Center (SRC)
College Medical Center (4.0 miles)	7	55	16	37	
Los Alamitos Medical Center (5.1 miles)	20	117**	17	25**	Comprehensive Stroke Center
Lakewood Regional Medical Center (5.7 miles)	22	141	31		ST-Elevation Myocardial Infarction Center (SRC), Primary Stroke Center
Kaiser Foundation Hospital – South Bay (9.2 miles)	44	193	20		Primary Stroke Center
La Palma Intercommunity Hospital (9.4 miles)	10	105	8	16	Emergency Department Approved for Pediatrics (EDAP)
Providence Little Company of Mary – San Pedro (12.1 miles)	16	104	12	25	Primary Stroke Center, Sexual Assault Response Team (SART) Emergency Department Approved for Pediatrics (EDAP)
LAC Harbor-UCLA Medical Center (13.5 miles)	61	276	50	38	Trauma Center, Pediatric Medical Center, ST-Elevation Myocardial Infarction Center (SRC), Emergency Department Approved for Pediatrics (EDAP), Sexual Assault Response Team (SART)
Coast Plaza Doctors Hospital (14.1 miles)	8	110	7		Primary Stroke Center
Kaiser Foundation Hospital – Downey (15.8 miles)	71	182	38		Primary Stroke Center
Los Angeles Community Hospital at Norwalk (16.1 miles)	4	37	6		

** Psychiatric Unit is currently closed and awaiting OSPHD re-licensure as general acute care beds

Mileage determined by driving distance from Google maps

EMERGENCY MEDICAL SERVICES AGENCY