Welcome Messages

Welcome to the 2017 Year in Review, a look back at this year’s major accomplishments in the City of Long Beach. The City continues to improve and provide better, more efficient service to the entire community. Major developments, like the new Civic Center, and increased resources for public safety and improvements to City streets and infrastructure provided through Measure A, are improving lives. This progress is being noticed as recent awards for technology, equality, housing, city planning, and leisure opportunities clearly show. Please take a moment to see how Long Beach moved forward in 2017.

Robert Garcia
Mayor

Quick Stats: 2017

- Average response time to Police Priority Calls is 4.8 minutes, one of the fastest for any large city in the USA
- 935 individuals experiencing homelessness were provided permanent housing
- 90 lane miles of streets rehabilitated
- 15 miles of sidewalk replaced
- 24,000 trees trimmed
- 31,000 potholes filled
- 1.25 million square feet of graffiti abated
- 211,000 calls for service responded to by the Police Department (daily average of 578)
- 71,000 calls for service responded to by the Fire Department (daily average of 195)
- 50,000 building inspections completed
- 11,125 tons of debris that would have gone in the ocean collected by street sweepers
- 58,000 customers served at the Development Services Permit Center
- 3.5 million commercial passengers passed through the Long Beach Airport
- 1.2 million patrons served in libraries, with 1.3 million items checked out
- 452 film permits issued, with a total of 618 production days
- 893,000 youth and teen participant days, and 512,000 senior participant days in Parks, Recreation and Marine Department programs
- 194,000 tons of trash collected
- 9 billion cubic feet of natural gas delivered to residential, commercial, and industrial customers, with 109,000 service orders completed by the Gas & Oil Department
- 31,400 gas and water turn-on orders completed
- 429 homeless encampment cleanups completed in public rights-of-way and City parks/open space
- 22 storefronts (in North and West Long Beach) received a major face-lift through Community Development Block Grant funded Façade Improvement Project
- 11.6 million barrels of oil produced in Long Beach

Patrick H. West
City Manager
AWARDS & DISTINCTIONS

2017 National Medal from the Institute for Museum and Library Services

- 2017 Helen Putnam Award for Excellence for the Long Beach Junior Beach Runners program from the League of California Cities
- Top 10 “Digital City” for the seventh consecutive year, recognizing the City’s outstanding efforts in using technology to serve its residents and businesses
- Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA), for the tenth consecutive year
- Perfect score, plus 10 bonus points, on the Human Rights Campaign Municipal Equality Index (MEI) for Lesbian, Gay, Bisexual, and Transgender (LGBT) inclusion in municipal law and policy
- Top 10 “Leading Fleet Award” for excellence in fleet management from Government Fleet Magazine
- Number 3 in the “Top 10 Best Airports in America: Reader’s Choice Awards 2017” Condé Nast Traveler
- First Place in USA Today/10Best.com Reader’s Choice for Best Airport Dining, for the second consecutive year

National Government Experience Award for the online business portal BizPort from the Center for Digital Government

- Project of the Year (2017) for the Rainbow Bridge at Seaside Way from the American Public Works Association Southern California Chapter

Governor’s Environmental and Economic Leadership Award for “Sustainable Practices, Communities or Facilities” for the Downtown Plan, including successes with the new Civic Center, Mobility Element and LED streetlight conversion
- Award of Excellence winner for Parks, Recreation and Marine’s Be S.A.F.E (Summer Activities in a Friendly Environment) program from the California Park & Recreation Society
- Finalist for “Most Business Friendly Large City in Los Angeles County” from the Los Angeles Economic Development Corporation
- Rosie’s Dog Beach named the best dog beach in the country by People.com
- Special Achievement in GIS (SAG) Award – Received a Special Achievement in GIS (SAG) Award for the City’s innovative approach to Open Data via DataLB
- Gained highest-tier fleet sustainability accreditation from the National Association of Fleet Administrators (NAFA), recognizing Long Beach for its work in alternative and renewable fuels
- California Association of Public Information Officials (CAPIO) Excellence in Communications Award of Merit in the External Publications: Annual Reports category for its annual report trilogy; Downtown Plan Update; The Planning Commission 2017 Year in Review; and the Cultural Heritage Commission 2017 Year in Review
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2017 HELEN PUTNAM AWARD FOR EXCELLENCE for the Long Beach Junior Beach Runners program from the League of California Cities
PUBLIC SAFETY

- 90% of the Emergency Communications Center’s 624,000 calls were answered within 10 seconds
- 78 new Police Officers graduated from the Police Academy, Classes #90 and #91
- 39 new Firefighters graduated from the largest ever Fire Recruit Academy
- Conducted 5,600 food safety inspections in over 2,000 restaurants, markets, food vehicles, and special events
- 100 arrests for gang injunction violations
- 5,200 emergency calls for service were responded to by the Gas & Oil Department
- Approximately 2,500 people attended the 4th Annual READY Long Beach Community Preparedness Expo to better prepare themselves for an earthquake or other disaster
- Fireboat 15, “Vigilance,” a state-of-the-art firefighting vessel, was placed into service in the Port of Long Beach
- Launched “Text to 911” for the hearing and speech-impaired and those in situations where it is too dangerous to dial 9-1-1 for help
- 265 hazardous materials spills were responded to by the Health Department’s Hazardous Materials unit
- Seized 5,100 pounds of illegal fireworks from a home in North Long Beach
- LBPD executed the Metro contract for law enforcement services and began patrolling the Blue Line
- LBPD’s Mental Evaluation Team assisted in over 1,000 interventions
- Surveyed 210 miles of gas main pipelines and 19,000 service pipelines for leaks
- 207 residents participated in the 10-hour Community Police Academies, and 120 participated in two-day sessions of the Community and Youth-Police Dialogues
- 279 fires investigated and 27 arrests made by the Arson Unit

