

**CITIZEN POLICE COMPLAINT COMMISSION**  
**2014 AND 2015 ANNUAL REPORT**



## Chairs' Letter

---

It is our privilege and honor to present the Citizen Police Complaint Commission's 2014 and 2015 Annual Report, which provides important information to the community regarding our independent investigations into allegations of police misconduct.

The last two years have been a time of significant transition for the Citizen Police Complaint Commission (CPCC) as we continue to advance the atmosphere of mutual trust and respect between the community and the Long Beach Police Department, ensure greater accountability, and build capacity to review an increased number of cases.

In these past two years, the CPCC has:

- *Increased transparency with additional opportunities for public comment at CPCC meetings.*
- *Increased efficiency through additional staff, technology resources and improvements to notification procedures.*
- *Increased Commissioner training, including tours of the City's jail and other facilities; ride-alongs with police officers; and, more education on policies regarding Use of Force, Laws of Arrest and Racial Profiling.*

CPCC Commissioners are your neighbors, and they are active in the Long Beach community. They are volunteers trained to make findings on allegations of police misconduct after reviewing reports and evidence related to a complaint. Recommended by the City Council and appointed by the Mayor, they represent the rich diversity throughout the city of Long Beach, and are sensitive to issues regarding police-community relations.

After each CPCC meeting, the Commission's findings are submitted to the City Manager, who has the final authority on the findings. This report contains statistics for cases initiated, received, reviewed, and investigated by the CPCC during the 2014 and 2015 calendar years.

We would like to thank the CPCC's Executive Director, Investigators and staff; the office of the City Manager; the City Clerk's Office; the Department of Technology and Innovation; and, the Long Beach Police Department (LBPD), including the Internal Affairs Division for their support. To our fellow Commissioners, we extend our sincere appreciation for your professionalism and honest dialogue. We know you recognize the trust placed in us to be impartial, objective fact finders of allegations of misconduct. You have made this experience extremely rewarding by sharing perspectives that broaden our viewpoints and extend our capacity to serve all people. It has been an honor to work side by side with each of you.

In closing, we thank the Long Beach community for your honest feedback, recommendations and trust. We know that our work is not always easy, but it is necessary.

Sincerely,  
Deborah Holland, 2014 Chair  
Jeff Price, 2015 Chair

## From the Executive Director

---

The Citizen Police Complaint Commission's 2014 and 2015 Annual Report details the work of the CPCC, including complaints received, investigated and closed by the CPCC during the 2014 and 2015 calendar years. As in previous years, the report includes a distinction between the overall CPCC workload, which includes cases from the current and previous years, and the number of new complaints filed by the public each year. The report does not reflect the number of community complaints reported to the LBPB each year.

In recent years in Long Beach and across the nation, communities question and express concern about the actions of police officers. Some call for agencies to establish Civilian Oversight Boards (COB) for law enforcement agencies or to reexamine the existing COB's. While determined to balance accountability and fundamental fairness, the CPCC continues to look internally and externally to grow with the changing roles in law enforcement and with the community's expectation of engagement and transparency.

The past two years have seen necessary investments made into building the capacity of the CPCC to best meet its responsibilities to the community. Recent investments include:

- *Two Investigators, one full-time and one part-time, were added to CPCC staff. This has greatly increased CPCC's overall capacity.*
- *Acquisition of new software, IA Pro, to better handle the CPCC's data management needs and reporting efficiencies.*
- *Change in notification procedures regarding new complaints received by the CPCC and LBPB, which has resulted in the CPCC conducting its investigation parallel to that of Internal Affairs.*
- *Increased community visibility to augment the CPCC's opportunities to apprise the community about the CPCC and its role and responsibilities.*

I thank Mayor Robert Garcia and the City Council for their continued support of the CPCC. I also thank the Commissioners and staff who demonstrate tireless dedication to all aspects of the CPCC; the City Manager; and, the Long Beach Police Department, notably the Internal Affairs Division. The collective professionalism, courtesy, cooperation, and assistance of all involved are appreciated.

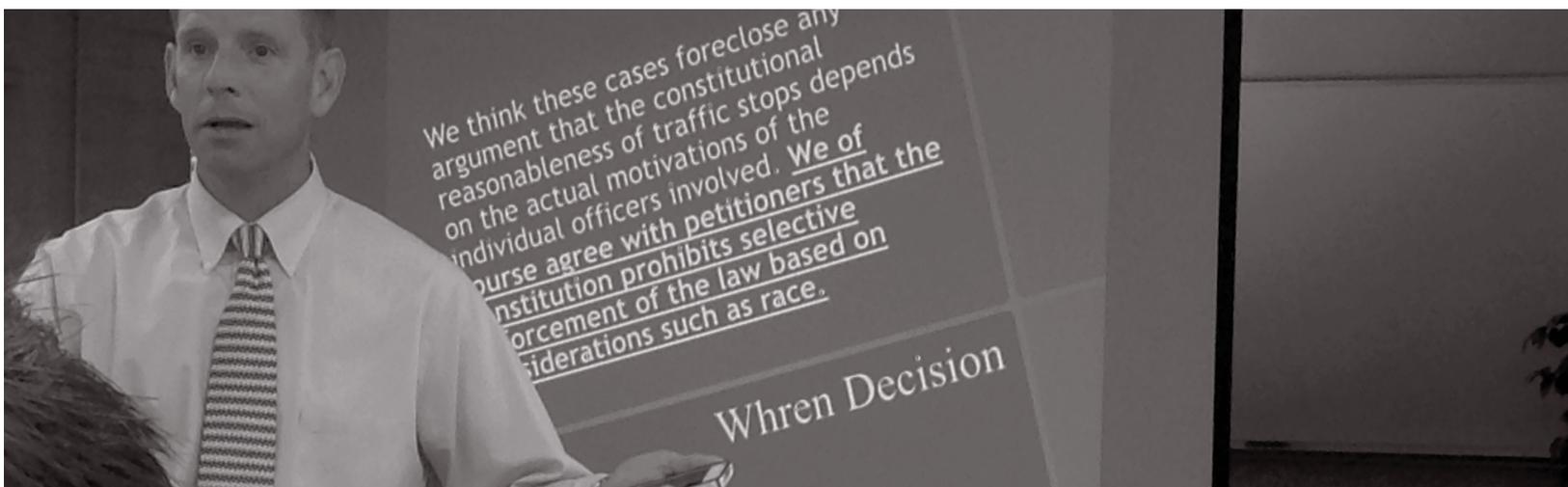
Sincerely,

Anitra Dempsey  
Executive Director

# Table of Contents

	Page
Chairs' Letter.....	2
Executive Director's Letter.....	3
Table of Contents.....	4
About the Citizen Police Complaint Commission (CPCC).....	5
Executive Summary.....	6
Commissioners.....	7-8
Orientation/Training.....	9
Highest Standards of Objectivity.....	10
Policy Recommendations.....	11-12
Improvements.....	13-15
How CPCC Works.....	16-17
Complaint Terms.....	18
Findings and Dispositions.....	19
Staff Information.....	20
Staff Training.....	21
Investigations.....	22-23
Allegations.....	24
Attendance.....	25-28

- Attendance Records of CPCC Commissioners
- CPCC Revised Brochure
- CPCC Complaint Forms



## About the Citizen Police Complaint Commission

---

The CPCC was created by a vote of the people in 1990 to review the service provided by members of the LBPB and independently conduct investigations into allegations of police misconduct with an emphasis on excessive force, false arrest and complaints with racial or sexual overtones.

The mission of the CPCC is to promote an atmosphere of mutual trust and respect between the community and the LBPB, and to ensure that professional police services continue in Long Beach.

The CPCC is a Charter Commission, and has the power to issue subpoenas related to a complaint. The CPCC is neither an advocate for the Complainant nor for police personnel. CPCC findings can result in the accused personnel being disciplined, trained or exonerated. The CPCC refers policy recommendations to the City Manager, who can forward the findings to the LBPB for implementation.

While the Commission does not set policy, its findings have resulted in policies being changed or clarified to best serve the community.

CPCC Meetings: CPCC meetings begin at 6:30 pm on the second Thursday of every month at City Hall, 333 West Ocean Blvd., Long Beach, CA, in the City Council Chambers. Complainants are notified when their cases will be reviewed by the Commission. Community members are welcome to attend the Open Session and can address the Commission during this time. Special meetings that include subject matter presentations or changes in meeting times are posted in compliance with the Brown Act to provide notification to the community.

### Our Guiding Values

---

- *Accountability*
- *Integrity*
- *Respect for all people*
- *Respect for the law and those who serve*
- *Transparency*

# Executive Summary

---

This report reflects the work of the CPCC during the 2014 and 2015 calendar years. Included is the number of complaints received, the findings and the disposition of complaints investigated. In this report, CPCC refers to the work of the overall body, including staff and Commissioners. Commission refers to the work of those appointed to fulfill the duties of the charter.

## CPCC Investigations

---

### 2014

The CPCC investigated 461 allegations from 175 new cases/complaints and 39 cases from previous years. The Commission met 11 times, reviewed 30 cases and rendered findings on 325 allegations, including sustaining one allegation and recommending training on 44 allegations. A total of 232 allegations were closed No Further Action (NFA) due to insufficient evidence, lack of witness cooperation, or staff's recommendation.

### 2015

The CPCC investigated 742 allegations from 287 new cases/complaints and 49 cases from previous years. The Commission met 14 times during 12 regularly scheduled monthly meetings and two special meetings. They reviewed 60 cases and rendered findings on 282 allegations, including sustaining 40 allegations and recommending training on one allegation. A total of 94 allegations were closed No Further Action (NFA) due to insufficient evidence, lack of witness cooperation, or staff's recommendation.



# CPCC Commissioners

---



DISTRICT 1  
B. Terhune Terry Beebe



DISTRICT 2  
Susan Glogovac



DISTRICT 2  
Raul A. Anorve



DISTRICT 3  
David Clement



DISTRICT 4  
Richard Lindemann



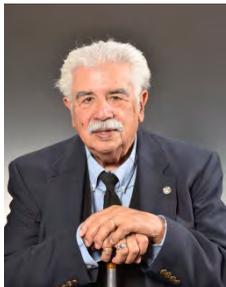
DISTRICT 5  
Deborah Holland



DISTRICT 5  
Alvaro Castillo



DISTRICT 6  
Alma Campos



DISTRICT 6  
Jose M. Flores



DISTRICT 7  
Charlotte Roush



DISTRICT 8  
Josephina Castellanos



DISTRICT 9  
Manuel Walker

## CPCC Commissioners

---



DISTRICT 9  
Crystal Howard Johnson



DISTRICT 7  
and AT-LARGE  
Jeffrey Price



AT-LARGE  
Brian Redar



AT-LARGE  
Suely Saro



AT-LARGE  
Miles Nevin

*Because the 2014 – 2015 Annual Report covers January – December, some Commission seats show two representatives, beginning with the Commissioner who served first in that seat.*

The CPCC is comprised of eleven Commissioners: one representing each council district and two at-large members. Per the City Charter, Commissioners must broadly represent the racial, ethnic, religious, labor, business, age, gender, sexual orientation, and disabled members of the general public.

Commissioners are recommended by City Council members and are appointed by the Mayor. Commissioners must reside in the city of Long Beach and in the district they are appointed to represent throughout their service. At-large Commissioners can live anywhere in the city. Commissioners can serve two, two-year terms.

Commissioners provide a valuable insight into the community's perception of, and experience with, members of the LBPD. To apply to the CPCC, visit [www.longbeach.gov/mayor/action/commissions/](http://www.longbeach.gov/mayor/action/commissions/) or contact your City Council office. Contact the CPCC Executive Director (562) 570-6891 to learn about the specific duties and responsibilities of serving on the CPCC.

Commissioners are required to take and pass a Live Scan criminal background check before serving.

## Orientation

---

Before newly appointed Commissioners can review cases, they are required to complete an orientation process that consists of a thorough overview of applicable laws, CPCC policies and procedures, and LBPB policies, procedures and training bulletins. Specific orientation subjects include, but are not limited to:

- *CPCC Charter, Bylaws, Policies and Procedures;*
- *CPCC values to the community and the City of Long Beach;*
- *CPCC and LBPB IA investigative processes;*
- *Laws and policies about Use of Force, Laws of Arrest and Racial Profiling;*
- *LBPB Training Bulletins;*
- *Public Safety Officer's Procedural Bill of Rights;*
- *Parliamentary Procedures at a Glance;*
- *What to expect during Public Session;*
- *What to expect during Closed/Executive Session; and,*
- *Objectivity Standards.*

Commissioners are required to go on a ride-a-long with the LBPB within 45 days of their appointment and to attend the CPCC's Annual Training.

## Training

---

The CPCC has an Annual Training, usually held at the Long Beach Police Academy, to provide ongoing training on the priorities set by the City Charter: complaints regarding excessive force and false arrest, and complaints with racial or sexual overtones. Specific topics covered during this reporting period are: Use of Force, Racial Profiling, Laws of Arrest, Force Options, Electronic Control Devices, Search and Seizure, and TI Simulator, which allows the Commissioners to participate in "shoot/don't shoot" scenarios. Commissioners ask questions and apply the information to cases they review. Ongoing training occurs in Open Session as needed, with topics such as bias-based policing and use of force.

The Commission Chair, with input from the Vice Chair, sets priorities for the CPCC during his or her term. During this reporting period, the Commission identified the following priorities:

- *Additional training for Commissioners to more fully understand the scope, authority, responsibilities and opportunities for the CPCC;*
- *When possible, consider where the CPCC's and IA's allegations can align to give a clearer analysis of complaints between the two departments;*
- *Provide reports to the Commission and the community on the City Manager's findings;*
- *Consider tracking and reporting on trends, such as bicycle stops and bias-based policing; and,*
- *Update the CPCC's Bylaws and Policies and Procedures regarding hearings.*

## Highest Standard of Objectivity



*CPCC Commissioners and Staff Tour the Emergency Communication and Operation Center*

Commissioners are charged with, and have received training for, remaining objective in all cases they review. Commissioners are diligent about remaining open-minded, and understand their role to ensure the fairest outcome in every case.

The CPCC views objectivity as decisions based on facts and without bias, not decisions solely influenced by personal feelings, interpretations, or prejudice. Commissioners consider alternative viewpoints and all available evidence when deliberating cases, but are prohibited from allowing anything that happens outside the scope of the CPCC's investigation to affect their decision-making, including media reports and information on the Internet.

Commissioners are held to the highest standard of confidentiality, and cannot discuss cases outside the scope of their duties. They are prohibited from conducting their own research and from forming opinions about a case until they have sufficiently reviewed all evidence.

## Policy Recommendations

---

The CPCC refers LBPD policy recommendations to the City Manager. During this reporting period, the Commission requested that the City Manager forward the following policy recommendations to the LBPD:

### **Update policy regarding when the parent or guardian of a juvenile taken into custody is notified of the juvenile's arrest.**

---

When a juvenile was arrested, LBPD officers notified parents or guardians of the arrest within 45 minutes after the juvenile arrived at the Juvenile Facility to be booked. However, there could be a reasonable delay between the time that the police arrested the juvenile and when the juvenile was booked. The Commission relied on the Section 627 (a) of the Welfare and Institution Code, which provides the following:

*"When an officer takes a minor before a probation officer at a juvenile hall or to any other place of confinement pursuant to this article, he shall take immediate steps to notify the minor's parent, guardian, or a responsible relative that such minor is in custody and the place where he is being held."*

The LBPD updated its policies soon after the Commission's recommendation.