Restored Paramedic Rescue Ambulance 12 utilizing Measure A funding

- Epidemiology/Communicable Disease Control Program staff conducted 1,430 case and contact investigations (including 14 outbreak investigations) including Zika, West Nile Virus, Legionnaire’s Disease, and Rotavirus
- 6,300 fire prevention inspections conducted

39 NEW FIREFIGHTERS graduated from the LARGEST EVER Fire Recruit Academy
NEW DEVELOPMENT

PROJECTS COMPLETED:
- Immanuel Place, an adaptive reuse of a former church into a 25-unit affordable senior housing complex (3215 E. 3rd St.)
- Banner Housing, affordable housing and supportive services for 14 individuals with developmental disabilities (4410 N. Banner Dr.)
- Adaptive reuse of a commercial building recently designated as a historic landmark site (210 The Promenade North)
- Olympia Fitness Center, a new fitness center at the site of the former Yankee Doodles pool hall (4100 Ocean Blvd.)
- Douglas Park:  
  - United Pacific, 41,000-square-foot office building
  - Hampton Inn and Homewood Suites Hotel, a combined 241 hotel rooms and amenities
- Anchor Place Villages at Cabrillo, 120-unit supportive housing development for veterans and residents experiencing homelessness (2001 River Ave.)
- Sixth Street Lofts, residential units (431 E. 6th St.)
- 10 residential units and retail space (137 W. 6th St.)
- 4th and Olive Restaurant, restoration of a 3,657-square-foot commercial space (743 E. 4th St.)
- Steel Craft, a 2,264-square-foot shipping container structure for restaurant and retail uses (3768 Long Beach Blvd.)

PROJECTS UNDER CONSTRUCTION:
- Douglas Park:  
  - Pacific Point East, three industrial buildings totaling 482,838 sq. ft.
  - The Terminal, four two-story office buildings
- Long Beach Exchange, a 26-acre shopping center with 266,049 sq. ft. of commercial floor space (3991 N. Lakewood Blvd.)
- 2nd + PCH, a commercial project consisting of 244,000 sq. ft. of retail/restaurant space (6400 E. Pacific Coast Hwy.)
- Riverwalk, a planned community with 131 single-family homes (4747 Daisy Ave.)
- 36 residential units and retail space (1570-1598 Long Beach Blvd.)

Habitat for Humanity project with four single-family homes for low-income homebuyers (1950-1960 Henderson Ave.)
- AMLI Park Broadway, 220 new residential units and commercial lease space (245 W. Broadway)
- Long Beach Professional Building, an adaptive reuse of a designated landmark building with 49 residential units for senior-assisted living (117 E. 8th St.)
- Huxton, 40 residential townhomes (227 Elm Ave.)
- The Pacific, 163 residential units (230 W. 3rd St.)
- The Alamos, 136 residential units and retail/restaurant space (101 Alamitos Ave.)
- The Linden, 49 residential units (434 E. 4th St.)
- Oceanaire, 216 residential units (150 W. Ocean Blvd.)
- Serenade Modern Flats, 94 residential units and retail space (442 W. Ocean Blvd.)
- Sonata Modern Flats, 113 residential units (207 Seaside Way)
- The Beacon, 161 residential units for low-income seniors and veterans at risk of homelessness (1201-1235 Long Beach Blvd.)
- Ocean View Tower, an adaptive reuse of the former Verizon Building with 94 residential units and retail space (200 W. Ocean Blvd.)

APPROVED ENTITLEMENTS:
- Staybridge Suites, a six-story hotel with 125 rooms to replace existing two-story hotel with 50 rooms (2640 N. Lakewood Blvd.)
- Belmont Beach and Aquatics Center, a 125,500-square-foot pool complex, including indoor and outdoor pool components (4000 E. Olympic Plaza)
- Dorado, 40 single-family homes (3655 Norwalk Blvd)
- The Spark at Midtown, 95 residential units reserved for formerly homeless individuals and low-income residents (1900-1940 Long Beach Blvd.)
- Adaptive reuse of vacant building into 20 artist studios with accessory residences (1405 Lewis Ave /1000 New York St.)
- Mental Health America (MHA) Center, an adaptive reuse of two vacant office buildings for medical and psychiatric healthcare center for homeless individuals with mental illness (1955-1965 Long Beach Blvd)
- Residences at City Place, 20 residential units and commercial space (495 The Promenade North)
- The Current East Tower, a 35-story building with 315 residential units and retail/restaurant space (777 Ocean Blvd.)
- New hotel, 34 rooms (107 Long Beach Blvd.)
- Broadway and Magnolia Apartments, 142 residential units with commercial space (500 W. Broadway)
- 142 residential units and commercial space (135 Linden Ave.)
- 77 residential units (320 Alamitos Ave.)