### **Clarify traffic laws regarding motorists stopping for a school bus on a multiple-lane highway.**

---

The CPCC is not intended to take the place of judicial processes. One of the allegations in a case before the Commission involved a Complainant who had contact with a police officer, and was issued a citation for not stopping on a four-lane street while a school bus was stopped with red flashing lights on the opposite side of the road.

According to California Vehicle Code Sections 22454(a) and (b), drivers must stop their vehicle for any school bus that is stopped for the purpose of loading or unloading school children and displaying a flashing red light signal and stop signal arm. However, drivers need not stop if the school bus is on the opposite side of a multiple-lane highway (two or more lanes of travel in each direction).

The Commission recommended that clarification be made to the officers, and the LBPD provided a Watch Report to Patrol Officers on this soon after the Commission's recommendations. In addition the Commission suggested that the costs associated with the ticket be reimbursed to the Complainant.

**Review and appropriately update policies pertaining to the arrest, risk assessment of and cultural sensitivity to lesbian, gay, bisexual, transgender and queer (LGBTQ) individuals who are brought to the LBPD jail.**

---

(cont.)

## Policy Recommendations, cont.

---

After reviewing a complaint, the Commission learned that it was the practice of LBPD to house transgender arrestees based on their biological gender. LGBTQ risk assessment criteria was not clear to the Commission, which recommended to the City Manager that the LBPD review and update its policies in this area.

### The LBPD's response states in part:

---

At the direction of the City Manager's Office, Police Department personnel conducted a review of its Jail Division policies regarding the custody of transgender individuals being held in the Long Beach City Jail. It is of the utmost importance to first describe a portion of the Department's Strategic Vision Principles Core Values, which all employees are expected to know and adhere to.

#### Strategic Vision Principles -Core Values

- *Treat people with dignity and respect both internally and externally*
- *Give people a voice by listening*
- *Take the time to explain how we do business and why*
- *Encourage and empower employees to be the best they can be*
- *Everybody matters*

In addition to the above captioned core values statement, per Long Beach Police Department manual section 3.2 [General Responsibilities], employees are expected and required to "treat all persons equally and with fairness regardless of race, ethnicity, creed, sexual orientation, disability or social status." As the Long Beach Police Department works diligently to foster communities of inclusion and belonging, the manual will be updated to include the transgender classification.

With respect to persons being held in custody of the Long Beach City Jail, the Jail Division works to maintain a facility that is professional, safe, and secure in its treatment of all persons in custody or visiting. A vital part of safety and security includes the proper identification and classification of persons in custody. While responding to the many needs of a diverse community, the LBPD strives to properly identify in custody subjects by standard means such as official state or government identification and fingerprints. It is a priority of Jail Division personnel to ensure all arrestees are treated with dignity and respect while safeguarding their well-being.

As a result of this review process, sworn officers and Jail Division personnel will be trained that, where gender identification is a concern, and when appropriate, the question of How Do You Identify Yourself will be asked and considered during all subsequent contact. How persons identify themselves regarding sexual orientation and/or gender identification will assist Jail Division custody personnel in safeguarding that an arrestee's treatment is free from judgment and criticism. This review was a multi-level internal process by LBPD subject-matter experts that included our LGBTQ Department liaison.

# Improvements

---

## Increased Efficiency, Transparency and Accountability

---

The CPCC is constantly striving to learn and evolve to best serve the community. During this reporting period, the CPCC looked internally and externally to ensure that it is complying with City Charter requirements and to review its authority and opportunities to serve and engage the community. To enhance accountability, Commissioners increased training and directed staff to review and recommend updates to bylaws and processes, including hearing procedures.

## Connecting With the Community

---

- *The CPCC enhanced its community presence to increase opportunities to inform the community about the CPCC as a resource.*
- *The CPCC participated in resource fairs, meetings and public forums.*
- *Staff and Commissioners made presentations to students, neighborhood groups and community-based organizations.*
- *The CPCC's general informational brochure was updated with contemporary images and easy-to-read formatting. It is available in four languages – English, Spanish, Khmer and Tagalog – and is fully compliant with the City of Long Beach's Language Access Policy. The community has the option of leaving phone messages in English, Spanish, Khmer and Tagalog on the CPCC's customer service phone number (562) 570-6891.*

When updating its Bylaws and Policies and Procedures, the Commission directed that a meeting be held with staff from the Long Beach Lesbian, Gay, Bisexual, Transgender and Queer (LGBTQ) Center to ensure the recommended language pertaining to allegations of sexual overtones is appropriately inclusive.

## More Timely Notification of New Complaints Between the CPCC and LBPD Internal Affairs

---

With the cooperation of the LBPD Internal Affairs, the process of notification between the CPCC and the LBPD was dramatically quickened. Now, each party provides notification to each other generally within ten days of receiving a complaint. Shortly after being notified of the new complaint, CPCC Investigators begin their parallel investigation into complaints submitted directly with the LBPD.

In the past, it was not unusual for the CPCC to be notified weeks or months after a complaint was filed with the LBPD. This delay led to an incongruence in the number of cases each department reported annually.

The benefits of the more timely notification are:

- *Those who file complaints are contacted by the CPCC soon after the complaint is filed;*
- *Field investigations are more productive; and,*
- *There is less discrepancy between the number of complaints the two departments report each year.*

(cont.)

## Improvements cont.

---

### Second Open Session for Public Comment

---

After a Closed Session, the public now has an additional opportunity to address the Commission on non-agenda items.

### Investment in Human Resources

---

During this reporting period, two Investigators – one full-time and one part-time – were added to the CPCC staff, increasing CPCC’s capacity to contact involved parties, conduct field investigations and proactively share CPCC resources with the community.

### Complainant Confidentiality

---

Prior to 2014, the CPCC included the Complainant’s name to identify cases on monthly meeting agendas, which are publicly available documents. In 2014, the Commissioners considered that, for various reasons, Complainants may not want the community to know that they filed a complaint against a police officer. The Commission decided to give Complainants similar protection afforded to police officers and removed the Complainant’s name from public documents, including the meeting agenda. The CPCC firmly believes that this change best serves all who trust it to handle sensitive information and to conduct the best investigation possible.

### Investment in Technology

---

A new software system was acquired to better handle CPCC’s data management needs, which will ultimately lead to improved reporting and the ability to track key trends, including police officers who receive multiple complaints in one year. The CPCC also implemented green processes and installed new, energy efficient equipment.

### Increased Trainings

---

- *Additional training regarding Bias-Based Policing by the California Conference for Equality and Justice (CCEJ) and the LCPD.*
- *Additional education on policies regarding Use of Force, Laws of Arrest and Racial Profiling.*
- *Additional ride-alongs with police officers.*
- *Tours of the City jail and other facilities.*

(cont.)

## Improvements cont.

---

### Considerations for the Executive Director to Recommend Closed Cases

---

With the addition of staff, and to allow the Commission to see more cases, the criteria for the Executive Director to recommend cases with a No Further Action (NFA) disposition was changed to:

- *Insufficient information.*
- *Lack of witness cooperation.*
- *Staff recommendation.*

Prior to 2014, the authorized criteria for the Executive Director to recommend cases be closed with an NFA disposition included:

- *The accused was never an employee of the LBPd.*
- *The complaint was deemed to have “judicial review,” such as a disputed parking citation.*
- *The facts and information were insufficient to permit resolution or warrant further investigation.*
- *The complainant retracted the allegation(s).*
- *The actions of the officer regarding the allegation(s) were legal, necessary and proper under the circumstances.*
- *CPCC staff concurred with LBPd’s recommendation of “service” or additional training.*

### Challenges

---

The number of cases presented to the Commission each month increased, resulting in a longer Closed Session. Deliberations generally doubled from two hours to four hours per meeting. During this reporting period, the Commission began reconvening in a second Open Session to report its vote. While this allows the public another opportunity to engage the Commission each month, it also extends the time commitment and cost of support resources from the City Clerk’s Office, City Hall Security and the Department of Technology and Innovation.

Data migration issues continue to be addressed to ensure consistency of data reporting from year to year, and to incorporate the Commission’s recommendation to efficiently and responsibly report on trends.



# How the CPCC Works

---

## Filing a Complaint



- *The City Charter requires that complaints against members of the LBPD be also investigated by the CPCC.*
- *Complaints can be filed in person, by phone, email, complaint form or letter.*
- *Complaint forms are available in English, Spanish, Khmer and Tagalog.*

## Processing the Complaint



- *The CPCC and the LBPD notify each other of new cases generally within ten days of receiving the complaint.*
- *An Investigator is assigned the case.*
- *The Complainant receives a letter with the case number and contact information for the assigned Investigator.*

## Independent Parallel Investigation



- *Subpoenas are issued for relevant documents.*
- *The investigator reviews reports, interviews witnesses and conducts field investigations to collect information relevant to the allegations.*
- *A brief is prepared for the Commissioners, or the case is recommended to be closed with NFA.*

## Cases to the Commission



- *Commissioners review the brief and render findings on allegations in Closed Session.*
- *The City Manager reviews both the Commission and IA findings, and provides the final disposition to the complainant in writing.*
- *The City Manager can decide to forward the Commission's recommendations to the Police Chief for implementation.*
- *The Complainant is notified of the City Manager's findings by mail, generally three weeks after the CPCC meeting.*

## Filing a Complaint

---

You can file a complaint if you believe that a member of the LBPB has done something wrong. Call (562) 570-6891, mail a complaint form, send an email, or file a complaint in person at the CPCC office, 333 West Ocean Boulevard, 13th Floor, Long Beach, CA, 90802. Business hours are Monday through Friday, 8:30 a.m. to 4:30 p.m. Appointments are recommended, but not required. Complaints can be made anonymously. Complaint forms are available in person and on-line ([www.long-beach.gov/cpcc](http://www.long-beach.gov/cpcc)) in English, Khmer, Spanish, and Tagalog.

It is recommended that the complaint be filed soon after the incident occurs. In general, complaints can be filed directly with the CPCC within one year of the date of the incident or with the LBPB at any time. The CPCC should review all citizen complaints initiated with the LBPB.

To expedite the processing and investigation of complaints, provide as much information as possible regarding the allegations, including witness names, photos, recordings, and other physical evidence that is available.

Third party complaints will be investigated if sufficient information is available. All complaints remain on file for the statutory time period and can be considered when evaluating overall police-community relations.

## The Investigative Process

---

Complaints/cases are assigned to an Investigator who reviews reports, interviews witnesses, and conducts field investigations to collect information relevant to the case. The complaint and the investigative data are submitted to Commissioners for review prior to the monthly meeting.

## CPCC Executive Session, Second Open Session and Report on Commission's Vote

---

During the monthly CPCC meeting, the Commission takes a recess from Open Session and reconvenes in Executive/Closed Session to discuss the cases and to recommend findings on each allegation. The Commission then reconvenes in Open Session to report their vote on each allegation without violating confidentiality requirements. Because each complaint is a personnel matter, the public is not allowed to attend the Executive/Closed Session.

The Commission's findings are submitted to the City Manager, who reviews both the Commission and LBPB findings. The City Manager provides the final disposition to the Complainant in writing.

# Citizen Police Complaint Commission Terms

---

**ALLEGATION:** a claim or assertion that an LBPB employee has done something illegal or wrong.

**BRIEF:** the compilation of information pertaining to a complaint, including statements, photos, reports and other evidence.

**CASE:** a complaint requiring investigation or action.

**CLOSED OR EXECUTIVE SESSION:** as part of a regular or special meeting, the restricted and/or confidential deliberation on allegations of misconduct concerning LBPB employees.

**COMPLAINT:** an allegation against an LBPB employee.

**COMPLAINANT:** the person who files a complaint.

**COMMISSION:** the Long Beach community members appointed to serve on the CPCC.

**CPCC:** Commissioners and staff.

**DISPOSITION:** the final finding for a case.

**FINDINGS:** the determination of each allegation.

**OPEN OR PUBLIC SESSION:** the part of a regular or special meeting where the Commission conducts business that is not restricted from being openly discussed.



## Findings and Dispositions

---

**EXONERATED:** The investigation indicates the alleged act did occur, but the actions taken were justified, lawful and proper.

**NOT SUSTAINED:** The investigation fails to disclose sufficient evidence to prove or disprove the alleged act. By way of example, the officer(s) deny the allegation and there are no independent or unbiased witnesses to support the complainant's allegation.

**OTHER/TRAINING:** The investigation indicates the alleged act occurred, but fails to rise to the level of misconduct and would be most appropriately handled by training or other means.

**RECEIVE AND FILE:** When information is received which, on its face, does not establish misconduct, it is received and filed. The case may be reopened if further information or evidence is submitted within a year of the department's discovery of the alleged act.

**RE-INVESTIGATE:** When new information comes to the attention of the CPCC or Commissioners, or additional witnesses have been identified and were not interviewed during the initial investigation, the case could be classified as "Re-Investigate."

**SUSTAINED:** The investigation indicates, by a preponderance of evidence, that the alleged act occurred and said act constitutes misconduct.

**UNFOUNDED:** The investigation indicates the alleged act did not occur. By way of example, there is no information or evidence that supports the allegation, the complainant has been found to be untruthful, or the individual named in the complaint was not involved.

**NO FURTHER ACTION (NFA):** The disposition for cases closed, as recommended by the Executive Director, according to the criteria provided by the Commission. NFA complaints can be re-evaluated or appealed to the full CPCC if new information related to the original concern is found within one year of the complaint. Like all complaints, NFA cases remain on file for the statutory period and may be considered when evaluating overall community/police relations.



## Staff Information

---

### OFFICE OF THE CITY MANAGER

**Thomas Modica, Assistant**  
City Manager

**Patrick H. West**  
City Manager

**Arturo M. Sanchez**  
Deputy City Manager

**Anitra Dempsey**  
Executive Director  
562.570.6892  
Anitra.Dempsey@longbeach.gov

**Celenia Perez**  
Special Investigator  
562.570.6405  
Celenia.Perez@longbeach.gov

**Natasha Meyers**  
Special Investigator  
562.570.7610  
Natash.Meyers@longbeach.gov

## Staff Training

---

The CPCC is a member of the Association of Workplace Investigators and the National Association for the Civilian Oversight of Law Enforcement. Throughout the year, staff receives certified training to meet the standards of basic investigations. To ensure compliance with the City Charter, foundational training topics include, but are not limited to Laws of Arrest, Public Safety Officer's Procedural Bill of Rights, Racial Profiling and Use of Force/Force Options.