Issued 11,603 PERMITS with a total construction valuation of $756 MILLION
HOUSING

- Provided more than $61 million in rental assistance to more than 6,200 low-income families

9,724 inspections of multi-family properties conducted through the City’s Proactive Rental Housing Inspection Program (PRHIP), ensuring livability standards for residents and maintaining the City’s stock of safe and sanitary rental housing

- Received funding for 705 vouchers to house our homeless veterans in the Veterans Affairs Supportive Housing (VASH) Program; over 530 families received assistance through this program
- Monitored affordability covenants on 3,151 assisted rental units, 318 second mortgage loans, 304 single-family rehabilitation loans, and 92 mobile home rehabilitation loans
- 972 properties have been registered into the City’s Foreclosure Registry Program
- Secured $10.9 million in funding for homeless services including outreach, transitional housing, permanent housing, and supportive services
- Entered into an Affordable Housing Loan Agreement with AMCAL, and provided $3.5 million for the development of 100 affordable homes for families and households with special needs at 1795 Long Beach Blvd.
- Entered into a Disposition and Development Agreement (DDA) for the development of 47 affordable units for families and special needs households at 1836-1852 Locust Ave.
- Entered into a Disposition and Development Agreement (DDA) for the development of 94 affordable units for families at 1900 Long Beach Blvd.
- Began a major rehabilitation of Beachwood Apartments, which includes 44 affordable units for lower-income families with assisted-living needs, at 475 W. 5th St. and 505 W. 6th St.
- Provided over 4,000 transportation vouchers to subsidized participants to assist them in their housing search, getting to work, school and medical appointments
- Prepared a housing report entitled Revenue Tools and Incentives for the Production of Affordable Housing, which includes 29 housing policy recommendations that were adopted by the City Council
- The Family Self Sufficiency program graduated 20 participants, who decreased their reliance on federal subsidy and collectively received over $212,000 in escrow funds

Provided more than $61 MILLION in rental assistance to more than 6,200 LOW-INCOME families
INNOVATION & EFFICIENCY

- Implemented a public records request management system to assist staff in fulfilling the over 3,500 public records requests received each year in an organized and efficient manner
- Improved recruitment efficiency through the implementation of NeoGov software to automate the hiring approval process for City employees to decrease approval processing time, and eliminate duplication of work
- Implemented the “Partnerships to Enhance Parks, Programs and Services” (PEPPS) program to engage individuals, businesses and organizations in sponsorships, donation opportunities, and volunteer projects to improve facilities, programs, and services
- Completed deployment of the Advanced Meter Infrastructure (AMI) initiative, which has resulted in the installation of new smart gas meters for all 154,000 natural gas customers in Long Beach and Signal Hill
- Engaged the FUSE Corps, a nonpartisan, nonprofit organization that enables local government to more effectively address the biggest challenges facing urban communities, to assist the City with the issue of homelessness and a review of the City’s hiring processes
- Implemented Smart Cover technology, an advanced warning sensor system that notifies Long Beach Water personnel of pending blockages, allowing for the problem to be addressed before the sewer overflows
- In collaboration with other departments, developed a user-friendly and intuitive Measure A webpage for the public that includes an infrastructure progression chart, project specific details, and video content
- Implemented new park inspection procedures, which includes the use of electronic tablets for recording inspection findings and generating work orders
- Trained 441 employees on providing language access opportunities
- Long Beach Airport established a program to allow operation of Transportation Network Companies, commonly known as ride sharing, to pick-up at the airport to enhance the travel experience and increase accessibility to Long Beach
- At 23 park sites, installed irrigation systems that are now centrally controlled by a weather-based computer system
- Implemented new requirements that all single-user restrooms in any business, City and government building, and other public places be available to all genders
- Approximately 15,000 street sweeping signs were updated during the conversion of all targeted 4 a.m. to 8 a.m. routes in residential neighborhoods
- Initiated a project to synchronize 52 signalized intersections along the Blue Line light rail corridor to improve both train travel times and vehicle transit times by up to ten minutes

Hosted the City’s second Innovation Summit to highlight current innovation efforts among different sectors, and bring together the ingenuity of skilled leaders and actors that work towards developing urban solutions to improve the lives of residents

Initiated a project to synchronize 52 SIGNALIZED intersections along the Blue Line light rail corridor to improve both train travel times and vehicle transit times by UP TO TEN MINUTES
TECHNOLOGY

• Implemented DataLB – an extensive collection of map-based data available for real-time analysis and use by decision-makers, first responders, and the public
• Continued efforts to modernize the City’s critical Financial and HR systems, which utilize 1970’s technology and practices, through the implementation of a new Enterprise Resource Planning system called LB COAST (Long Beach City Operations and Strategic Technologies)
• Initiated implementation of an Electronic Patient Care Reporting System for the Fire Department, replacing the current manual paper process with a wireless/cellular application system, enabling LBFD first responders to share in-progress patient information securely
• Implemented the Coplogic Online Crime Reporting System to allow for online crime reporting of some crime categories
• Completed a one-year, $7.2 million Motorola Public Safety Dispatch System Upgrade project, including the installation of new M-Core hardware, four microwaves and four new channels in Signal Hill radio site, and new hardware at 32 dispatch positions at six dispatch locations
• Competed the first edition of the City’s Fiber Master Plan that assessed the City’s assets, needs, technology direction, financial plan, and partnership strategies
• Completed an assessment of critical technology needs, and provided strategies and recommendations to the City Council to improve the City’s technology platforms, services, and sustainability
• Competed the first edition of the City’s Fiber Master Plan that assessed the City’s assets, needs, technology direction, financial plan, and partnership strategies

Completed a pilot program of the City’s new e-Plan check (EPC) and began accepting electronic plan submittals from the public, providing an efficient means for permit applicants to submit construction documents electronically for review and approval across multiple City departments

• Implemented an internal campaign to increase employee awareness of cyber security threats and best practices to improve the City’s cyber security posture
• Installed public WiFi and network cameras on five key intersections between Jordan High School and the Michelle Obama Library
• Increased internet bandwidth 1000% at 11 libraries to improve public access to the Internet and to enable improved Library technology services
• Continued installation of 4G cellular modern technology at City facilities to lower ongoing telecommunications costs, increase bandwidth and add improved WiFi capability
• Launched new web payment portal on longbeach.gov, expanding the number of services that can be paid online
• Improved the Go Long Beach application to allow for better tracking and more fluid and consistent flow to tickets
• Continued to expand the City’s fiber optic network to additional facilities
• Upgraded the Airport’s public WiFi Internet Services and improved speeds by over 400% to help improve visitor and airport WiFi services
• Initiated the implementation of a new IT Service Management platform, an internal system that will allow for more efficient operations and the addition of modern state customer communication channels

IMPLEMENTED DATALB – an extensive collection of map-based data available for real-time analysis and use by decision-makers, first responders, and the public
ECONOMIC & WORKFORCE DEVELOPMENT

- 20,445 businesses are registered in the City’s online bidder’s database; a 9% increase from the previous year
- Received City Council approval for the ten-year Blueprint for Economic Development, which involved hosting 26 public meetings, 25 individual listening sessions, and discussions with 20 subject matter expert panels.
- More than 5,000 adults and youths received career counseling, job search assistance, and occupational training.
- Hosted more than 19,000 online sessions and created over 500 new user accounts in BizPort, the City’s digital ombudsman to help entrepreneurs easily navigate the steps to start, manage, and grow a business.
- Created the BizMap app for the DataLB website which allows residents and Business Improvement Districts (BIDs) to see which businesses are licensed, pending, or delinquent by displaying them on a map.
- 39 new Long Beach businesses received grant assistance to help defray initial start-up costs.
- Revenue per available Long Beach hotel room increased 4.6% over 2016, reflecting an increase in tourism and convention attendance.
- Six Long Beach businesses received small business loans totaling $460,000.
- As a result of the efforts of Special Events and Filming staff, over 75% of television productions return to the City of Long Beach for their production needs. Continuing this trend, Long Beach attracted top-tier television shows that film in Long Beach on a regular basis, such as Rosewood, The Fosters, Jane the Virgin, Ballers, American Crime Story, Arrested Development, NCIS: LA, and A.P. Bio. Other television shows such as Baskets, Scorpion, Bar Rescue, Bosch, Lethal Weapon, Feud!, Modern Family, Animal Kingdom, Walk the Prank, Ray Donovan, Another Period, Little Women: LA, Code Black, Wisdom of the Crowd, Flipper Flop, and Here. Now also use Long Beach as one of their favorite backdrops.

Unemployment rate in Long Beach reached its lowest level since 1990 at 4.4%

- 445 clients were served at the Small Business Development Center in partnership with the City of Long Beach and Long Beach City College.
- Completed the Purchase and Sale Agreement with LAB Holdings, Inc., for the purchase of 50 Successor Agency parcels, to begin the transformative development along Atlantic Blvd. in North Long Beach.
- Processed more than 4,700 total business license applications and over $13 million in revenue.

- Launched Kiva microlending to provide free microloans to entrepreneurs who cannot secure loans from traditional funding sources, including a $18,000 grant from Long Beach Community Foundation to provide technical assistance to new borrowers.
- Administered the Master Plan for the re-envisioned C-17 Site in Douglas Park, supported through a $4 million grant from the Department of Defense, and secured an additional $1.5 million to help businesses and workers in the C-17 supply chain.
- Secured a $500,000 grant from the State to support English Language Learners in obtaining quality employment, and to strengthen service connections among the City, Long Beach City College, and Long Beach School for Adults.
- Collaborated with Starbucks to launch a new store staffed by youth who have overcome serious barriers (one of only six such stores in the U.S.).
- Established the Office of Economic Research in the Business Development Bureau to address the expanding demand for economic data, inform decision-making, track progress against key measures, and create awareness about opportunities for investment in the City.