During this reporting period, staff received training in the following areas:

---

Provided by the National Association for Civilian Oversight of Law Enforcement (NACOLE)

- *Strategies for Conducting Oversight Investigations at a Systemic Level*
- *Assessing the Credibility of Witnesses*
- *Conducting Effective Interviews*
- *Evaluating the Statements of Complainants, Witnesses and Officers*
- *Civilian Oversight and Community Participation*
- *Provided by the California Defense Investigators Association (DIA)*
- *Deconstructing Police Reports*
- *Use of Force and Arrest Procedures*
- *Dealing with Difficult Witnesses*
- *Documentation and Evidence Collection*

Provided by I-Sight, an online resource for investigators

- *Writing Effective Investigation Reports*
- *Handling Ethical Issues in Investigations*
- *Elicitation Techniques: How to Get the Information You Need in Investigation Interviews*
- *Investigating Online: Conducting Pre-Interview Research*
- *10 Leadership Strategies for Investigators*
- *Ethical Investigation Interviews: The Peace Model*
- *"Tone from the Top, Bottom and Everywhere in Between"*

Provided by the Association of Workplace Investigators

- *Workplace Investigations Basic Seminar*

Provided by the City of Long Beach

- *Language Access Policy, Interpretation Training, Minors as Interpreters*
- *Language Access Policy, Interpretation Training, Techniques and Ethics*

Provided by Leibert, Cassidy, Whitmore

- *The Public's Right to Know Vs. Public Safety Officer Privacy Rights*

## 2014- 2015 Investigations

Several factors contribute to the number of complaints filed each year, including public awareness of the CPCC and its function, police conduct toward the public, media focus, and community concerns.

A complaint/case can contain one or several allegations with one or several accused officers. If there is more than one officer accused in an allegation, the total number of allegations includes findings for all accused officers. For example, if three officers are accused of excessive use of force in one incident, the CPCC renders findings on each officer.

### 2014

The CPCC investigated 461 allegations from 175 new and 39 cases from previous years.

The Commission met 11 times, reviewed 30 cases and closed 325 allegations, sustaining 12 allegations and recommending training on 44 allegations.

**The total number of cases closed was 150 with 325 allegations.**

<b>Exonerated:</b>	1	<b>Sustained Allegations</b>
<b>No Further Action:</b>	232	Use of force
<b>Not sustained:</b>	45	Unbecoming Conduct
<b>Receive and File:</b>	1	
<b>Sustained:</b>	12	<b>Training Allegations</b>
<b>Training:</b>	44	Unbecoming conduct
<b>Unfounded:</b>	1	Use of Force
		Profanity
		Improper entry
		Failure to investigate

2014	Gender Of Complainant
<b>Asian</b>	<b>4</b>
Female	3
Male	1
<b>Black</b>	<b>65</b>
Female	21
Male	44
<b>Hispanic</b>	<b>35</b>
Female	13
Male	22
<b>Native American</b>	<b>1</b>
Male	1
<b>Other</b>	<b>4</b>
Female	1
Male	3
<b>Unknown</b>	<b>33</b>
Female	18
Male	15
<b>White</b>	<b>43</b>
Female	15
Male	28
<b>Total</b>	<b>185</b>

### Race/Ethnicity and Gender

Identifying one's race/ethnicity and gender are optional when filing a complaint. Because some cases have more than one complainant, the total number of people listed may differ from the total number of cases.

## 2015

With the change in procedures regarding when notification of new complaints is provided to and from the CPCC and LBPD, the CPCC received more complaints in 2015 than it did in the previous year. The increase does not necessarily reflect an increase in community concern during this year.

The CPCC investigated 742 allegations from 287 new cases and 49 cases from previous years.

The Commission met 14 times, including 12 monthly meetings and two special meetings. It reviewed 62 cases and rendered findings on 282 allegations, sustaining 40 allegations and recommending training on one allegation.

**The total number of cases closed was 176 with 282 allegations.**

<b>Exonerated:</b>	29	<b>Sustained Alegations</b>
<b>No Further Action:</b>	94	Use of force
<b>Not sustained:</b>	32	Profanity
<b>Receive and File:</b>	58	Failure to Take Action
<b>Sustained:</b>	40	Improper Arrest
<b>Training:</b>	1	Intimidation
<b>Unfounded:</b>	28	Misuse of Authority
		<b>Training Allegation</b>
		Harrassment

### Race/Ethnicity and Gender

Identifying one's race/ethnicity and gender are optional when filing a complaint. Because some cases have more than one complainant, the total number of people listed may differ from the total number of cases.

2015	Gender Of Complainant
<b>Asian</b>	<b>2</b>
Female	1
Male	1
<b>Black</b>	<b>113</b>
Female	31
Male	82
<b>Hispanic</b>	<b>65</b>
Female	19
Male	46
<b>Native American</b>	<b>3</b>
Male	3
<b>Other</b>	<b>9</b>
Female	3
Male	6
<b>Unknown</b>	<b>37</b>
Female	24
Male	13
<b>White</b>	<b>78</b>
Female	25
Male	53
<b>Total</b>	<b>307</b>

# Historical Comparisons Allegations

CATEGORY	2010	2011	2012	2013	2014	2015	2014%	2015%
Bias-Based Policing	*	*	*	*	2	17	0.43%	2.29%
Discourteous	48	16	8	7	0	2	0.00%	0.27%
Discourteous Remark	9	10	6	2	0	0	0.00%	0.00%
Dishonest	29	22	23	17	11	20	2.39%	2.70%
Fail to Book Evidence	1	3	0	0	2	4	0.43%	0.54%
Fail to Care for Property	21	23	16	11	15	39	3.25%	5.26%
Fail to Investigate	23	17	11	21	18	41	3.90%	5.53%
Fail to Take Action	12	29	27	23	5	25	1.08%	3.37%
Fail to Take Report	13	9	19	11	7	24	1.52%	3.23%
Gender Bias	1	1	1	0	0	0	0.00%	0.00%
Harassment	23	14	20	26	13	19	2.82%	2.56%
Harassment / Physical	10	7	5	0	0	0	0.00%	0.00%
Harassment / Sexual	0	0	3	0	0	0	0.00%	0.00%
Harassment / Verbal	1	7	9	5	0	0	0.00%	0.00%
Improper Arrest	23	4	22	7	10	19	2.17%	2.56%
Improper Detention	11	11	9	5	7	9	1.52%	1.21%
Improper Entry	5	11	4	8	6	14	1.30%	1.89%
Improper Search					2	18	0.43%	2.43%
Improper Remark	16	3	7	1	0	0	0.00%	0.00%
Intimidation	8	3	4	7	3	6	0.65%	0.81%
Misappropriation of Property	11	6	25	27	10	19	2.17%	2.56%
Misuse of Authority	5	9	13	10	7	14	1.52%	1.89%
Pending	1	0	28	1	0	0	0.00%	0.00%
Personal Search	6	5	7	7	1	1	0.22%	0.13%
Profanity	42	19	23	15	12	14	2.60%	1.89%
Racial Bias	10	11	9	7	2	8	0.43%	1.08%
Racial Profiling	31	12	28	22	13	1	2.82%	0.13%
Racial Remark	6	4	9	0	0	1	0.00%	0.13%
Residence Search	6	4	1	4	2	0	0.43%	0.00%
Sexual Misconduct	0	3	0	1	0	0	0.00%	0.00%
Sexual Remark	0	1	0	1	0	0	0.00%	0.00%
Unauthorized Tactics	4	0	0	0	0	0	0.00%	0.00%
Unbecoming Conduct	107	104	191	151	226	282	49.02%	38.01%
Use of Force	147	109	151	91	79	145	17.14%	19.54%
Vehicle Search	9	2	3	0	7	0	1.52%	0.00%
<b>Number of Allegations Filed</b>	<b>639</b>	<b>479</b>	<b>654</b>	<b>488</b>	<b>461</b>	<b>742</b>	<b>100.00%</b>	<b>100.00%</b>