- 20,445 BUSINESSES are registered in the City’s online bidder’s database; a 9% increase from the previous year.
INFRASTRUCTURE

- Replaced 38,000 feet of natural gas distribution main pipeline, 650 service pipelines and one gas regulating station
- Replaced 6,139 traffic signs, and 587 street name signs

Completed the $11.3 million 605-foot-long Rainbow Bridge at Seaside Way that connects the Convention Center and the Performing Arts Center, featuring 3,000 LED lights

- Repainted 8 linear miles of curb and restriped 10 miles of lane lines
- Installed or replaced 32,404 feet of potable water main pipelines
- Installed, replaced, or re-lined 26,544 feet of sanitary sewer main pipelines
- Completed design, bid, and construction contract execution related to Runway 7R-25L improvements, a $19 million project

Nearly completed the $6.1 MILLION citywide LED Streetlight Retrofit Program, converting 1,750 LIGHTS at signalized intersections and 24,000 LIGHTS in residential and commercial districts
LOCAL STREETS RESURFACED
(totalling 75 miles):
- E. 14th St. from Long Beach Blvd. to Long Beach Blvd.
- E. 135th St. from Lewis Ave. to Woodruff Ave.
- E. 27th St. from Tulane Ave. to city limits.
- E. 28th St. from Atlantic Ave. to city limits.
- E. 287th St. from Frida Ave. to Beverly Blvd.
- E. 367th St. from Cerritos Ave. to Long Beach Blvd.
- E. 53rd St. from Long Beach Blvd. to 53rd St.
- E. 587th St. from Cerritos Ave. to Long Beach Blvd.
- E. Burnett St. from Pasadena Ave. to Atlantic Ave.
- E. Columbia St. from Lakeview Dr. to city limits.
- E. Costilla St. from Long Beach Blvd. to 65th St.
- E. Patterson St. from Atlantic Ave. to city limits.
- E. Roosevelt Rd. from Long Beach Blvd. to Atlantic Ave.  
- E. Palmas St. from Tevis Ave. to E. Palms Ct.
- Eleanor St. from Orange Ave. to Walnut Ave.
- Elm Ave. from 6th St. to city limits.
- Elm Ave. from Hilde St. from Sunset St.  
- Estanpa St. from Jose Ave. to terminus.
- Fairbanks Ave. from Del Mar to Del Mar Ave.
- Fairbanks Rd. from Palm Verdes Ave. to Inquisito St.
- Fanwood Ave. from Deborah St. to Galbraith St.
- Fanwoodez Rd. from Los Angeles to Inquisito Rd.
- Fashion St. from 28th St. to 29th St.
- Fair Ave. from Los Santos St. to Stearns St.  
- Ridge Ave. from Wardow Rd. to Montecito Rd.
- Florence Ave. from Cordo di Napoli to unassigned walk.
- Freehold St. from California Ave. to Centros Dr.
- Gale Ave. from W. 13th St. to 29th St.
- Gardena Ave. from 65th St. to Artesia Blvd.
- Gardena Ave. from Spring St. to terminus.
- Galista Ave. from Bixby Rd. to eastern terminus.
- Gaylord St. from Hayes Ave. to terminus.
- Genea St. from The Toledo to Vesuvian Walk.
- Gilmor St. from Grand Ave. to Cedar Ave.
- Golden St. from 3rd St. to 10th St.
- Grand Ave. from Burnt St. to Willow St.
- Greenbriar Rd. from Wardow Rd. to Montecito Rd.
- Gundy St. from 17th St. to Esther.
- Hammond Ave. from 67th Way to 68th St.
- Haran Dr. from Appian Way to 2nd St.
- Hathaway Ave. from Redondo Ave. to Hathaway Ave.
- Heather Rd. from Wardow Rd. to Monita Rd.
- Hidden Ln. from Inglewood St. to Pacific Coast Hwy.
- Inquisito St. from Alvarado St. to Belen St.
- Jackson St. from Orange Ave. to terminus.
- Jupiter Ave. from Inglewood St. to 68th St.
- Keynote St. from Rutgers Ave. to Beverly Blvd.
- La Verne Ave. from Appian Way to Pasco St.
- Ladoga Ave. from Willow St. to Monogram Ave.
- Lakewood Dr. from Columbia St. to 29th St.
- Lakewood Blvd. service road from Del Amo Blvd. to terminus.
- Lewis Ave. from Hill St. to terminus.
- Lime Ave. from Market St. to South St.
- Lime Ave. from Pendley St. to 68th St.
- Locust Ave. from Anaheim St. to 15th St.
- Lodi St. from 31st St. to Pepper Dr.
- Locust St. from 25th St. to terminus.
- Loma Ave. from 2nd St. to Broadway.
- Los Coyotes Dr. service road from McNab Ave. to Wardow Rd.
- Maddie St. from Baker St. to Galia Ave.
- Maine Ave. from 28th St. to 29th St.
- Marber Ave. from Deborah St. to terminus.
- Marine Park Lane from Appian Way to Pasco Way
- Marine Park Lane from Camello Plaza to 52nd St.
- Marshall Pl. from Waln Ave. to Cherry Ave.
- McNab Ave. from Wardow Rd. to Snowden Ave.
- Menana Park from 11th St. to terminus.
- Monterey Rd. from Chalman Ave. to Woodruff Ave.
- Neapolitan Ln. from Garfield Blvd. to The Toledo
- Nevada Ave. from Carson St. to Penmar Blvd.
- Nipomo Ave. from Atlantic St. to Hidden Ln.
- Obispo Ave. from Paramus Rd. to Dixie Ave.
- Oranica Ave. from Los Arcos Dr. to Stearns St.
- Oranica Ave. from Spring St. to Rosebay St.
- Olive Ave. from 6th St. to Woodruff Ave.
- Olive Ave. from Pacific Coast Hwy. to Hill St.
- Orleans Way from Muriel Ave. to Butler Ave.
- Olive Ave. from 47th St. to terminus.
- Orange Ave. from Colorado St. to 6th St.
- Pasco Way from Appian Way to Pasco Way.
- Pasco Way from Bayside Dr. to Bayside Dr.
- Pasco Way from Pasco Way. to eastern terminus.
- Pasco Way from Pasco Way. to western terminus.
- Pasco Way from Orange Ave. to Woodruff Ave.
- Pasco Way from Guadalupe Ave. to Orange Ave.
- Pasco Way from Southern Ave. to Orange Ave.
- Park Ave. from Ocean Blvd. to Lakewood Dr.
- Pasadena Ave. from 29th St. to Spring St.
- Paintball St. from Milmark Ave. to Orange Ave.
- Poma Park from 8th St. to Monita St.
- Poma Hot from Gundy Ave. to Walnut Ave.
- Poppy St. from Orange Ave. to Cherry Ave.
- Poppy St. from Verdura Ave. to Coke Ave.
- Poppy St. from Orange Ave. to Loma Ave.
- Quincy Ave. from Ocean Blvd. to 2nd St.
- Radnor Ave. from Willow St. to Deborah St.
- Reina St. from Romaine Ave. to Monita St.
- Rose Ave. from Bixby Rd. to Marshall Pl.
- Roswell Ave. from Orange Ave. to terminus.
- Ruggles Rd. from Ocean Blvd. to American Ave.
- S. Termini St. from Alton Ave. to Ocean Blvd.
- San Arsenile Ave. from Los Santos Dr. to Stearns St.
- San Carlos Ave. from 2nd St. to The Toledo.
- Santiago Ave. from Colorado St. to 7th St.
- Savano Walk from alley east of Savano Walk to Appian Way.
- Sealine Dr. from Anaheim St. to Pacific Coast Hwy.
- Snowden Ave. from Spring St. to Pagany St.
- Snowden Ave. from Wardow Rd. to McNab Ave.
- Topa St. from Armoada St. to 2nd St.
- Trancas St. from Wardow Rd. to Montecito Rd.
- Seaside Ave. from Inglewood St. to Pacific Coast Hwy.
- Seaside Ave. from Appian Way to Pasco Way.
- Service Road from Fairbank Ave. to Snowden Ave.
- Studebaker Rd. from Pacific Coast Hwy. to Dory boundary.
- Studebaker Rd. service road from Arthur Ave. to Hidden Ln.
- Temple Ave. from Broadway to 4th St.
- Terminus Ave. from Armona Ave. to Livingston Dr.
- Tevis Ave. from Arthur Ave. to Clayton St.
- Tevis Ave. from Pagany St. to Shady Park Dr.
- Tevis Ave. from Armoada St. to terminus.
- Tinor St. from Armoada St. to terminus.
- Trafford St. from Rahm Ave. to Long Beach Blvd.
- Torrance St. from Wardow Rd. to Montecito Rd.
- Verrado Dr. from The Toledo to 2nd St.
- Verdeira Ave. from Harding Blvd. to Poppy St.
- Verdon St. from Loma Ave. to Grand Ave.
- Vernon St. from Grand Ave. to Mira Mar Ave.
- Vesuvian Walk

MAJOR AND SECONDARY STREETS RESURFACED
(totalling 15 miles):
- 2nd St. from Pacific Coast Hwy. to Livingston Dr.
- California Ave. from Willow St. to Spring St.
- Colorado St. from 52nd St. to 66th St.
- Redondo Ave. from Reservoir Dr. to Stearns St.

BIKE/PEDESTRIAN LANES COMPLETED
(totalling 8.8 miles):
- Del Amo Blvd. from Atlantic Ave. to Cherry Ave.
- Long Beach Blvd. from 56th St. to Victoria St.
- Orange Ave. from 52nd St. to 64th St.
- Pacific Ave. from Coast Hwy. to Long Beach Blvd.
- Pacific Ave. from Wardow Rd. to San Antonio Dr.
- San Antonio Dr. from Pacific Ave. to Cherry Ave.
- Wardow Rd. from L.A. River to Pacific Ave.
Received more than $160 MILLION in grant revenues from federal, state, regional and non-governmental resources.

LB residents’ average total monthly water and sewer bills continue to be the lowest among the seven largest cities in California.

Facilitated the $37 million financing by the California Municipal Finance Authority; the proceeds of the financing were used to equip the long-term care facilities of the Retirement Housing Foundation.

Continue to manage a financial plan to preserve and enhance public safety, and to address the City’s infrastructure needs, with new funding resulting from the passage of Measure A.

Reviewed and revised City’s budgetary and financial policies for City Council approval.

Revised worker’s compensation methodology to better reflect actuals by type of position to maximize reimbursements from grants and other restricted sources.

Received more than $160 million in grant revenues from federal, state, regional and non-governmental resources.

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Approximately 130,000 people participated in the City’s Open Streets events, “Beach Streets University” and “Beach Streets Uptown,” which promoted the pursuit and achievement of environmental, social, economic, and public health goals.

16,000 contacts with individuals and families experiencing homelessness at the Multi-Service Center.

Launched the Veterans Affairs Commission to honor veterans’ service and focus on the well-being of veterans in Long Beach.

Opened the Office of Equity, which strives to build a just and inclusive community by analyzing City policies and practices through an equity lens.