# Attendance Record - January - June 2014

Meetings: 2nd Thursday of every month, beginning at 6:30 P.M.  
 Council Chambers, 333 West Ocean Blvd., Long Beach, CA  
 CHAIR: Deborah Holland (7/13 - 6/14)

Commissioner (District)	Jan	Feb	Mar	April	May	June
<b>Beebe, Terry (1)</b> Appt. 5/20/14						P
<b>Glogovac, Susan (2)</b> Appt.7/7/12 / Resigned 1/2014	P	R	R	Dark	R	R
<b>Añorve, Raúl (2)</b> Appt.4/1/14 Interim Term 4/2014 - 6/2014					*	P
<b>McGilton-McGlamery, Rick +(3)</b> Termed 6/2013	Ex	P	P	Dark		
<b>Clement, David (3)</b> Appt. 4/1/14					*	Ex
Vacant (4)						
<b>Holland, Debbie (5)</b> Appt.10/2011	P	P	P	Dark	P	P
Vacant (6)						
<b>Roush, Charlotte (7)</b> Appt. 7/10	P	P	P	Dark	P	P
<b>Josie Castellanos (8)</b> Appt. 7/9/13	P	P	Ex	Dark	Ex	P
<b>Walker, Manuel (9)</b> Appt. 7/12	P	P	P	Dark	P	P
<b>Jeffrey Price (At Large)</b> Appt. 7/12	P	P	P	Dark	Ex	P
<b>Brian Redar (At Large)</b> Appt. 7/12	P	P	P	Dark	P	P

<b>P</b> Present	<b>A</b> Absent	<b>EX</b> Excused Absence	 Non Commission
<b>R</b> Resigned	<b>DARK</b> No Meeting	<b>X</b> Early Departure	 Vacant
<b>*</b> Pending	<b>+</b> Term Extended	<b>DARK / NQ</b> No Meeting / No Quroum	 Termed out

# Attendance Record - July - December 2014

Meetings: 2nd Thursday of every month, beginning at 6:30 P.M.  
 Council Chambers, 333 West Ocean Blvd., Long Beach, CA  
 Chair: Jeffrey Price (7/14-6/15)

Commissioner (District)	July	Aug	Sept	Oct	Nov	Dec
<b>Beebe, Terry (1)</b> Appt. 5/20/14	Ex	P	P	P	P	P
<b>Añorve, Raúl (2)</b> Appt.4/1/14 Interim Term 4/2014 - 6/2014	P	P	Ex	Ex	Ex	P
<b>Clement, David (3)</b> Appt. 4/14	P	P	P	P	P	P
<b>Vacant (4)</b>						
<b>Holland, Debbie (5)</b> Appt.10/2011	P	P	P	P	P	Ex
<b>Campos, Alma (6)</b> Appt. 10/21/14				*	P	P
<b>Roush, Charlotte (7)</b> Appt. 7/10	P	P	P	Ex	P	P
<b>Josie Castellanos (8)</b> Appt. 7/9/13	P	Ex	P	P	P	Ex
<b>Walker, Manuel (9)</b> Appt. 7/12	P	P	P	R	R	R
<b>Howard-Johnson, Crystal (9)</b> Appt. 10/14				*	P	Ex
<b>Jeffrey Price (At Large)</b> Appt. 7/12	P	P	P	P	P	P
<b>Brian Redar (At Large)</b> Appt. 7/12	P	P	P	P	P	P

- |                   |                        |   |  |
|-------------------|------------------------|---|--|
| <b>P</b> Present  | <b>A</b> Absent        | <b>EX</b> Excused Absence               |  Non Commission |
| <b>R</b> Resigned | <b>DARK</b> No Meeting | <b>X</b> Early Departure                |  Vacant         |
| <b>*</b> Pending  | <b>+</b> Term Extended | <b>DARK / NQ</b> No Meeting / No Quroum |  Termed out     |

# Attendance Record - January – June 2015

Meetings: 2<sup>nd</sup> Thursday of every month, beginning at 6:30 P.M.  
 Council Chambers, 333 West Ocean Blvd., Long Beach, CA  
 CHAIR: Jeffrey Price (7/14 – 6/15)

Commissioner (District)	Jan	Feb	Mar	Mar SPECIAL	April	May	June
<b>Beebe, Terry (1)</b> Appt. 5/20/14	Ex	P	P	P	P	P	P
<b>Añorve, Raúl (2)</b> Appt.4/1/14 Interim Term 4/2014 – 6/2014	P	P	Ex	P	P	Ex	P
<b>Clement, David (3)</b> Appt. 4/14	P	P	P		P	P	P
<b>Vacant (4)</b>							
<b>Holland, Debbie (5)</b> Appt.10/2011	P	P	P	Ex	P	P	P
<b>Campos, Alma (6)</b> Appt. 10/21/14	Ex	Ex	P	P	Ex	P	
<b>Roush, Charlotte (7)</b> Appt. 7/10	P	P	P		Ex	Ex	P
<b>Josie Castellanos (8)</b> Appt. 7/9/13	P	P	P	P	P	P	Ex
<b>Howard-Johnson, Crystal (9)</b> Appt. 10/14	P	P	P	P	P	P	Ex
<b>Jeffrey Price (At Large)</b> Appt. 7/12	P	P	Ex	Ex	P	P	P
<b>Brian Redar (At Large)</b> Appt. 7/12	Ex	P	P	P	P	Ex	Ex

- |                   |                        |   |  |
|-------------------|------------------------|---|--|
| <b>P</b> Present  | <b>A</b> Absent        | <b>EX</b> Excused Absence               |  Non Commission |
| <b>R</b> Resigned | <b>DARK</b> No Meeting | <b>X</b> Early Departure                |  Vacant         |
| <b>*</b> Pending  | <b>+</b> Term Extended | <b>DARK / NQ</b> No Meeting / No Quorum |  Termed out     |

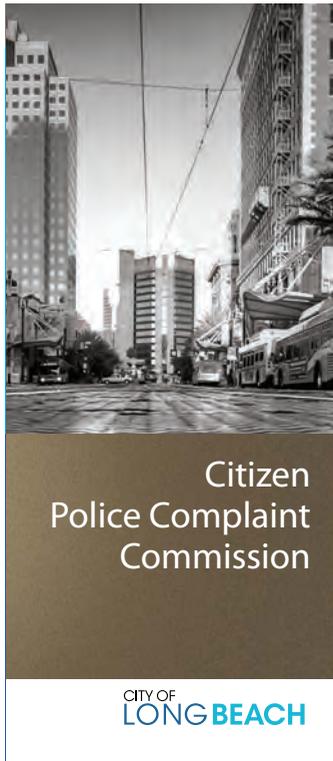
# Attendance Record - July - December 2015

Meetings: 2nd Thursday of every month, beginning at 6:30 P.M.  
Council Chambers, 333 West Ocean Blvd., Long Beach, CA

Commissioner (District)	July	Aug	Sep	Oct	Nov	Dec 3	Dec 10
<b>Beebe, Terry (1)</b> Appt. 5/20/14	Ex	P	P	P	P	Ex	P
<b>Añorve, Raúl (2)</b> Appt.4/1/14 Interim Term 4/2014 - 6/2014	Ex	P	Ex	Ex	P	P	P
<b>Clement, David (3)</b> Appt. 4/14	P	P	P	P	Ex	P	P
<b>Richard Lindemann (4)</b> Appt. 8/11/15				P	P	Ex	A
<b>Holland, Debbie (5)</b> Appt.10/2011	P	P					
<b>Castillo, Alvaro (5)</b> Appt. 8/11/15		*	*	P	Ex	P	P
<b>Flores, Jose (6)</b> Appt. 8/11/15		P	P	P	P	P	Ex
<b>Roush, Charlotte (7)</b> Appt. 7/10	P	P	P				
<b>Jeffrey Price (7)</b> Appt. 8/11/15	*	P	Ex	Ex	Ex	P	P
<b>Josie Castellanos (8)</b> Appt. 7/9/13	P	P	Ex	Ex	P	P	P
<b>Howard-Johnson, Crystal (9)</b> Appt. 10/14	P	P	P	Ex	Ex	P	P
<b>Brian Redar (At Large)</b> Appt. 7/12	X	X	X	X	X	X	X
<b>Saro, Suely (At Large)</b> Appt. 8/15	X	P	P	P	Ex	P	P
<b>Jeffrey Price (At Large)</b> Appt. 7/12	P	X	X	X	X	X	X
<b>Nevin, Miles (At Large)</b> Appt. 8/15		P	P	Ex	P	Ex	P

<b>P</b> Present	<b>A</b> Absent	<b>EX</b> Excused Absence	 Non Commission
<b>R</b> Resigned	<b>DARK</b> No Meeting	<b>X</b> Early Departure	 Vacant
<b>*</b> Pending	<b>+</b> Term Extended	<b>DARK / NQ</b> No Meeting / No Quroum	 Termed out

# CPCC Information Brochures



## MISSION

The Citizen Police Complaint Commission (CPCC) was created by a vote of the people to independently investigate allegations of police misconduct with emphasis on excessive force, false arrest and complaints of racial or sexual overtones.

The mission of the CPCC is to promote an atmosphere of mutual trust and respect between the community and the Long Beach Police Department, and to ensure that professional police services continue in Long Beach.

## WHO MAY FILE

Anyone who believes that there has been misconduct by a Long Beach Police Department employee, may file a complaint. The CPCC may not conduct investigations of other law enforcement agencies.

## HOW TO FILE

A complaint can be made in person, by telephone, by mail, by email, or by a person not directly involved in the incident. Complaints can also be made anonymously. A formal complaint is required to initiate an investigation. The complainant will be personally contacted by a CPCC investigator to gain additional facts and incident information. Third party complaints will be reviewed and investigated, if sufficient information is available. The Commission adheres to all applicable laws when processing and investigating allegations of misconduct by police personnel.

## WHO SERVES ON THE COMMISSION?

Commissioners are nominated by members of the City Council and are appointed by the Mayor to represent the rich diversity of the city. The Commission is comprised of 11 volunteer members, nine representing each council district and two at-large. They are chosen because of their sensitivity to the concerns of the commu-

nity, and receive extensive and ongoing training in the laws, policies and practices of the Police Department. They are kept informed of the latest court decisions and community perceptions. Commissioners are eligible to serve two, two-year terms.

## COMMISSION MEETINGS

The CPCC meets on the second Thursday of each month in the City Council Chamber, 333 West Ocean Boulevard. The meeting begins promptly at 6:30 p.m. and is open to the public. To address the Commission, arrive 15 minutes early and complete a speaker's card, which can be obtained from the attending City Clerk Specialist.

Cases are discussed in Executive Session, which is closed to the public under authority of the Brown Act.

## CITIZEN POLICE COMPLAINT COMMISSIONERS AND STAFF



Miles Nevin



Raul A. Anorve



Crystal Howard-Johnson



Richard Lindemann



David Clement



José M. Flores



Celenia Perez



Josephine Castellanos



Suely Saro



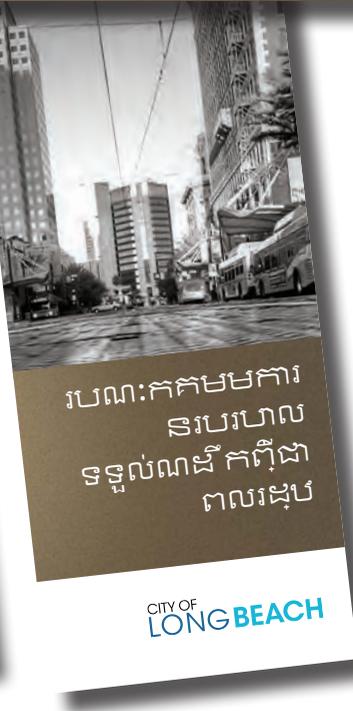
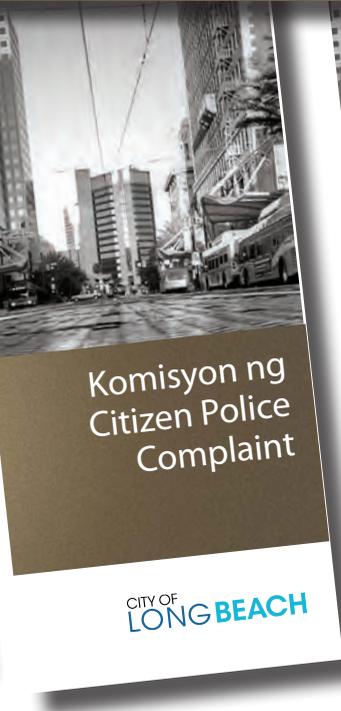
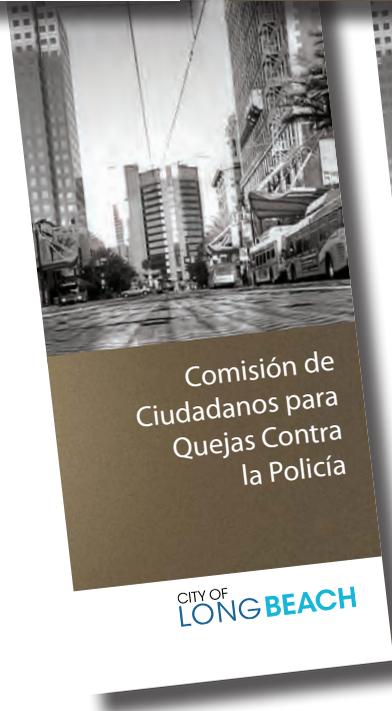
Jeffrey Price



Beekman "Terry" Beebe



Alvaro J. Castillo



# Complaint Forms

**COMPLAINT CONTROL FORM**  
 Citizen Police Complaint Commission  
 Long Beach, CA



**PLEASE PRINT OR TYPE - FILL IN AS COMPLETELY AS POSSIBLE**

NAME		RESIDENCE ADDRESS (INCLUDE CITY, STATE AND ZIP CODE)			
HOME/CELL TELEPHONE		WORK TELEPHONE			
LOCATION OF OCCURRENCE		DATE/TIME OF OCCURRENCE		DATE/TIME REPORTED	
DATE OF BIRTH (Optional)		SEX	ETHNICITY/NATIONAL ORIGIN (Optional)		
WERE YOU ARRESTED?	DATE/TIME	INJURIES TO ANYONE?		VISIBLE INJURIES?	
YES [ ] NO [ ]		YES [ ] NO [ ]		YES [ ] NO [ ]	
OFFICER(S) INVOLVED:		BADGE/ID #	DESCRIPTION OF OFFICER		
NO. 1					
NO. 2					
NO. 3					
WITNESS(ES) (Please give full name(s), work and home addresses, home/cell/work telephone numbers, relative, other party.)					
NO. 1					
NO. 2					
NO. 3					
DESCRIPTION OF INCIDENT: Write a brief paragraph describing the circumstances of the incident. Also provide documentation/photos/recordings that you may have to support your complaint.					
SIGNATURE				DATE SIGNED	