Provided approximately 4,500 free flu shots at the Health Department and 25 outreach clinics held throughout the City.

78,000 meals were served at 31 sites through the 10-week Summer Food Program for children.

10,644 patient visits in clinics provided by the Health and Human Services Department.

32,424 hours of free after school programming provided to youth and teens.

70 low-income housing units where young, low-income families reside, received remediation from lead-based paint hazards.

Negotiated a direct allocation of $1.9 million in Measure H funding (for the first nine months) for prevention services, rapid re-housing, outreach services, enhancement of the Coordinated Entry System and funds to open a year-round shelter.

Hosted a Homeless Summit, in partnership with the Community Connections for Homeless Solutions Collaborative, which convened over 200 community stakeholders with the goal of establishing strategic approaches to ending homelessness in Long Beach.

Long Beach Water offered free lead testing of drinking water to all 110 K-12 schools in the City.

Free summer swim for youth was provided at all City-operated pools, as well as Millikan, Jordan, and Cabrillo High School pools.

More than 150 fathers and 300 children participated in the Life Coaching and Fundamentals of Fatherhood Project (LCFFP) program.

Initiated a Citywide education campaign for Zika virus and to identify the presence of the Aedes mosquito in Long Beach.

Conducted the 8th biennial Homeless Count in January 2017 with over 400 volunteers; the Homeless Count found a 21% reduction in overall homelessness in the past two years.

The Health Department launched the Long Beach Healthy Market Partnership program to provide technical assistance to support small stores stocking fresh fruits, vegetables, and dairy.

The Healthy Active Long Beach Program provided nutrition education for K-5 youth at 36 elementary schools throughout Long Beach, supported 25 edible gardens at schools, and distributed over 400 pounds of free produce grown at the Peace Garden to local community members.

Public Health Nurses provided 963 home visits.

Responded to the statewide Hepatitis A outbreak by providing vaccination clinics at shelters/outreach locations and encampments to provide over 400 vaccinations.

Conducted community outreach related to Chrome 6 to 350 homes, and held a community outreach meeting at McKinley Elementary School with 50 attendees, provided outreach to 465 homes related to Zika, and outreach to 90 homes regarding West Nile Virus.

Hosted first ever drive-thru flu vaccine clinic, providing vaccine to over 600 community members.

The Health Department received a $239,000 grant from the Office of Traffic Safety to develop and launch an education campaign in 2018 to decrease driving under the influence of marijuana and other drugs.
COMMUNITY IMPROVEMENTS

- Collected 15,557 mattresses, approximately 40% of which were illegally dumped
- 7,378 code enforcement cases resolved; 7,153 code enforcement cases opened
- 111 residential property owners and 118 commercial property owners received rebates for exterior improvements
- Increased language access by providing in-person interpretation at 68 public meetings, over-the-phone interpretation for 321 calls in nine different languages, translating 199 documents, and maintaining a bilingual workforce of 647 employees
- 36 residents graduated from the Neighborhood Leadership Program, bringing the total number of graduates to 686 graduates over 24 years
- 936 tons of debris removed from city streets and neighborhoods by 2,721 volunteers participating in 108 clean-up events sponsored by the Neighborhood Improvement Division
- Continued development of the Wayfinding Signage Program for major gateway entries, parking, and coastal access
- Collected 7,900 loads of household hazardous waste, 113 tons of e-waste, and 690 tires at the monthly events

Clean Teams collected over 2,100 tons of litter and illegally dumped items, and performed 116 alley clean-ups and 55 neighborhood clean-ups

- 43 citations were issued for illegal garage conversions
- Promoted public safety at numerous community events and provide ongoing education and publication of the DigAlert program under which, at customer’s request, LBGO must locate and mark underground gas lines within two working days of notification

- Adopted the Southeast Area Specific Plan (SEASP), creating standards and procedures for wetlands protection, as well as to allow sustainable development on infill sites
- Implemented a process to update the Land Use Element and Urban Design Element of the General Plan, providing development to accommodate population growth and policies that enhance the City’s urban environment

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SUSTAINABILITY

- 52% of the City’s fuel use in its vehicle fleet in 2017 was from renewable fuels

92% of the City’s beaches received “A” and “B” grades for water quality from Heal the Bay

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- Long Beach residents generated 3.9 pounds/person/day, well below the current state target of 7.6 pounds/person/day
- Waste to Energy facility (SERRF) burned 400,000 tons of refuse and recycled 7,600 tons of metals that otherwise would have gone to landfills, while generating $21 million in electricity sales
- 596 trees were planted in post-adjacent neighborhoods as part of the “I Dig Long Beach – 6,000 Trees by 2020” initiative; 3,000 trees have been planted to date
- 1,287 tons of mulch diverted from landfills, with 380 tons delivered free of charge to Long Beach residents
- Continued to work with the Army Corps of Engineers to create a plan for restoring and improving the aquatic ecosystem within East San Pedro Bay
- 26,500 tons of recyclable material and 1,836 gallons of motor oil collected