**ទម្រង់បែបបទត្រួតពិនិត្យបណ្តឹង**  
 គណៈកម្មការទទួលបន្ទុកបណ្តឹងប្រឆាំងប្តឹងរបស់ពលរដ្ឋ  
 ឡងប៊ិច (កាលីហ្វ័រញ៉ា)



**សូមអត្តាធារក្រុម ឬរាយបញ្ជូនអក្សរ - បំពេញឱ្យបានសព្វគ្រប់តាមដែលអាចធ្វើទៅបាន**

ឈ្មោះ		អាសយដ្ឋានទីលំនៅ (មានជាអតិថេយ្យ: ផ្លូវ, ផ្ទះ, ផ្ទះបាយ, រោងចក្រ)			
ទូរស័ព្ទនៅផ្ទះ/ការ		ទូរស័ព្ទការងារ/ការ			
ទីកន្លែងកើតមានករណី		កាលបរិច្ឆេទ/ពេលវេលាកើតមានករណី		កាលបរិច្ឆេទ/ពេលវេលាដែលបានរាយការណ៍	
ថ្លៃឧត្តាគ្រោះថ្នាក់ (ប្រសិនបើមាន)		គេទ	ឯកភាព/ដើមកំណើតឯកភាពសាសនា (ប្រសិនបើមាន)		
តើគេបានចាប់ខ្លួនអ្នកឬ?	កាលបរិច្ឆេទ/ពេលវេលា	មានបង្កើតសំណុំរឿងករណីណាមួយ?	មានប្រធានសម្រេចចិត្តអ្វី?	មានបានចេញបទ?	
បាទ/ចាស [ ] ទេ [ ]		បាទ/ចាស [ ] ទេ [ ]	បាទ/ចាស [ ] ទេ [ ]	បាទ/ចាស [ ] ទេ [ ]	
មន្ត្រីប្រតិបត្តិ(ឆ្មោះ)ដែលពាក់ព័ន្ធ:		លេខកូដសម្រាប់/ID #			
លេខរៀងទី 1		លេខកូដប្រយោលសម្រាប់ប្រតិបត្តិ			
លេខរៀងទី 2					
លេខរៀងទី 3					
សាក្សី(ឆ្មោះ) (សូមមេត្តាប្រាប់ឈ្មោះពេញ(ឆ្មោះ), អាសយដ្ឋានកន្លែងធ្វើការ, ផ្ទះ, លេខទូរស័ព្ទនៅផ្ទះ/ការ/កន្លែងធ្វើការ, ទីតាំងទំនងជាការប្រើប្រាស់, ថ្លៃ, ស្នាក់នៅ, ភាគីផ្សេងៗ)					
លេខរៀងទី 1					
លេខរៀងទី 2					
លេខរៀងទី 3					
សរសេរឬបញ្ជាក់បណ្តឹងដោយរួមមានយ៉ាងណាក៏ដោយដែលអ្នកកំពុងប្តឹង ក្រុមប្រឹក្សាប្រតិបត្តិបានធ្វើឱ្យស្ថិតិ ផ្តល់នូវឯកសារបញ្ជាក់/បញ្ជាក់/ខ្សែអាត់សំឡេងដែលអ្នកអាចមានដើម្បីការពារបណ្តឹងរបស់អ្នក។ សូមកុំស្នាក់នៅប្រើប្រាស់ទំព័រនេះ (ត្រង់ករណីចាំបាច់)					
ហត្ថលេខា				ខ្សែទូរស័ព្ទ/ហត្ថលេខា	

# Complaint Forms

Blg. ng CPCC/Imbestigador		<b>FORM NG KONTROL NG REKLAMO KOMISYON NG REKLAMO SA PULIS NG MAMAMAYAN</b> Long Beach, California		Blg. ng LBDP ng Panloob na Gawain	
Pangalan ng File ng Kaso		Address ng Tirahan (isama ang Lungsod, Estado, Zip)			
Telepono sa Tirahan )	Telepono sa Negosyo )	Uri ng Reklamo			
Lokasyon ng Kaganapan		Petsa/Oras ng Kaganapan	Petsa/Oras ng Pag-uulat	Iniulat ni CPCC <input type="checkbox"/> Sulat <input type="checkbox"/>	
Pangalan ng Cross Reference		Petsa ng Kapanganakan (opt)	Kasarian	Lahi/Bansang Pinagmulan (opt)	LBPD <input type="checkbox"/> Telepono <input type="checkbox"/> Iba pa <input type="checkbox"/> Personal na Pakikipag-ugnayan <input type="checkbox"/>
Naaresto? Oo <input type="checkbox"/> Hindi <input type="checkbox"/>		Oras/Petsa	Mga pinsala sa anumang Mga Partido? Oo <input type="checkbox"/> Hindi <input type="checkbox"/>	Mga Nakikitang Pinsala? Oo <input type="checkbox"/> Hindi <input type="checkbox"/>	Mga Nakuhang Larawan Oo <input type="checkbox"/> Hindi <input type="checkbox"/>
Kung Napinsala, itarawan ang mga pinsala					
(Mga) Empleyadong Sangkot Blg. 1 Blg. 2		Tsapa/# ng ID	Paglalarawan		
Mga Saksi (Mga Buong Pangalan, Address, Numero ng Telepono (tirahan/trabaho)) Blg. 1 Blg. 2					
Tinanggap ang Reklamo Ni		Petsa ng Komisyon	Mga Napag-alaman ng Komisyon		

<b>FORMA PARA EL CONTROL DE LAS QUEJAS</b> Comisión de Ciudadanos para las Quejas Contra la Policía Long Beach, CA				
				
<b>FAVOR DE ESCRIBIREN LETRA DE MOLDE O A MÁQUINA-LLENE TODA LA INFORMACIÓN POSIBLE</b>				
NOMBRE COMPLETO		DIRECCIÓN DE RESIDENCIA (INCLUYA LA CIUDAD, EDO. Y CÓDIGO POSTAL)		
TELÉFONO DE SU CASA/CELULAR		TELÉFONO DEL TRABAJO		
LUGAR DONDE OCURRIÓ		FECHA Y HORA EN QUE OCURRIÓ	FECHA/HORA QUE LO REPORTÓ	
FECHA DE NACIMIENTO (Opcional)		SEXO	ORIGEN NACIONAL/ÉTNICO (Opcional)	
¿FUE UD. ARRESTADO? Sí <input type="checkbox"/> NO <input type="checkbox"/>	FECHA/HORA	¿ALGUIÉN SALIÓ LESIONADO? Sí <input type="checkbox"/> NO <input type="checkbox"/>	¿LESIONES VISIBLES? Sí <input type="checkbox"/> NO <input type="checkbox"/>	¿TOMARON FOTOS? Sí <input type="checkbox"/> NO <input type="checkbox"/>
AGENTES(S) IMPLICADOS NO. 1 NO. 2 NO. 3		Nº. DE PLACA DE POLICIA	DESCRIPCIÓN DE AGENTE DE POLICIA	
TESTIGO(S) (Favor dar nombre(s) completo(s), direcciones del trabajo y de casa, nos. de teléfono de casa/celular, relación: Amigo, pariente, otra parte.) NO. 1 NO. 2 NO. 3				
DESCRIPCIÓN DEL INCIDENTE: Escriba un breve párrafo que describa las circunstancias del incidente. Facilite también una copia de cualquier documento/fotos/grabaciones que usted pudiera tener en apoyo de su queja.				
FIRMA				FECHA EN QUE SE FIRMA



**City of Long Beach**  
333 W. Ocean Blvd.  
Long Beach, CA 90802

Visit us at [www.longbeach.gov](http://www.longbeach.gov)

 [facebook.com/CityofLongBeachCA](https://www.facebook.com/CityofLongBeachCA)

 [@LongBeachCity](https://twitter.com/LongBeachCity)

This information is available in alternative format by request at 562.570.6711.

For an electronic version of this document, visit our website at [www.longbeach.gov](http://www.longbeach.gov).