- Increased the number of alternative fuel vehicles in the City’s fleet to 39%, a 16% increase from 2016
- Long Beach Water supplied 2 billion gallons of recycled water to offset the use of potable water for irrigation
- Developed a policy prohibiting the use of single-use food and beverage containers made of expanded polystyrene (EPS) foam, rigid polystyrene #6, and non-recyclable and non-compostable material for prepared food distribution
- 335,268 square feet of water-thirsty grass was removed through Long Beach Water’s Lawn-to-Garden turf removal program
- Established Urban Agriculture Incentive Zone program, providing more opportunities to grow local produce and create urban green spaces
- Long Beach Water launched its new Certified Blue Restaurant program that supports and recognizes Long Beach eateries that promote water efficiency; seven restaurants achieved Certified Blue Restaurant status
- 80 free electric vehicle chargers were distributed to Long Beach residents

- Initiated the process to develop a Climate Action and Adaptation Plan, which will guide the City towards reducing emissions and adapting to changing climate conditions, including extreme heat and rising sea levels
- 10,800 fourth, fifth and sixth grade LBUSD students learned about water supply, efficiency and conservation through Long Beach Water’s partnership with the Discovery Cube
- A total of 1,453 lights at Long Beach Shoreline Marina were converted from florescent to energy-saving LED lamps
- Continued Compost Pilot Program collecting over 18 tons of compost from local restaurants
- Long Beach Water installed 31 faucet aerators and nine pre-rinse spray nozzles at the certified restaurants, saving an estimated six million gallons of potable water over the lifetime of this equipment

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PARKS & OPEN SPACE

PROJECTS COMPLETED:
• Colorado Lagoon Restoration project, extension of the floating footbridge/pier, ADA accessible ramps, trail with California native plants, and a new subtidal habitat
• Alamitos Bay Marina, Basin 7, providing 20 boat slips
• Bixby Dog Park, the City’s 11th off-leash dog recreation area
• Marina Vista Park sports court, a 1,200-square-foot activity area designed for youth
• Gumbiner Park, an 0.8-acre Park adjacent to MOLAA and St. Anthony’s Church
• Davenport Park walking path, providing a 0.6 mile-loop
• Downtown Fitness Loop, installation of a 4.8-mile circuit
• Seaside Park soccer field (artificial turf)
• El Dorado Park Nature Center improvements, new entrance and improvements
• Willow Springs Restorations Project, 12 acres within the 48-acre Willow Springs Park featuring a walking loop, native habitat, and a series of water-capturing bioswales

PROJECTS UNDER CONSTRUCTION OR IN DEVELOPMENT:
• DeForest Wetlands, 39 acres of urban green space and native habitat
• Molina Park, 3.3 acres along the Los Angeles River near Del Amo Blvd.
• Davenport Park Phase II design
• Red Car Greenway, 3.66 acres including a walking path and native landscaping
• Houghton Park Community Center design
• North Long Beach Open Space Plan
• Alamitos Bay Marina, Basin 3, providing 630 slips
• Alamitos Bay Marina, Basin 6, providing 88 slips
• Granada Beach parking lot rehabilitation, adding 100 more spaces
• Improvements at 14th Street, Silverado, and Admiral Kidd Parks
• Willow Springs Park California Trailhead
• Improvements at the 4th Street Senior Center and Drake Park Community Center
• Park restroom upgrades at Colorado Lagoon and MacArthur and El Dorado Parks
• Playground upgrades at Jackson, Los Cerritos, Drake, Veterans, Whaley, Peace, and King Parks
• Irrigation upgrades at Stearns and Heartwell Parks

OTHER GOOD THINGS

• Animal Care Services achieved record high numbers for live releases and adoptions; Live Release Rates increased to 95% for dogs and 76% for cats
• 83,000 Twitter followers of the City’s main account, a 28% increase from the previous year
• 34,100 people “like” the City’s main Facebook page, a 20% increase from the previous year
• Animal Care Services achieved record high numbers for live releases and adoptions; Live Release Rates increased to 95% for dogs and 76% for cats
• 317,501 El Dorado Nature Center visits, a 12% increase from the previous year
• Approximately 10,000 people attended the 2017 Festival of Flight at Long Beach Airport
• Long Beach Water celebrated the 20th anniversary of operation of its Groundwater Treatment Plant, a facility that produces up to 62 million gallons a day of high quality drinking water for our Long Beach community
• Animal Care Services opened a new 800-square-foot medical suite to provide increased medical treatment to shelter animals and constructed and opened a new 230-square-foot open air cattery
• 25 Mills Act contracts awarded, providing economic incentives to owners of historic or designated landmark sites to rehabilitate, restore, and protect their property
• 500 Youth Sports T-ball participants were provided with a complete Dodgers uniform and glove, along with baseball bats and catcher’s gear, by the Los Angeles Dodgers RBI Foundation
• Parks, Recreation and Marine was awarded grants for 17 park capital projects projects where funding not otherwise available in park-deficient and disadvantaged communities
• 8,325 people participated in Summer Reading Programing, a 45% increase from the previous year
• 2,400 youth from Parks, Recreation and Marine Day Camp and Summer Fun Day programs attended All City Beach Day
• Produced over 250 hours of original programming for viewing on LBTV’s cable channel and the City’s website and social media sites, highlighting the many positive programs and events occurring in Long Beach
• Animal Care Services increased its community presence and offsite adoptions with its new mobile adoption vehicle
• 317,501 El Dorado Nature Center visits, a 12% increase from the previous year
• Approximately 20,000 neighborhood newsletters and 95,000 other neighborhood documents were produced with assistance at the Neighborhood

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